

Time to have your say

Towong Shire Council will be participating in the 2016 Local Government Community Satisfaction Survey.

The survey is a statewide telephone survey used to collect direct feedback from community members about Victoria councils and will cover the following areas:

- Council's overall performance
- Community consultation and engagement
- Advocacy – lobbying on behalf of the community
- Making community decisions
- Sealed local roads
- Customer service
- Overall council direction

The survey, co-ordinated by the Department of Environment, Land, Water and Planning on behalf of participating councils will be conducted throughout February 2016 with residents selected at random to participate.

Towong Shire Council Mayor, Cr David Wortmann said 'this is a fantastic opportunity to see how our Council compares against other small councils across the State. I encourage everyone who is called to answer honestly and take the opportunity to have their say.'

Cr Wortmann also said the results of the survey also fulfil a number of mandatory reporting requirements under the Victorian Government's Local Government Performance Reporting Framework.

Mandatory performance reporting became a requirement for local government from the 204/2015 financial year. Results are available on the Know Your Council Website www.knowyourcouncil.vic.gov.au