

Kerbside Refuse and Recycling Collection

Responsible officer:	Director of Technical Services
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Scope

This policy specifies the requirements for the provision of kerbside refuse and recycle collection in Towong Shire, including:

- service areas
- service types and eligibility extension
- service frequency

Background

Relevant existing documents;

- Council Minutes 1 Dec 1997
- Kerbside refuse and recycling collection map 2014

Objectives

The objectives of this policy are:

- To clarify the collection areas, eligibility for service and service types
- To clarify the schedule for kerbside refuse and recycling collection.
- To clarify the fees and charges relevant to this service.

Approach

The objectives of this policy will be achieved by the following statements:

Service Area

- The 'Kerbside refuse and recycling collection route map 2017' can be viewed and downloaded from Council's web site

1.0 Service types and eligibility

- Property owners within two (2) km of the current collection route must participate in Council's kerbside collection service for both refuse and recycling unless evidence can be provided of alternative service providers, such as Woolpack or other commercial waste collection

providers. (The 'Kerbside refuse and recycling collection route map '2017 can be viewed and downloaded from Council's web site)

1.1 Service Extension

- Property owners that are not located within the current service eligibility area may request an extension of service provision. These requests will be considered on a case by case basis and no guarantee of extension will be made in these circumstances. An extra charge of \$120/km/annual will apply if the decision is made to include the applicant into the service. The distance is counted from the end of the current route to the requested collection point
- For a request of service extension, the location of the property must have clean access for Council's kerbside collection truck. The access must not be classified as a "Limited Access Road" (please contact Council for the classification of roads); it is also prohibited for kerbside collection trucks to drive on private land or deviate from their designated routes without permission from the designated Council Officer.
- Council will only empty authorized paid bins; any other extra bins will not be emptied by Council's kerbside collection truck

1.2 Service frequency

- Council will provide a weekly refuse and fortnightly recycling collection service until further notice.
- Service is provided at different locations on different days of the week as per the collection days provided on the Council website.
- Collection times are between six (6) am to six (6) pm on weekdays; collection will be performed throughout the year including public holidays. Council reserves the right to change collection times
- All bins need to be placed at the designated collection points the night prior to the designated collection day.
- Only bins placed at designated collection points on the collection routes will be emptied.

1.3 Fees

- Fees for the collection service will be reviewed annually, please refer to Council's website for the current fees and charges.

1.4 Collection for community groups

- Committees or groups that wish to receive free refuse and/or recycling collection service for special events must apply to Council in writing **at least** two (2) weeks prior the required date. The application will be reviewed and assessed by Council's officer on a case by case basis.
- Committees or groups receiving Council's free collection services are responsible for the maintenance of all bins and associated infrastructure; all bins will be checked for condition and quantity after the event. Damage to or loss of bins and associated infrastructure will be charged to the group at current market value.
- Council will provide additional Hard and Green waste collection from time to time in various locations. These collections will be free for those residents that present Council issued voucher(s) on the collection day. A fee will be charged if no voucher is presented.

Further details regarding this policy can be obtained from Council's website or office.

Deployment

Council's Technical Services Department is responsible for the implementation of this policy.

Application of the policy

This policy applies to all Council refuse and recycling bins and associated infrastructure in the Towong Shire with no exceptions made for any types of habitable dwellings, or non-profit community groups.

Relevant legislation

- Local Government Act 1989

Results

The deployment of this policy together with the results achieved will be reviewed at least annually.

Authorised by:



Juliana Phelps
Chief Executive Officer