

## Stay informed in an emergency

During an emergency it is best to stay informed using more than one source of information.

### Radio / Television

ABC Local 99.7 FM

ABC Local 106.5 FM

Sky News

### Country Fire Authority (CFA)


 CFA\_Updates


 cfavic

[www.cfa.vic.gov.au](http://www.cfa.vic.gov.au)

### VicEmergency

1800 226 226

 vicemergency

 vicemergency

[www.emergency.vic.gov.au](http://www.emergency.vic.gov.au)

### Bureau of Meteorology


1900 926 111

 BOM\_Vic

 bureauofmeteorology

[www.bom.gov.au/vic/warnings](http://www.bom.gov.au/vic/warnings)

### Victorian State Emergency Service (SES)

 vicesnews

 vices

[www.ses.vic.gov.au](http://www.ses.vic.gov.au)

### Helpful apps

VicEmergency

VicTraffic

BOM Weather

Better Health Channel

## Emergency contacts

For assistance during and after an emergency.

### Police / Fire / Ambulance


For a life threatening emergency dial **000**.

If you are deaf or have a hearing or speech impediment call **106**.

### National Relay Service

Voice: 1800 555 660

TTY: 1800 555 630

 relayservice

 nationalrelayservice

[www.relayservice.gov.au](http://www.relayservice.gov.au)

### Nurse On Call

1300 606 024

### Translating and Interpreting Service

131 450

[www.tisnational.gov.au](http://www.tisnational.gov.au)

### Victorian State Emergency Service (SES)

132 500

### VicRoads

13 11 70


 VicRoads

 VicRoads

[www.vicroads.vic.gov.au](http://www.vicroads.vic.gov.au)

### Towong Shire Council

1300 365 222

 towong.shire.council

[www.towong.vic.gov.au](http://www.towong.vic.gov.au)

# Emergency Preparation



# Be Prepared

Bushfire, flood, heatwave and storm events have taught us about the importance of preparation. Council urges every household to plan ahead – it could save your home and even the lives of you or your loved ones.

## Emergency planning: it's everyone's responsibility

Emergency events can occur at any time, often with little or no warning and can threaten people, property, livestock and the environment.

Emergencies we can encounter in Towong Shire include:

- Bushfire
- Flood
- Major hazards and spills
- Heatwave, storms and severe weather

### What can I do?

#### Prepare your home

Clear vegetation and leaf litter from roof, gutters and immediate surrounds.

Find out how to turn off your home's electricity, gas and water supply.

Review your insurance policies to ensure they are current and adequate.

#### Make plans

A home emergency plan can reduce the impact of the situation. The Home Emergency Plan tool available from [www.ses.vic.gov.au](http://www.ses.vic.gov.au) may assist your family to develop an Emergency Plan.

The CFA's Fire Ready Kit at [www.cfa.vic.gov.au](http://www.cfa.vic.gov.au) will help you to understand fire and plan for survival.

#### Involve your family, know your neighbours

Decide how family members will stay in touch during and after an emergency.

Make arrangements for pets to ensure they will be safe and have food and water.

Keeping in touch with your neighbours before, during and after an emergency can help everyone to cope. Look out especially for those who may need extra help in an emergency.

#### Assemble an emergency kit

Prepare a collection of basic items your household may need in the event of an emergency.

Information about what to include in your emergency kit can be found at [www.ses.vic.gov.au](http://www.ses.vic.gov.au) and [www.cfa.vic.gov.au](http://www.cfa.vic.gov.au)

#### Not online?

If you would like assistance to access the online tools referred to in this guide, please visit Council's Libraries in Corryong or Tallangatta. You can also call our Customer Service team on 02 6071 5100 to arrange for the Home Emergency Plan tool and/or the Fire Ready Kit to be mailed to you.

### Learn More

Find out more about Towong Shire Council's municipal emergency, fire and heatwave plans at [www.towong.vic.gov.au](http://www.towong.vic.gov.au)