

Your Rates and Charges Explained

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2023–2024

How your rates are calculated

Under Victorian legislation, councils must use property values as the basis for calculating general rates. At Towong we use the Capital Improved Value (CIV), which is the total market value of your land plus buildings and other improvements.

Your rates are calculated by multiplying the rate in the dollar for your property by the CIV of your property.

The rate in the dollar for your property

At Towong properties are classified as either residential, rural residential, rural, business or undeveloped residential. Each category has its own rate in the dollar.

How your property is valued

The Valuer-General Victoria is responsible for valuations which are now undertaken annually (previously every two-years).

If you wish to raise an objection to your property valuation you can do so within 60 days of receiving your rates notice. Objections can be made online at ratingvaluationobjections.vic.gov.au or contact Council to obtain an objection form.

Your rates questions answered

Is Council increasing rates this year?

Yes, Council has decided to increase the total income it receives from rates by 3.5% which is the same as the rate cap set by the Victorian government.

The difference in rates shown on your notice compared to last year will vary and may be higher or lower than 3.5% depending on how your property's CIV has changed.

Why is there an increase to waste charges?

Our waste services are delivered on a cost recovery basis. However, a rise in transportation and processing costs as well as the introduction of an organics kerbside collection service early in 2024, has resulted in a 25% (\$82 - \$102) increase to the kerbside collection charge. These new services align with the State Government's Circular Economy Policy, promoting sustainable waste management practices. There will be no increase to the Waste Facilities Management charge in 2023/24.

When are my rates due?

Rates are due quarterly on 30 September, 30 November, 28 February and 31 May.

What concessions are available?

If you hold one of the following pension concession cards, you may be entitled to a rebate on your rates and the Fire Services Property Levy:

- DVA Gold Card (War Widow or Totally and Permanently Incapacitated)
- DVA or Centrelink Pensioner Concession Card

What if I'm having trouble paying my rates?

If you would like to set up a regular direct debit to help spread the cost across the year or are experiencing financial hardship contact us to discuss an option that works for you on 1300 365 222 or info@towong.vic.gov.au

Breakdown of your rates and charges



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General rates

CIV x rate in dollar
(set by Council)

Waste charges

Municipal, Kerbside
Collection and
Waste Management
Charges

Fire Service Property Levy

Collected on behalf
of State Government

Total rates and charges

Some of the projects planned for your community this year



Berringa Peninsula

Bellbridge, Bethanga, Georges Creek, Granya, Talgarno

- Wises Creek Road upgrade – stage 3
- Community Masterplan for Bethanga and Bellbridge
- Roy Williams Park upgrade
- Bellbridge Walking Track - stage 2

Upper Murray

Berringama, Corryong, Cudgewa, Nariel Valley, Tintalra, Walwa, Biggara

- Corryong CBD Streetscape upgrade
- Cudgewa Avenue of Honour and Streetscape upgrade
- Community Masterplan for Corryong, Cudgewa, Tintalra and Towong
- Corryong Skatepark

Mitta Valley

Dartmouth, Eskdale, Mitta Mitta

- Dartmouth splash park and pump track
- Mitta Streetscape upgrade
- Community Masterplan for Mitta
- Smythes Road Bridge and Little Snowy Creek Bridge replacement in Eskdale

West

Bullioh, Koetong, Tallangatta, Tallangatta Valley

- Community Masterplan for Tallangatta
- Yabba Road upgrade in Tallangatta
- Lake Road and Murray Valley Highway upgrade in Old Tallangatta

What your rates make possible

Your rates help to support a range of programs and services across Towong Shire including:



Four early years learning centres



Upgrade and maintenance of parks, gardens and reserves



Libraries and pools in Corryong and Tallangatta



Road and bridge maintenance and renewal

For every \$100 Council spends*



\$62.97
Capital Works



\$12.56
Roads and Drainage



\$6.83
Early Years and Community Services



\$2.22
Economic Development and Tourism



\$6.71
Environment and Recovery



\$2.33
Planning, Building and Environmental Health Services



\$4.25
Waste Services



\$2.13
Recreation and Leisure

*Council expenditure includes state and federal government funded projects.