Corryong Cemeteries Trust
People without Means

Responsible officer:	Director Corporate and Organisational Development
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Scope
The Corryong Cemeteries Trust recognises that from time to time requests may be received to bury a person who has been deemed a pauper.

For the purpose of this document the term "People without Means" will be referred to as "Pauper".

Background
Although it is not common, the Corryong Cemeteries Trust has previously received requests to bury a person who has been deemed a pauper.

The Corryong Cemeteries Trust recognizes its responsibility to comply with the *Cemeteries and Crematoria Act* (the Act) of the day and this policy will ensure the approach to such requests is consistent with the Act.

Objectives
The objectives of this policy are:
- To comply with the Victoria's *Cemeteries and Crematoria Act* of the day;
- To ensure the burial of all people without means is carried out with dignity and respect; and
- To provide consistency in our processes with regard to individuals with no means to pay for the interment.

Approach

Upon order signed by a Magistrate or Coroner:
Under section 143 of the Act, the Magistrate's Court or a coroner can make order requiring a cemetery trust to either:
- cremate and then inter the cremated human remains of a person without means free of charge; or
- inter the bodily remains of a person without means free of charge.

The order can also provide for a plaque to be placed on the place of interment.

The Corryong Cemeteries Trust will comply with such orders.

Interment of a "Pauper" as bodily remains will be arranged for in the Memorial section of the Corryong Cemetery. Unless by Magistrates Court Order, it is the Trust's preference that ashes remain in the hands of relatives/friends of the "Pauper".

By request (in writing) from Funeral Director or family / friends (No Order):
When approached to arrange the interment of a "Pauper", the Trust will endeavor to assist relatives/friends who have no means to pay for a burial by referring them to the appropriate agencies who may be able to provide Funeral/Bereavement assistance (refer Appendix A).

If no assistance is available, the Trust will consider such requests on a case by case basis.

Deployment
The Director Corporate and Organisational Development is responsible for implementing this Policy.

Relevant Legislation
Cemeteries and Crematoria Act 2003
Cemeteries and Crematoria Regulations 2015

Results
The deployment of this policy together with the results achieved will be reviewed at least annually.

Authorised by:

Rachael Gadd
Acting Chief Executive Officer

SCHEDULE A: PEOPLE WITHOUT MEANS – AGENCIES PROVIDING FUNERAL ASSISTANCE:

Bereavement Assistance Ltd:

This is a charitable organisation that provides funeral services for people who are unable to meet funeral costs.

- Contact: 03 9564 7778 (24 hours)
- Website: bereavementassistanc.org.au
- Email: info@bereavementassistance.org.au

Centrelink:

May be able to assist with bereavement payments.

- Contact: 13 23 00 (older Australians line) or 13 62 40 (general enquiries)
- Website: Centrelink.gov.au
  In the search bar (top right hand corner) type the word bereavement, then click on looking glass - then click on heading ***Death and bereavement*** for further information;

Commonwealth Department of Veterans' Affairs (DVA):

Provides financial assistance and support to families of Australian war veterans.

- Contact: 133 254 (general enquiries)
- Website: dva.go.au
  On the home page click on Support for Families
  Scroll down to heading ***Bereavement payments*** and click on this for further information

Office of Australian War Graves (DVA):

- Contact: 1800 838 372 – Monday to Friday 10am - 12 noon and 2pm – 4pm
- Website: dva.gov.au/recognition/office-australian-war-graves
- Email: wargraves@dva.gov.au

State Trustees:

Where a family is unable to pay the costs of a funeral, the agency assesses each case and if the criteria are met will assist with the costs of the funeral.

- Contact: 1300 138 672 – Monday to Friday 9am to 5pm
- Website: statetrustees.com.au
- Email: Online enquiry form or eat@statetrustees.com.au