

Agenda

Ordinary Meeting of Council

Corryong Council Chamber

Wednesday 26 October 2022

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

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| <p>AGENDA FOR THE ORDINARY MEETING OF COUNCIL TO BE HELD AT TOWONG SHIRE COUNCIL CORRYONG OFFICE ON WEDNESDAY 26 OCTOBER 2022 COMMENCING AT 10.30 AM.</p> |
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Commonly Used Acronyms:

| ABBREVIATION | TITLE |
|-------------------------|---|
| Council Officers | |
| SAE | Senior Asset Engineer |
| CEO | Chief Executive Officer |
| DIE | Director Infrastructure and Environment |
| DCP | Director Community and Planning |
| DCOD | Director Corporate and Organisational Development |
| MF | Manager Finance |
| Government/Organisation | |
| ACSUM | Alliance of Councils and Shires of the Upper Murray |
| CH | Corryong Health (formerly Upper Murray Health and Community Services) |
| DJPR | Department of Jobs, Precincts and Regions |
| DOT | Department of Transport |
| DELWP | Department of Environment, Land, Water and Planning |
| GMW | Goulburn Murray Water |
| HRGLN | Hume Region Local Government Network |
| MAV | Municipal Association of Victoria |
| NECMA | North East Catchment Management Authority |
| NERPEN | North East Regional Procurement Excellence Network |
| NEW | North East Water |
| NEWRRG | North East Waste and Resource Recovery Group |
| RCV | Rural Councils Victoria |
| RDA | Regional Development Australia |
| RDV | Regional Development Victoria |
| THS | Tallangatta Health Service |
| VGC | Victorian Grants Commission |

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1 Opening Prayer

"Almighty God, we ask that you be present at this meeting to assist us in our service to the Community through Local Government.

We pray that our decisions will be wise and taken with goodwill and clear conscience.

Amen."

2 Councillor and Officer Presence at the Meeting

3 Apologies and Granting of Leave of Absence

4 Disclosure of Conflicts of Interest

Section 130 of the *Act* requires that a 'Relevant person' (which means a person who is a Councillor, a member of a delegated committee who is not a Councillor or a member of Council staff) disclose any conflict of interest in the manner required by Council's *Governance Rules* and exclude themselves from the decision making process in relation to the matter including any discussion or vote on the matter at any Council meeting.

Council's *Governance Rules* state as follows:

A2 Obligations with regards to conflict of interest

Councillors, members of delegated committee, and Council staff are required to:

- a. Avoid all situations which may give rise to conflicts of interest;*
- b. Identify any conflicts of interest; and*
- c. Disclose or declare all conflicts of interest.*

A3 Disclosure of a conflict of interest at a Council meeting

A Councillor who has a conflict of interest in a matter being considered at a Council meeting at which he or she:

A3.1 is present must disclose that conflict of interest by explaining the nature of the conflict of interest to those present at the Council meeting immediately before the matter is considered; or

A3.2 intends to be present must disclose that conflict of interest by providing to the Chief Executive Officer before the Council meeting commences a written notice:

A3.2.1 advising of the conflict of interest;

A3.2.2 explaining the nature of the conflict of interest; and

A3.2.3 detailing, if the nature of the conflict of interest involves a Councillor's relationship with or a gift from another person, the:

- a. name of the other person;*
- b. nature of the relationship with that other person or the date of receipt, value and type of gift received from the other person; and*
- c. nature of that other person's interest in the matter, and then immediately before the matter is considered at the meeting announcing to those present that he or she has a conflict of interest and that a written notice has been given to the Chief Executive Officer under this sub-Rule.*

The Councillor must, in either event, leave the Council meeting immediately after giving the explanation or making the announcement (as the case may be) and not return to the meeting until after the matter has been disposed of.

5 Confirmation of Minutes

Ordinary Council Meeting 28 September 2022

To be circulated prior to meeting.

RECOMMENDATION:

THAT THE MINUTES OF THE ORDINARY COUNCIL MEETING HELD ON WEDNESDAY 28 SEPTEMBER 2022 AS CIRCULATED BE CONFIRMED.

6 Petitions and Joint Letters

7 Public Question Time

Public Question Time has now replaced the Open Forum section of the Council meeting.

In accordance with Council's *Governance Rules*, all questions must be submitted to Council in writing by 2.00pm on the day prior to the Council meeting.

An online form is available on Council's website, and a hard copy of the form is available at both the Tallangatta and Corryong Council offices.

Public Notice of Public Question Time was included in the advertisement for the Council meeting.

The Chief Executive Officer will advise the meeting of the receipt of any questions.

8 Informal Meetings of Councillors

In accordance with Council's *Governance Rules*, a written summary of the matters discussed at each informal meeting of Councillors is to be tabled at the next convenient Council meeting and recorded in the minutes of that meeting.

The Meeting Records from the Informal Meetings of Councillors held on 24 August, 26 August, 14 September, 28 September and 12 October are attached at [Appendix 1](#).

Recommendation:

That the information be noted.

9 Organisational Improvement

9.1 Corporate and Organisational Development Report (06/01/0011-DCOD)

Disclosure of Interests (S.130):

This report was prepared by Ms Emma Woolaston, Director Corporate and Organisational Development.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

The purpose of this report is to provide a quarterly update on the activities of the Corporate and Organisational Development area.

Summary:

The attached report provides an overview of activities within the Corporate and Organisational Development area between July and September 2022.

Highlights included the completion of an IT Security Audit, during which no major shortcomings were identified; support for the four streams of waste community survey, with over 200 responses received; stabilisation of Customer Service team staffing levels; and an organisation wide blitz of dated service requests. Ongoing challenges were experienced in recruiting a Manager Finance and an external recruitment agent was appointed to assist with filling the role. External consultants were appointed to ensure a smooth end-of-financial-year reporting process.

Recommendation:

That the report be noted.

Attachment:

Appendix 2 – Corporate and Organisational Development Report

Background/History:

The Corporate and Organisational Development Report is provided on a quarterly basis.

Relevant Law (s.9(2)(a)):

Corporate and Organisational Development activities and decisions have been made in accordance with the *Local Government Act 2020*.

Options – Best Outcomes for the Community (s.9(2)(b)):

The Communications and Engagement team has continued to support project managers across the organisation to ensure that the community is involved in determining the best outcomes in relation to decisions that involve them.

Sustainability Implications (s.9(2)(c)):

Team structures and activities were adjusted to mitigate key person risk while improving process efficiency in selected areas. A customer service officer provided backfill support to the Records Officer during periods of leave, and an Inbox Officer role was created within existing customer service team resourcing levels to provide for efficient and accurate entry of new email enquiries into the customer relationship management system and the records management system. The vacant second Ranger role was adjusted to take on additional fire management and planning inspection and enforcement work. This made it possible to convert the role to a full time position.

Community Engagement (s.9(2)(d)):

The Communications and Engagement team continues to support numerous community engagement activities in relation to community-facing projects across the organisation, notably including the development and facilitation of the community survey in relation to the implementation of four streams of waste, which received 200 responses.

Innovation and Continuous Improvement (s.9(2)(e)):

Several process improvements were made including the introduction of MOUs between customer service and Council departments to document and clarify roles and tasks, and ongoing development of tools and procedures to support staff

onboarding, offboarding, recruitment and payroll. Work commenced to identify project resources and establish governance for the *Rural Councils Transformation Program* funded project to review planning and building systems and processes, and vendor selection for the systems replacement was finalised.

Collaboration (s.9(2)(f)):

Officers continued to collaborate with Alpine and Indigo Shire Councils, most notably in relation to the *Rural Councils Transformation Program* funded project to review planning and building systems and processes.

Financial Viability/Budget Impact (s.9(2)(g)):

Budget requirements and availability have been confirmed and expenditure is being monitored within budget allocations.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies:

The activities of the Corporate and Organisational Development team supported the following *Council Plan 2021-2025* priorities:

6.1 Continue to improve awareness, engagement and involvement of the community in relation to matters that affect them – facebook page followers, reach and engagement all continued to trend upwards and over 200 responses were received in relation to the four streams of waste community survey.

6.2 Continually improve the customer service experience across the organisation – a further blitz of outstanding service requests was undertaken.

6.4 Deliver improved business technology – finance, rates, human resources – work continued to embed the new rates, property, receipting and animal management system as staff have continued to learn how to best use the system in the every-day performance of their roles, while working with the vendor to suggest system enhancements.

*6.8 Continue to seek opportunities to improve service delivery and achieve best value including further investigation of shared services – work commenced to establish project resources and governance for the *Rural Councils Transformation Program* funded project to review planning and building processes and systems, with a view*

to expanding the current shared service arrangement between Towong and Indigo Shire Councils to include Alpine Shire Council.

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

The Manager Finance role has been vacant since July which poses some risk in the continuity of financial management practices. External consultants were appointed to provide for a smooth end-of-financial-year process, the Director worked directly with Finance Officers to support key regular processes, and an external recruitment agent was appointed to assist with filling the position after two unsuccessful rounds of recruitment. Contact was maintained with the previous Manager Finance in his role at an Albury based audit firm, and a commercial arrangement was put in place to enable us to secure his advice as required.

Officer's View:

Staffing remains a major challenge and appears to be resolving in selected areas including customer service. Despite staffing challenges, the team has continued to deliver and improve business-as-usual services while supporting major initiatives, and should be commended on their dedication, collaboration and resilience.

Council Resolution:

To be resolved at the Council meeting.

9.2 Occupational Health and Safety (06/04/0212-DCOD)

Disclosure of Interests (S.130):

This report was prepared by Ms Emma Woolaston, Director Corporate and Organisational Development and Mr Wayne Carter, Occupational Health and Safety Officer.

At the time of preparation of this report, the officers did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

The purpose of this report is to provide a bi-monthly update on Occupational Health and Safety activities throughout the organisation.

Summary:

Major OHS activities conducted during the period included:

- a continued focus on COVID-19 related requirements including the distribution of Rapid Antigen Tests;
- progress against the recommendations of the 2021 OHS Management System audit, including work to better embed risk registers, OHS improvement actions and audit actions within department management structures and individuals' workplans;
- confirmation of insurance arrangements with community groups;
- submission of Council's insurance claim in relation to the 2019/20 bushfires;
- installation of a new emergency backup generator; and
- commencement of a review of high-risk crystalline silica work at our quarries.

Recommendation:

That the report be noted.

Attachment:

Appendix 3 – Bi-Monthly Occupational Health and Safety Report.

Background/History:

The OHS report is provided on a bi-monthly basis to communicate the work being undertaken to ensure a healthy and safe work environment. The report highlights progress in strengthening processes, procedures and practices across the organisation and details how emerging health and safety risks are being addressed.

Relevant Law (s.9(2)(a)):

OHS activities are governed by the principles of health and safety protection in accordance with the *Occupational Health and Safety Act 2004* and the *Occupational Health and Safety Regulations 2017*. Employees, other persons at work and members of the public are given the highest level of protection of risks to their health and safety that are reasonably practicable in the circumstances.

Options – Best Outcomes for the Community (s.9(2)(b)):

Officers have completed the annual process of extending offers of insurance coverage to relevant Committees of Management across the Shire, enabling them to access our property insurance arrangements for the safe management of community assets.

Sustainability Implications (s.9(2)(c)):

Activities are prioritised to best support sustainable health and safety outcomes for employees and the general community.

Community Engagement (s.9(2)(d)):

Not applicable.

Innovation and Continuous Improvement (s.9(2)(e)):

Progress continues to be made in relation to the 2021 Audit of Council's OHS Management System with six actions now completed and a further 18 in progress, out of a total 56 recommended actions.

Collaboration (s.9(2)(f)):

Officers have continued to collaborate with other councils, health providers and state departments to ensure that our interpretation of Pandemic Orders has been correct.

Financial Viability/Budget Impact (s.9(2)(g)):

Budget requirements and availability have been confirmed and expenditure is being monitored within budget allocations.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies:

OHS improvement activities support the following *Council Plan 2021-2025* priority:

6.2 Provide a safe and healthy workplace for all Councillors and staff in a continually evolving environment.

Activities also undertaken in accordance to the *Occupational Health and Safety Policy* and *Risk Management Policy*.

Transparency of Decision (s.9(2)(i)) :

It is the officers' view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

Activities are prioritised commensurate to the likelihood and impact of identified OHS risks.

Officer's View:

Good progress is being made in relation to the implementation of actions stemming from the OHS Management System Audit. In particular, efforts to embed OHS and risk related activities and actions more strongly into departmental management structures and individual workplans are already making it easier to track and manage completion while making accountabilities clear. The approach which has been adopted so far within the Infrastructure and Environment directorate will be further trialled across the other two directorates.

Council Resolution:

To be resolved at the Council Meeting.

9.3 Datascape Action Sheet Report (06/06/0010-CEO)

Disclosure of Interests (S.130):

This report was prepared by Ms Emma Woolaston, Director Corporate and Organisational Development.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

This report is provided on a monthly basis to update Council on the progress of the action items from the previous Council meeting.

Summary:

At the Ordinary Council Meeting held on Wednesday 28 September 2022, a number of resolutions were passed requiring action by Council officers. This report is provided as an update on the progress of these actions.

Recommendation:

That the report be noted.

Attachment:

Appendix 4 – Datascape Action Report from the Ordinary Council meeting held on Wednesday 28 September 2022.

Background/History:

Not applicable.

Relevant Law:

Not applicable.

Options – Best Outcomes for the Community (s.9(2)(b)):

Not applicable.

Sustainability Implications (s.9(2)(c)):

Not applicable.

Community Engagement (s.9(2)(d)):

Not applicable.

Innovation and Continuous Improvement (s.9(2)(e)):

Not applicable.

Collaboration (s.9(2)(f)):

Not applicable.

Financial Viability/Budget Impact (s.9(2)(g)):

Not applicable.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies/Related Council Decisions:

Not applicable.

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

Action sheet reporting is a key control to ensure that actions arising from Council resolutions are completed.

Officer's View:

The Datascape Action Report provides the status of all actions arising from the Council meeting held on Wednesday 28 September 2022. It is the officer's view that good progress has been made in relation to the actions arising.

Council Resolution:

To be resolved at the meeting.

9.4 Council Plan Priorities (07/05/0022-DCOD)

Disclosure of Interests (S.130):

This report was prepared by Ms Emma Woolaston, Director Corporate and Organisational Development.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

This is a standing report to provide an update to Councillors on the progress of the *Council Plan 2021-2025* priorities.

Summary:

In accordance with section 90 of the *Local Government Act 2020*, Council must prepare and adopt a Council Plan for a period of at least the next four financial years after a general election in accordance with its deliberative engagement practices. Council officers provide a quarterly update to Council on the progress of the priorities in the Council Plan.

Recommendation:

That the report be noted.

Attachment:

[Appendix 5](#) – Council Plan Priorities – July to September 2022.

Background/History:

Each quarter Council officers provide an update to Council on the progress of the priorities listed in the Council Plan for information only.

Relevant Law:

Not applicable.

Options – Best Outcomes for the Community (s.9(2)(b)):

Not applicable.

Sustainability Implications (s.9(2)(c)):

Not applicable.

Community Engagement (s.9(2)(d)):

Not applicable.

Innovation and Continuous Improvement (s.9(2)(e)):

Not applicable.

Collaboration (s.9(2)(f)):

Not applicable.

Financial Viability/Budget Impact (s.9(2)(g)):

Not applicable.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies/Related Council Decisions:

Not applicable.

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

Not applicable.

Officer's View:

Not applicable.

Council Resolution:

To be resolved at the meeting.

9.5 Office Closure 2021/2022 Year End - New Year Period (07/05/0007-CEO)

Disclosure of Interests (section 130):

This report was prepared by Ms Emma Woolaston, Director Corporate and Organisational Development.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

The purpose of this report is to recommend staffing arrangements and office closures for the Year End-New Year period.

Summary:

In recent times Council offices, libraries and depots have closed one business day before Christmas Day until the first business day after New Year's Day. Transfer stations and kerbside collection services have continued as usual. It is recommended that this approach is continued for the 2022/23 Year End-New Year period.

Recommendation:

That:

1. The Council offices, libraries and depots close from 5.00pm on Thursday 22 December 2022 and re-open at 8.30am on Tuesday 3 January 2023;
2. The Corryong Landfill and Tallangatta Transfer Station days of operation from 24 December 2022 to 2 January 2023 be altered from 25 December, 29 December and 1 January to 24 December, 29 December and 3 January; and
3. Arrangements be put in place by the Chief Executive Officer for staff to return to their duties during the closure period should there be an organisational requirement to do so (eg. an emergency event).

Attachments:

Nil.

Background/History:

In previous years the Council offices in Corryong and Tallangatta have been closed for one business day prior to 25 December and re-opened on the first business day after New Year's Day to allow staff to enjoy the holiday season with their family and friends, promoting and encouraging work/life balance. Based on staff feedback it is proposed that this continue for the 2022/23 Year End-New Year period.

The Corryong Landfill and Tallangatta Transfer Station are normally open on Thursdays and Sundays. As Christmas Day and New Year's Day will fall on Sundays this year and the following Mondays are public holidays, it is recommended that the Sunday opening hours be moved to the preceding Saturdays.

Kerb-side waste collection services are to continue in line with normal hours.

A skeleton crew will also be working from the Tallangatta and Corryong depots.

The key dates for the 2022/23 Year End-New Year period are as follows:

- Sunday 25 December 2022 – Christmas Day;
- Monday 26 December 2022 – Boxing Day;
- Tuesday 27 December 2022 – Public Holiday as Christmas Day falls on a Saturday;
- Sunday 1 January 2023 – New Year's Day; and
- Monday 2 January 2023 – Public Holiday as New Year's Day falls on a Saturday.

All staff are required to take annual leave or flexi days to cover the remaining days of leave while the offices, libraries and depots are closed.

Council's "After Hours" emergency provider will take emergency calls from 5.00pm on Thursday 22 December and refer them accordingly until the re-opening of the offices on Tuesday 3 January 2023.

It is noted that the Corryong Visitor Information Centre will be open through the period except for Christmas Day and Public Holidays.

Relevant Law (s.9(2)(a)):

Not applicable.

Options – Best Outcomes for the Community (s.9(2)(b)):

Option 1

Approve the holiday closure for the period outlined in the recommendation above, noting that all essential services and an After Hours emergency service will be in operation, together with arrangements for staff to return to work should the need arise (eg. an emergency event).

Option 2

Do not approve the holiday closure.

Sustainability Implications (s.9(2)(c)):

Not applicable.

Community Engagement (s.9(2)(d)):

Staff feedback has been sought on the approach to the Year End-New Year period.

Innovation and Continuous Improvement (s.9(2)(e)):

Not applicable.

Collaboration (s.9(2)(f)):

Not applicable.

Financial Viability/Budget Impact (s.9(2)(g)):

Not applicable.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies:

Not applicable.

Transparency of Decision:

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

The provision of the 'After Hours' service will ensure that any urgent matters are attended to together with the arrangements for staff to return to work should the need arise (eg. an emergency event).

Skeleton crews at the Tallangatta and Corryong depot will also enable the continuation of essential outdoor works and services.

It has been another busy year with ongoing challenges in recruiting for vacant positions, and so from a staff wellbeing perspective, a small break at year end will be welcomed by many.

Officer's View:

Many Government organisations and businesses close during the Year End-New Year period and it is a good time of year to provide for a small break, given the typically low volume of community requests. Staff feedback reflects that it is appreciated that they are encouraged to take a break and have the opportunity to spend the time with their family and friends. As 2022 has been another very busy year for everyone due to COVID-19 disruptions and recruitment challenges, the closure period is recommended.

Council Resolution:

To be resolved at the Council meeting.

10 Bushfire Relief and Recovery

10.1 Bushfire Relief and Recovery Update (02/02/0013-DCP)

The Bushfire Relief and Recovery Update is presented quarterly and will be provided in November 2022.

11 Community Wellbeing

11.1 Swimming Pool Report Season 2021/22 (02/05/0027, 02/05/0026-DCP)

Disclosure of Interests (S.130):

This report was prepared by Joe Calvert, Coordinator Recreation, Arts & Culture.

At the time of preparation of this report, the Officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

This report summarises the 2021/22 swimming pool season and proposes some changes to the upcoming 2022/23 season, including options to manage pool operating costs.

Summary:

The swimming pool season 2021/22 proved to be a success with usage increasing compared to the prior season. This was despite several challenges, including the impact of the COVID-19 pandemic. It was difficult to fully staff all lifeguard shifts due to lifeguards becoming unwell or needing to isolate due to being a close contact. Careful management led to the pools only needing to close for a total of six of 250 season days across the two pools, due to staffing issues. The pools continued to operate safely with only minor incidents reported and a reduction in incidents compared to the prior season.

Performance issues were experienced with the labour hire company initially brought on to recruit and manage the lifeguards. The lifeguards were subsequently brought in-house, and the higher wages paid to lifeguards under our Enterprise Agreement led to higher operating costs. However, higher wages led to higher staff satisfaction and fewer issues with being able to staff shifts. Due to the challenges experienced

during the 2021/22 season, direct employment of the lifeguards appears to be the preferred solution for the 2022/23 season. A reduction in pool operating hours during times of low utilisation may be considered to contain costs.

Recommendation:

That:

1. Council approve the following opening hours for the Corryong and Tallangatta pools:
 - a) During School Term – weekdays 3pm to 6pm, weekends 2pm to 6pm;
 - b) During School Holidays – weekdays and weekends 2pm to 6pm (excluding Christmas Eve and New Years Day when the pool will be closed);
2. the Corryong and Tallangatta pools also open in exceptional circumstances such as Heat Health Alert days, hot weather days and to provide special events, subject to lifeguard availability.

Attachments:

Nil.

Background/History:

Council currently operates seasonal pools in Tallangatta and Corryong that open annually between November and March. During the 2021/22 pool season, the Tallangatta pool was open for 123 days and the Corryong pool was open for 127 days, with public swimming generally available seven days a week at both pools. There was a small delay to the opening of the Tallangatta pool due to inclement weather which delayed some renovation works. To address this, the pool season was extended by two weeks.

Pool visitation/usage

Throughout the season the pools hosted 3,432 visitors at Tallangatta and 3,351 visitors at Corryong. This represents an increase in visitation based on the previous year.

In addition to the hours that the pool is open to the public, clubs and groups are supported to access the pools to hold private sessions to provide additional access to the pools. Regular clubs and user groups that book the pools are as follows:

Tallangatta

- Icebreakers - three sessions a week
- Tallangatta Swim Club - three evenings and one early morning session per week
- Tallangatta Secondary College - lunchtime swims, classes, swim carnivals
- Tallangatta Primary School - morning swim classes, lunchtime swims, swim carnival

Corryong

- Corryong College – swim classes, swim carnival
- Sacred Heart Primary School – swim classes, swim carnival
- Crocodiles Swim Club – on average two evenings a week.

Unfortunately, COVID-19 impacted the ability to hold selected events and swimming carnivals, resulting in several cancelled bookings and rebookings.

Staffing the pools

In previous pool seasons, the recruitment and staffing of lifeguards for the pools was managed by MomentumOne Shared Services P/L. MomentumOne ceased operation in 2021. Following this, a request for tender was released to the market to find a suitably qualified labour hire company to fulfill the duties previously undertaken by MomentumOne.

Throughout the season several challenging staffing and training issues were encountered, including:

- The labour hire company that Council initially contracted to hire pool lifeguards did not meet expectations, resulting in difficulties in having sufficient lifeguards for each shift;
- The ability of the lifeguards to consistently attend their shifts were impacted by COVID-19 and associated close-contact isolation requirements, as well as other illnesses;
- Some former lifeguards were unable to be employed due to choosing to remain unvaccinated against COVID-19; and
- Lifeguard training tutors were difficult to obtain due to Melbourne lockdowns, and training was cancelled in our area due to the presence of COVID-19 cases.

At times the lifeguard team was extremely stretched with officers working closely with the lifeguard team to maximise staffing where possible. As a result, pool closures due to staffing issues were relatively limited, to 2.5 days in Tallangatta and 3.5 days in Corryong.

Other Staffing and Training Plans

Plans are underway to put in place Lifeguard 'Team Leader' positions to ensure sufficient resources are available to oversee rosters and maintain pool supplies.

Efforts have been made to encourage more mature lifeguards to come forward from the community to obtain their lifeguarding qualifications. This is to ensure the region has more lifeguard staffing options to keep the swimming pools operating well, should future COVID-19-related events lead to another year of disruption. Partner organisations such as Rotary Groups, Swim Clubs, Schools, and local Health Services have all been engaged.

New options for the training of lifeguards have been explored to make us less reliant on metro-based Life Saving Victoria trainers (who could not travel to regional areas last year due to COVID-19 lockdowns). More local lifeguard trainers have now been established to provide an increased level of surety going forward.

Health and Safety Considerations

The number of incidents reported at the facilities was lower over the 21/22 season than the prior season, even though more people were using the pools. The lifeguards should be commended on their conduct as it is often their early intervention that stops a situation from becoming an incident.

Both facilities passed all water quality requirements as well as COVID-19-related inspections.

Officers will continue to work together with swim groups such as the Icebreakers, as well as the Corryong and Tallangatta Swim Clubs, schools and other interested parties to ensure the pool is used safely and effectively outside of 'public swim' times as long as qualified lifeguards are always in attendance and they can meet the requirements delineated by the Pool User Group Agreement Form.

Work has commenced on the Vic Kids Eat Well initiative to encourage healthier food that is still appealing can be stocked at the Towong Council Kiosks. This will ensure that our facilities are better aligned with the *Towong Shire Municipal Health and Well Being Plan 2021-2025*.

Pool Financials

During the pool season 2021/22, the pools recorded revenue of \$29,801 and expenditure of \$167,348, resulting in Council contributing \$137,547 to pool operations.

Mid-way through the season the management of the lifeguards was brought in-house due to performance issues with the labour hire company that was initially contracted to recruit and manage the lifeguards. Due to the structure of the Council's

Enterprise Agreement, this led to an increase in lifeguard wages and associated costs. If lifeguards had been employed directly by Council for the full season, it would have resulted in an additional cost of nearly \$20,000, increasing Council's contributions to pool operations to \$157,000 annually, if no adjustments are made to the operating hours.

Operating Options for the 2022/23 Swim Season

Following the termination of our relationship with the labour hire firm initially contracted to recruit and manage the lifeguards for the 21/22 swim season, an Expression of Interest was advertised in July 2022 to see if an alternative suitable labour hire firm was available. No submissions were received and accordingly the employment of lifeguards will need to remain in-house for the 2022/23 swim season.

An advantage of paying the higher level of wages paid to the lifeguards under our Enterprise Agreement is that it has increased the interest of lifeguards to take up shifts and attracted new candidates. Continuing at this level will be beneficial in maintaining a strong lifeguard team and pool season continuity.

The additional financial costs associated with employing the lifeguards through Council could be offset by adjusting the operating hours of the pools. At present the pool operating hours are as follows:

- During School Term: Weekdays 3.30 pm to 7 pm; Weekends 12 noon to 7 pm*
- During School Holidays: Weekdays and weekends 12 noon to 7 pm*

*Please note that on hot weather days and especially heat health alerts that the pools can be open later especially for the Corryong Pool which has more patrons in the evenings than Tallangatta.

Any adjustments to the operating hours will need to be based on the learnings from previous seasons and minimise the impact on regular visitors to the pool. Past seasons have identified the following trends:

- Users do not often attend the pool for more than a few hours at a time and are more likely to visit after lunch and before 6 pm. Opening the pool later than 12 pm and closing earlier than 7pm, throughout both the school term and school holidays, will produce a saving;
- Users do not attend the pool on Christmas Eve or New Years Day. Closing the pool on these days will result in cost savings with minimal impact to users; and
- During school term (specifically November and March), the patronage at both pools is very low due to colder weather. As such, adjusting the hours to better reflect the use during these months will result in reduced costs. Access to the pool during cooler months is managed through the cold weather policy. To

date this has not been stringently applied. More stringent controls would result in the pools closing on cooler days. There is an opportunity to open the pool season later and finish it earlier, and this may be further considered for the 2023/24 pool season.

It is also observed that a significant proportion of pool usage is by a relatively small but regular group of local patrons. Further facilitating local swim clubs and groups to access the pool will provide further utilisation without significant cost.

While the community pools are highly valued by the community considering such options may help them to become more viable. Further community engagement is desirable prior to the season opening to ensure that the reasons for a reduction in opening hours are understood.

Relevant Law (s.9(2)(a)):

The recommendation is made with consideration to section 106 of the *Local Government Act 2020*, Part 5 Service Performance Principles; particularly in relation to considering that cost standards should provide good value to the municipal community while providing services in an equitable way that respond to diverse needs.

Options – Best Outcomes for the Community (s.9(2)(b)):

The community is provided with two public pools which are operated to meet high safety compliance standards. They are also cared for by qualified lifeguards. Given that no suitable labour hire companies have been identified to run the pools in 2022/23 it is likely that the management of the lifeguards will need to remain in-house. Given this, two options have been identified:

Option 1

Maintain current swimming pool opening hours at a higher overall season cost of circa \$157,000 compared to prior-year running costs of \$140,580 in 2019/20, \$125,241 in 2020/21 and \$137,547 in 2021/22.

Option 2

Proceed to reduce pool operating hours during times of low utilisation to improve their financial viability. The proposal is to adjust the hours as follows:

- During School Term: Weekdays 3 to 6 pm; Weekends 2 pm to 6 pm
- During School Holidays: Weekdays and weekends 2 pm to 6 pm* (excluding Christmas Eve and New Years Day when the pool will be closed).

*Whilst these are expected to the standard operating hours, the expectation will be that in exceptional circumstances the hours will be extended. These circumstances include:

- Heat Health Alert days – extended closing hours for pools to provide access to a cool and safe place (budgeted hours of an 24 extra hours per season – or six occasions at each pool),
- Hot weather days with peak visitation – lifeguards will be able to use their discretion to extend the hours based on evening patronage (budgeted hours of 48 extra hours – or 12 occasions at each pool), and
- Additional lifeguard hours/time for special events – this will allow for special events and/or inflatable events to have additional public hours beyond the standard operating hours (budgeted hours of up to 96 extra hours across both pools).

In addition to adjusting the standard operating hours, it is recommended that a fund be established to support group insurance and training with the swimming clubs. This will enable the pool to open privately for additional hours, such as in the early morning when there is existing demand. The fund will be supported through operating hour savings while allowing more flexibility for the groups to hold additional sessions in times outside of the standard operating hours.

It is projected that the financial implications for this option will have require net contribution from Council as follows:

| Item | Estimated Amount |
|---|-------------------------|
| Budgeted revenue | \$30,000 |
| Budgeted operating cost without revised operating hours | \$187,000 |
| Net contribution from Council | (\$157,000) |
| Savings generated from reduction in standard operating hours | \$34,250 |
| Exceptional circumstances budgeted additional operating hours | (\$6,500) |
| Group insurance and training fund | (\$3,000) |
| Total savings against contribution from Council due to Option 2 being implemented | \$24,750 |

Sustainability Implications (s.9(2)(c)):

Economic

Keeping the operating costs of the swimming pools lower, through reduced hours, will help to ensure the facilities are within the forecast budgets and will provide effective management of ratepayer funds.

Social

The swimming pools are vital facilities for social cohesion. The pools are used by local schools, sports clubs, early morning swim groups, local health services, community events and sporting occasions. The facilities encourage healthy lifestyles through exercise, which is appealing and accessible to young and old alike, of varied abilities. The pools also provide a valuable space for children to learn to swim – a skill that is vital in a shire that is abundant with rivers and lakes.

Environmental

The swimming pools provide a safe, calm and cool environment for the community to use. The hot months can present a major health hazard and the pools play a major role in allowing the public to stay cool and safe, in the company of people with medical and first aid training. With increasingly extreme weather patterns the pools are increasingly becoming a resource in times of emergency (as was evidenced during the black summer bushfires), as well as a place for recreation, reflection and healthy exercise.

Community Engagement (s.9(2)(d)):

Extensive public engagement was conducted during 2021/22 as part of the Recreation Strategy for Towong Shire 2022-31 in addition to a Swimming Pool Review in 2018. Some pool user groups, including early morning swim clubs and lifeguards, have also been engaged in preparation for this report. Further communication will take place if the proposed changes to opening hours are approved.

Innovation and Continuous Improvement (s.9(2)(e)):

The proposals outlined in this paper identify some improvements that will increase lifeguard availability and address the ongoing financial performance of the pools.

Collaboration (s.9(2)(f)):

Council collaborates and supports the early morning swimming at both pools through the swim clubs and the Tallangatta Icebreakers. It also works closely with the

swim clubs, local schools and health services to ensure all have access to the facilities practically and affordably.

Financial Viability/Budget Impact (s.9(2)(g)):

Increasing lifeguard employment costs and rising utility and material costs can potentially be mitigated by adjusting the 'public swimming' hours of operation.

Regional, State and National Plans and Policies (s.9(2)(h)):

The swimming pools are operated in accordance with the requirements of the Safer Public Pools Code of Practice (SPPCoP) which sets out the various legislation, standards and guidelines governing their safe management, including:

- *Occupational Health and Safety Act 2004,*
- *Occupational Health and Safety Regulations 2017,*
- *Public Health and Wellbeing Regulations 2009,*
- *Dangerous Goods Act 1985,*
- *Equipment (Public Safety) Act 1994,*
- *Consumer Affairs Legislation Amendment Act 2014,*
- *Emergency Management Act 2013.*

Council Plans and Policies:

This report aligns with the objectives of the following plans and strategies:

- *Towong Shire Council Council Plan 2021-2025*
- *Municipal Health and Wellbeing Strategy*
- *Recreation Strategy for Towong Shire 2022-2031.*

Transparency of Decision (s.9(2)(i)):

It is the Officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

There is a risk that reduced hours at the swimming pools might encourage patrons to swim in the rivers or the lakes more, leading to increased risk to their health and safety, however, any curtailment of pool operating hours would only apply to traditionally 'low-patronage' periods.

Officer's View:

The swimming pools are vital local assets, providing a safe and inclusive space for community members while promoting physical well-being and social cohesion. The proposed reduction in pool opening hours will increase the financial viability of the pools.

Council Resolution:

To be resolved at the Council meeting.

11.2 Municipal Health and Wellbeing Plan (04/02/001-DCP)

Disclosure of Interests (S.130):

This report was prepared by Amanda Pagan, Director Community and Planning.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

The report provides an annual summary of the progress toward the priorities detailed in the *Municipal Health and Wellbeing Plan 2022-2025*.

Summary:

The annual review of the *Municipal Health and Wellbeing Plan 2022-2025* demonstrates that good progress has been made against the key priorities outlined in the plan. Some key highlights of progress against the plan over the last year include:

- Establishment of the community garden adjacent to Tallangatta Health Service;
- Commencement of the development of Reconciliation Action Plans across all health services and Council;
- Delivery of 16 Days of Activism, Jess Hill event and Family Fun Days to support community understanding of family violence;
- Ongoing participation in the Upper Hume Primary Care Rural Innovative Multi-Disciplinary Models (PRIMM) project to ensure an Age Friendly health system;

- Significant expansion of recreational facilities and opportunities including creation/upgrades of walking tracks and maps, improved pedestrian footpaths, cycling maps and events and delivery of walking programs;
- Ongoing support of the Thrive group and delivery of the Corryong Spirit event;
- Expansion of maternal child health and playgroup services across the municipality;
- Successful delivery of seniors week and community events to encourage cohesion; and
- Ongoing delivery of the COVID-19 vaccination and booster program and distribution of rapid antigen tests to vulnerable populations.

Recommendation:

That the report be noted.

Attachments:

Appendix 6: *Municipal Health and Wellbeing Plan 2022-2025* - Summary of progress against plan priorities.

Background/History:

The *Public Health and Wellbeing Act 2008* (the Act) recognises the significant role of councils in improving the health and wellbeing of people who live, work, study and play in their municipality. The Act requires councils to develop a municipal public health and wellbeing plan every four years. Towong Shire's *Municipal Health and Wellbeing Plan 2022-2025* was adopted in October 2021.

The Act also requires councils to conduct an annual review of the Plan and, if appropriate, amend the plan (section 26(4)). The review needs to include a review of the measures council and other local agencies have implemented to prevent family violence and respond to the needs of victims of family violence in the local community (section 26(4)(A)).

Relevant Law (s.9(2)(a)):

This progress report is provided in accordance with the requirements of section 26(4) of the *Public Health and Wellbeing Act 2008*

Options – Best Outcomes for the Community (s.9(2)(b)):

As detailed in the *Annual Review of Municipal Public Health and Wellbeing Plan Guidance Note*, it should be considered whether sufficient progress has been made against the plan and whether changes are required. A review of the progress against the priorities indicates that all agencies are progressing well against the plan and no additional changes are required at this time.

Sustainability Implications (s.9(2)(c)):

There are several priorities within the *Municipal Health and Wellbeing Plan 2022-2025* that explicitly address the impacts of environmental risks and climate change. Progress has been made against these priorities throughout the year.

Community Engagement (s.9(2)(d)):

The *Act* does not explicitly require councils to involve the community in the annual review but does require councils to provide for the involvement of people in the local community in the implementation of the Plan (section 26(2)(c)). The majority of priorities are delivered alongside extensive community engagement processes.

Innovation and Continuous Improvement (s.9(2)(e)):

The purpose of the *Municipal Health and Wellbeing Plan 2022-2025* is to ensure continuous improvement and innovation is undertaken across the municipality to improve and sustain the general health and wellbeing of the population. The specific improvements and innovations that have occurred during the year concerning the plan include:

- Development of the *Recreation Strategy for Towong Shire 2022-33* to support ongoing improvements and upgrades to all recreational facilities across the municipality;
- Improved information for walking and cycling to make recreational opportunities more accessible;
- Improvements to accessibility and communications for people with disability and/or developmental delays in all kindergartens;
- Establishment of a healthy eating program in all early years centres run by Council to encourage children to develop lifelong healthy behaviours;
- Delivery of new inclusive playgrounds in all council run kindergartens/early years centres; and
- Training delivered across the municipality in Mental Health First Aid, Orange Door, Trauma-informed care and Active Bystander, to support all people to respond to family violence and trauma.

Collaboration (s.9(2)(f)):

The plan is developed and implemented in collaboration with the key partners of the Towong Alliance: Corryong Health, Tallangatta Health Service and Walwa Bush Nursing Centre.

Financial Viability/Budget Impact (s.9(2)(g)):

Budget requirements and availability have been confirmed and expenditure is being monitored within budget allocations.

Regional, State and National Plans and Policies (s.9(2)(h)):

The *Victorian Public Health and Wellbeing Plan 2019-2023*, *Municipal Health and Wellbeing Planning Advice Notes 1 and 2* and the *Annual review of Municipal Public Health and Wellbeing Plan Guidance Note* have been considered in the development of and reporting for the *Municipal Health and Wellbeing Plan 2021-2025*.

Council Plans and Policies:

All activities under the *Municipal Health and Wellbeing Plan 2021-2025* also support the delivery of the *Council Plan 2021-2025* priorities.

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

Annual progress reporting helps to identify whether there is any risk of not achieving the priorities listed in the *Municipal Health and Wellbeing Plan 2022-2025*. At this stage there is no apparent risk of non-delivery.

Officer's View:

It is the Officer's view that there has been substantial progress towards achieving the priorities listed in *Municipal Health and Wellbeing Plan 2022-2025* and no changes are required to the current priorities.

Council Resolution:

To be resolved at the Council meeting.

12 Asset Management

12.1 Asset Management Report (02/02/0001-DIE)

Disclosure of Interests (S.130):

This report was prepared by Ms Rachael Gadd, Director Infrastructure and Environment.

At the time of preparation of the report the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

This report is a bi-monthly report on Asset Management activities throughout the Shire for the period of 1 July to 31 August 2022. It is provided for information only.

Summary:

This report presents the overall status of the active capital works program.

Recommendation:

That the report be noted.

Attachment:

Appendix 7 - Capital Projects Dashboard – August 2022.

Background/History:

This report is produced by the Infrastructure and Environment team on a bi-monthly basis to provide a progress overview of asset management activities. It provides information on the capital works program and key deliverables of the *Council Plan 2021-2025*.

Relevant Law (s.9(2)(a)):

All activities are conducted in accordance with the service performance principles as outlined by section 106 of the *Local Government Act 2020*.

Options – Best Outcomes for the Community (s.9(2)(b)):

Not applicable.

Sustainability Implications (s.9(2)(c)):

Economic

Works within the capital works program provide local economic stimulus through the employment of local contractors.

Social

Projects within the capital works program are prioritised in line with the *Council Plan 2021-2025* to improve social amenity and economic outcomes across the Shire.

Climate change/Environmental

An increased focus on the utilisation of recycled materials including crushed concrete and recycled glass sand has been implemented through capital projects construction and tender processes.

Community Engagement (s.9(2)(d)):

Community engagement for capital projects is continuing with engagement sessions completed for the Playles Hill, Corryong CBD, Corryong Circuit, Hanson Street and Bethanga playground projects. Engagements planned the next period include the Corryong Stock Route and Great River Road – Stage 2.

Innovation and Continuous Improvement (s.9(2)(e)):

The capital works program provides for the continuous improvement of assets across the Shire.

Collaboration (s.9(2)(f)):

Not applicable.

Financial Viability/Budget Impact (s.9(2)(g)):

| | | Sep 2022 YTD (Actual) \$ | Sep 2022 YTD (Budget) \$ | Sep 2022 YTD (Variance) \$ | Sep 2022 YTD (Variance) % | 2022/23 Full Year (Budget) \$ |
|--------------------------------------|------|-----------------------------------|-----------------------------------|-------------------------------------|------------------------------------|--|
| | Note | | | | | |
| Income | | | | | | |
| Building services | 1 | 25,878 | 33,875 | (7,997) | (24%) | 135,500 |
| Engineering/Technical services | 1 | 660 | 1,500 | (840) | (56%) | 6,000 |
| Environmental health | 1 | 3,097 | 3,750 | (653) | (17%) | 51,000 |
| Total Income | | 29,635 | 39,125 | (9,490) | (24%) | 192,500 |
| Expenditure | | | | | | |
| Building services | | 41,337 | 42,500 | 1,163 | 3% | 170,000 |
| Engineering/Technical services | 2 | 471,844 | 859,264 | 387,420 | 45% | 3,437,054 |
| Environmental health | | 45,292 | 48,605 | 3,313 | 7% | 194,422 |
| Parks and gardens | 3 | 141,597 | 170,623 | 29,026 | 17% | 682,494 |
| Plant items (fuel and maintenance) | 4 | 185,912 | 227,009 | 41,098 | 18% | 908,037 |
| Road maintenance (including bridges) | 5 | 274,702 | 433,448 | 158,746 | 37% | 1,733,793 |
| Total Expenditure | | 1,160,685 | 1,781,450 | 620,765 | 35% | 7,125,800 |
| Net Income / (Expenditure) | | (1,131,049) | (1,742,325) | 611,276 | (35%) | (6,933,300) |

1. Somewhat lower than anticipated permit application volumes.
2. Vacant staff positions, lower than anticipated maintenance and contractor expenditure.
3. Vacant staff positions, lower than anticipated maintenance expenditure.
4. Cost of usage of bulk fuel stores for Q1 not yet estimated.
5. Activities delayed by wet weather, staff vacancies.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies:

The report provides an overview of progress in delivering the following *Council Plan 2021-2025* priority:

1.1 Deliver 100% of the annual capital works program and bushfire recovery projects

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this report in an open meeting.

Risk Assessment:

The ongoing unpredictable COVID-19 restrictions are still affecting some contractors' availability and causing an increased cost of materials. Significant rain over the period has caused delays to road construction projects.

Officers View:

The capital works program is progressing as follows:

- Number of projects carried forward from previous financial years: 41
- Number of new projects in 2022/23: 22
- Number of projects in progress: 53
- Number of projects complete to 31 Aug 2022: 0

Recent additional project management resources are expected to assist with project delivery timeframes.

Council Resolution:

To be resolved at the Council meeting.

12.2 Naming and Registration of Unnamed Roads (01/01/0449-DIE)

Disclosure of Interests (S.130):

This report was prepared by Ms Rachael Gadd, Director Infrastructure and Environment.

At the time of preparation of the report the officer did not have a general or material conflict interest in any matter to which the report or advice relates.

Purpose of Report:

This report provides information to support the naming and registration of unnamed roads in Mount Alfred and Biggara.

Summary:

The naming process for roads is set out in the *Naming rules for places in Victoria 2022*. Council's endorsement of the proposed road names in Mount Alfred and Biggara is required prior to referral to Geographic Names Victoria for registration.

Recommendation:

That the proposed road names listed below are endorsed for the purpose of registration with Geographic Names Victoria:

1. Mount Alfred: Laneway 1 – Stoney Creek Lane
2. Biggara: Laneway 1 – Indi Road

Attachments:

Appendix 8 - Map of unnamed road Mount Alfred

Appendix 9 - Map of unnamed road Biggara

Background/History:

Requests have been received to name unnamed roads in Mount Alfred and Biggara. Officers have undertaken community consultation and name checking processes as required by the *Naming rules for places in Victoria 2022* relating to the naming of unnamed roads. The recommended road names now require Council endorsement in order to be registered.

Relevant Law (s.9(2)(a)):

The recommendation is made in accordance with the requirements of the *Geographic Place Names Act 1998* and the *Naming rules for places in Victoria 2022*.

Options – Best Outcomes for the Community (s.9(2)(b)):

Option 1

Endorse the proposed road names to facilitate improved emergency service and natural disaster relief response; or

Option 2

Do not endorse the proposed road names, leaving the listed roads unnamed.

Sustainability Implications (s.9(2)(c)):

Economic

The naming of roads does not trigger a change of road management responsibilities.

Social

The naming of these roads will facilitate improved emergency service and natural disaster relief access. Emergency services maps will be updated enabling Ambulance, Country Fire Authority (CFA) and the State Emergency Services (SES) to locate properties with more efficiency.

Climate change/Environmental

The use of paper has been reduced in the road naming process by encouraging the community to engage via email.

Community Engagement (s.9(2)(d)):

As per the requirements of the *Naming rules for places in Victoria 2022* a series of letters were sent to properties in the surrounding areas of Mount Alfred requesting suggested names for the road, and then requesting a vote on the suggestions. With regards to the suggestions for the naming of the Northern section of the road, one objection was registered which has now been resolved. This section has been removed from the naming process.

Engagement processes regarding the proposed Indi Road did not yield any further suggestions or objections. The proposed road comes off the Indi bridge and intersects Upper Murray Road; the proposed road name is Indi Road to align with Indi Road on the NSW side of the Indi bridge.

Innovation and Continuous Improvement (s.9(2)(e)):

The naming of these roads will facilitate improved emergency service and natural disaster relief access.

Collaboration (s.9(2)(f)):

Council officers have worked collaboratively with the community to request suggested road names.

Financial Viability/Budget Impact (s.9(2)(g)):

Council is responsible for managing the road naming process along with providing and maintaining the road signs for the newly named roads. The costs involved are adequately covered within operating budgets.

Regional, State and National Plans and Policies (s.9(2)(h)):

The recommendation is made with consideration to the requirements of the *Naming rules for places in Victoria 2022*.

Council Plans and Policies:

Not applicable.

Transparency of Decision (s.9(2)(i)) :

It is the officer's view that it is appropriate to consider this report in an open meeting.

Risk Assessment:

The naming of roads mitigates the risk of emergency services not locating residential properties when required.

Officer's View:

It is the officer's view that the correct process has been followed in accordance with the *Naming rules for places in Victoria 2022*. It is recommended that the list of road names proposed in this report are endorsed by Council to progress the official road naming process.

Council Resolution:

To be resolved at the Council meeting.

12.3 Spray Sealing and Associated Services – North East Regional Procurement Excellence Network – Contract No. 2022/23-032 (01/07/0004-DIE)

Disclosure of Interests (S.130):

This report was prepared by Vilfred Correa, Deputy Director Infrastructure and Environment.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

The purpose of this report is to provide information to support the assessment of tender submissions for Spray Sealing and Associated Services and to seek Council approval to appoint the recommended contractor.

Summary:

This report demonstrates the tender process followed for the procurement of a Spray Sealing contractor to undertake the resealing of Council roads. This report also provides a recommendation of the most suitable contractor to undertake these works.

Recommendation:

That:

1. Contract No. 2022/2023-032 for the resealing of Council roads be awarded to Sprayline for the lump sum of \$484,335.77 excluding GST;
2. The use of the Common Seal be authorised in accordance with *Local Law 1 – Common Seal and Miscellaneous Penalties* for the purpose of signing the contract document;
3. The Chief Executive Office be authorised to approve contract variations up to the total value of the allocated project budget.

Attachments:

A comparative tender evaluation for Contract No. 2022/2023-032 has been provided to Councillors prior to the meeting.

Background/History:

The resealing of Council roads is completed annually as part of the capital works program. In 2022 Procurement Australia was appointed to act as a tender agent for the purpose of seeking resealing tenders under their contract 2022/2023-032- Spray Sealing and Associated Services for the North East RPEN group of Councils. This is a regional contract designed to achieve best value and quality control through a bulk procurement process.

The North East RPEN Councils participating in this process include:

- Benalla Rural City Council
- Towong Shire Council
- Wangaratta Rural City Council
- Wodonga City Council

The tenders were sought on the basis of binder application unit rates for a variety of road resealing treatments and reinstatement of road markings suitable for use on Council's rural and urban roads.

Three tender submissions were received from the contractor panel under Contract 2022/2023-032 for the 2022/2023 financial year. Offers were received from Sprayline, GW &BR Cramer and Boral Resources. A detailed comparative analysis was completed based on the selection criteria and weighting to ensure best value was gained.

Relevant Law (s.9(2)(a)):

This procurement has been conducted in accordance with the Procurement Policy and accordingly with section 109 of the *Local Government Act 2020*, which requires that a council must comply with its Procurement Policy before entering into a contract for the purchase of goods or services or the carrying out of works.

Options – Best Outcomes for the Community (s.9(2)(b)):

Option 1 – Award the contract to the recommended contractor.

Option 2 – Consider awarding the contract to an alternative contractor.

Sustainability Implications (s.9(2)(c)):

Economic

The bulk procurement process helped to ensure that best value is provided to our communities for the sealing of roads.

Social

Successful completion of the project will improve road safety in various townships.

Climate change/Environmental

The contractor will specify the use of crumb rubber, a recycled tyre product that increases the life of seals on rural roads.

Community Engagement (s.9(2)(d)):

Not applicable.

Innovation and Continuous Improvement (s.9(2)(e)):

Not applicable.

Collaboration (s.9(2)(f)):

Not applicable.

Financial Viability/Budget Impact (s.9(2)(g)):

The recommended tender value is \$484,335.77 excluding GST. The costs to reseal specific roads within the schedule of works will be sourced from the reseal and Towong Street East project budgets. This value is within these budgets.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies:

The tender has been conducted in accordance with the Procurement Policy and supports the following *Council Plan 2021-2025* priority:

1.1 Deliver 100% of the annual capital works program and bushfire recovery projects.

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

The ongoing unpredictable COVID-19 environment continues to affect the availability of Council and contract staff which may also result in delays to project delivery.

Officers View:

The references provided by Sprayline in their tender submission support the view that they will deliver good value and a low risk to Council. They have undertaken similar works in the past and have also completed high quality work for Council in the past. It is the officer's recommendation that Sprayline are awarded Contract No. 2022/2023-032.

Council Resolution:

To be resolved at the Council meeting.

13 Land-use Planning

13.1 Land Use Planning Report (03/02/0003-DCP)

Disclosure of Interests (S.130):

This report was prepared by Ms Amanda Pagan, Director Community and Planning.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

To provide a summary of planning permit activities for September 2022.

Summary:

In September 2022, 15 new applications were received and 9 permit applications were decided for the value of \$1,435,186. There are currently 34 active permits.

Recommendation:

That the report be noted.

Attachment:

Appendix 10 – Planning Permit Activity: September 2022.

Background/History:

Not applicable.

Relevant Law (s.9(2)(a)):

All planning permit activity is undertaken in line with the requirements of the *Planning and Environment Act 1987*.

Options – Best Outcomes for the Community (s.9(2)(b)):

Not applicable.

Sustainability Implications (s.9(2)(c)):

Planning permit applications are considered within the context of the *Towong Shire Planning Scheme* which gives effect to the long-term sustainability of land in use across the Shire.

Community Engagement (s.9(2)(d)):

Not applicable.

Innovation and Continuous Improvement (s.9(2)(e)):

Officers have been working towards improving the customer service experience for planning permit applicants. Most recently funding from the *Rural Councils Transformation Program* has been obtained to support Project Pinnacle to implement a new planning system and further improve planning processes. The project will support customers to access all planning information while a permit is being processed.

Collaboration (s.9(2)(f)):

Officers continue to work collaboratively with key stakeholders including Indigo Shire Council and Alpine Shire Council to deliver Project Pinnacle.

Financial Viability/Budget Impact (s.9(2)(g)):

All planning resources and expenses have been factored into the budget.

Regional, State and National Plans and Policies (s.9(2)(h)):

All land use planning decisions align to the *Victorian Planning Provisions*.

Council Plans and Policies:

All land use planning decisions are aligned to the *Towong Shire Planning Scheme*. Current department activities also support the delivery of the following *Council Plan 2021-2025* priorities:

- 4.1 *Support the rebuild process for fire impacted properties;*
- 4.11 *Review statutory service processes to ensure an excellent customer experience.*

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

Not applicable.

Officer's View:

It is the officer's view that the improvements being implemented in the Planning department will result in an improved customer experience.

Council Resolution:

To be resolved at the Council meeting.

13.2 Placemaking and Township Co-Design Project – Tender 2021/22-128 (03/02/0003-DCP)

Disclosure of Interests (S.130):

This report was prepared by Ms. Amanda Pagan, Director Community and Planning.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

This report provides information on the assessment of tenders for the development and implementation of the Bellbridge/Bethanga, Corryong, Mitta Mitta and Tallangatta Placemaking and Township Co-Design Project and seeks approval to appoint the recommended contractor.

Summary:

This report demonstrates the tender process followed for the procurement of a suitable contractor to undertake the project and provides a recommendation of the most suitable contractor to undertake the works.

Recommendation:

That:

1. Tender no. 2021/2022-128 Placemaking and Township Co-Design (Community Engagement) Project be awarded to ClarkeHopkinsClarke Architects Pty Ltd for the lump sum of \$206,650 excluding GST;
2. The use of the Common Seal be authorised in accordance with *Local Law 1 – Common Seal and Miscellaneous Penalties* for the purpose of signing the contract document; and
3. The Chief Executive Office be authorised to approve contract variations up to the total value of the allocated project budget.

Attachments:

A comparative tender evaluation for Contract No. 2021/2022-128 has been provided to Councillors prior to the meeting.

Background/History:

At present, four structure plans in varying stages of development are currently identified for Bellbridge/Bethanga, Corryong, Mitta Mitta and Tallangatta and are supported by funding from the Department of Land, Water and Planning (DELWP) and the Victorian Planning Authority (VPA). These towns have significant and varying needs including land use development, infrastructure, services, parks and gardens.

The Placemaking and Township Co-Design Project is designed to identify and encompass the unique influences of each locality whilst assisting communities to reimagine and reinvent the way their towns work. The project is designed to be highly inclusive and work with community to identify the big ideas that will drive future growth in the towns, whilst also identifying the necessary services and basic needs required to adequately support the population. Engagement strategies will capture participants of all ages and stages in life, to help inform structure and land use planning to support future growth and overcome existing barriers to growth. Identified themes, outcomes and issues will be used to assist with completion of structure plans for each of the towns.

The Request for Tender was advertised on www.tenders.net in June 2022 for three weeks. Seven companies tendered for the contract with a comparative evaluation process identifying ClarkeHopkinsClarke Architects Pty Ltd as the most suitable applicant.

Subsequent negotiations were undertaken to consider the incorporation of the redevelopment of the Corryong Junior Campus consultation project. The site is significant for the community both historically and sentimentally. It provides an opportunity for development to enhance the amenity and growth of the Upper Murray. The initial consultation outcomes strongly support the site being retained as a multi-disciplinary community space, for community benefit, not retail. Further engagement for development priorities, processes, timelines and governance arrangements is required, in preparation for a masterplan and business case. Combining this process with the placemaking and co-design project provides efficient use of time and resources, whilst considering engagement fatigue that is expressed throughout the community.

The additional scope is represented as an option in the 'Options' section of this report.

Relevant Law (s.9(2)(a)):

This procurement has been conducted in accordance with the Procurement Policy and accordingly with section 109 of the *Local Government Act 2020*, which requires that a council must comply with its Procurement Policy before entering into a contract for the purchase of goods or services or the carrying out of works.

Options – Best Outcomes for the Community (s.9(2)(b)):

Option 1 - Award the contract to ClarkeHopkinsClarke Architects Pty Ltd for the lump sum of \$196,750 excl. GST, excluding the redevelopment of the Corryong Junior Campus.

Option 2 - Award the contract to ClarkeHopkinsClarke Architects Pty Ltd for the lump sum of \$206,650 excl. GST, including the redevelopment of the Corryong Junior Campus.

Sustainability Implications (s.9(2)(c)):

Future planning for land use development, infrastructure, services and parks and gardens is integral in supporting the community's long term resilience, health and well-being and ongoing economic sustainability.

The proposed project and engagement plan has been assessed to provide the best value to Council and community.

Community Engagement (s.9(2)(d)):

Not applicable.

Innovation and Continuous Improvement (s.9(2)(e)):

Not applicable.

Collaboration (s.9(2)(f)):

Not applicable.

Financial Viability/Budget Impact (s.9(2)(g)):

The quoted tender price is \$206,650 excl. GST. This is within the allocated project budget.

Regional, State and National Plans and Policies (s.9(2)(h)):

Not applicable.

Council Plans and Policies:

The project directly supports the following *Council Plan 2021 – 2025*:

- 2.1 Undertake place-based master planning for the Peninsula including the investigation of options for early years and community facilities;*
- 2.2 Undertake place-based master planning for the Mitta Valley, Corryong;*
- 2.9 Advocate for the development of a variety of housing options to match community needs, particularly for older people;*
- 3.22 Explore opportunities to activate the Corryong Aerodrome;*
- 4.3 Develop structure plans for Corryong, Tallangatta and Bellbridge and incorporate them into the planning scheme;*
- 4.5 Support population growth outside of key townships through appropriate amendments to the planning scheme.*

The outcomes of the placemaking project and structure plans will continue to shape and contribute to actionable priorities within the *Upper Murray 2030 Masterplan* and the *Municipal Health and Wellbeing Plan 2021-2025*.

The project will be conducted in line with the *Community Engagement Policy* and will address the *Community Vision 2031 "Towong Shire will be the idea place to be: welcoming, vibrant and diverse communities with quality facilities and services."*

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

The greatest risk of this project is the engagement fatigue that our communities are expressing. This risk will be mitigated through the use of in-person and online engagement strategies, rolled out across two stages of the project to provide time and options, aiming to appeal to a broad range of participants. In addition, ClarkeHopkinsClarke Architects Pty Ltd has exceptional professional skills and a good understanding of how to effectively involve communities in complex co-design processes.

Officers View:

ClarkeHopkinsClarke Architects Pty Ltd provided a comprehensive and consider project plan that will enable several key considerations to be actioned through their community engagement strategies. ClarkeHopkinsClarke has provided outstanding service in the delivery of historical projects, such as Tallangatta Tomorrow, which also leads to their strong understanding of our communities, assets and challenges. Awarding the contract to ClarkeHopkinsClarke Architects Pty Ltd will deliver the best value and least risk to Council for this project.

Council Resolution:

To be resolved at the Council meeting.

14 Environmental Sustainability

14.1 Environmental Sustainability Report (01/07/0004-DIE)

The Environmental Sustainability Report is presented quarterly and will next be provided in November 2022.

15 Economic Development

15.1 High Country Rail Trail Committee of Management (Tallangatta Creek) (05/02/0172-DCP)

Disclosure of Interests (S.130):

This report was prepared by Kerissa Heritage, Economic Development Officer Tourism.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

The purpose of this report is to seek endorsement to become the Committee of Management (CoM) for the Tallangatta Creek section of the High Country Rail Trail.

Summary:

The report provides a brief overview of the obligations and risks associated with becoming the CoM for the Tallangatta Creek section of the High Country Rail Trail. The section is currently informally managed by Parklands Albury Wodonga (PAW). PAW has requested Council become the CoM to facilitate the delivery of a *Black Summer Bushfire* funding agreement to construct a bridge over the Tallangatta Creek. If Council does not become the CoM the project is at risk of not proceeding.

Recommendation:

That Council, subject to negotiating a Memorandum of Understanding with Parklands Albury Wodonga and the Tallangatta Rail Trail Advisory Group for the maintenance of the Tallangatta Creek section of the High Country Rail Trail, enter into an agreement with DELWP to become the Committee of Management for the said section of the trail.

Attachments:

Nil.

Background/History:

The High Country Rail Trail (HCRT) is a multi-use recreational, environmental, heritage and tourist resource that occupies the disused rail easement of the Wodonga to Cudgewa railway corridor. The current operational part of the rail trail exists for 85km from Wodonga to Shelley, with the long-term vision of having this trail ultimately continue for 124km from Gateway Island to Corryong.

Many of the sections of the current trail are informally managed by community members under the auspice of PAW. For any future development on the rail trail, DELWP is seeking our support to become the CoM to maintain the developed sections of the rail trail.

Recently, PAW approached Council to assume responsibility for the CoM of the Tallangatta Creek section of the HCRT (430m in length), following the successful receipt of a grant to construct a bridge over the creek. The land manager of this section of crown land is Parks Victoria and there is currently no formal committee of management in place. The construction of the bridge would complete the HCRT section between Wodonga and Shelley and remove the need for cyclists to divert to the Murray Valley Highway.

To become the CoM, PAW has requested that Council enter a Memorandum of Understanding that outlines the roles and responsibilities of each party. PAW has also requested that Council project manage the construction of the bridge to ensure it meets the necessary standards for maintenance. To formally become the CoM, Council will need to enter an agreement with DELWP and abide by the *Committees of Management Guidelines*.

Relevant Law (s.9(2)(a)):

The recommendation is made in accordance with section 14(4) of the *Crown Land (Reserves) Act 1978* specifying that a Council may be appointed as the committee of management for a reserve.

Options – Best Outcomes for the Community (s.9(2)(b)):

The HCRT provides a range of high-quality recreational and tourism benefits across the municipality. Completing the section between Wodonga and Shelley by

constructing a bridge over Tallangatta Creek will not only make the trail more accessible and safer but also more attractive to visitors.

Sustainability Implications (s.9(2)(c)):

There are ongoing financial sustainability implications for assuming the CoM of the Tallangatta Creek section of the HCRT. If Council becomes the CoM, the *DELWP Committee of Management Guidelines* outlines the responsibilities that must be upheld to maintain this section of the trail. This includes keeping it in good working order and safe for all users. Completion of an annual return outlining the work that has been done over the year is also required to meet the guidelines.

PAW has provided a draft memorandum of understanding (MOU) for consideration. The MOU proposes that the Tallangatta Rail Trail Advisory Group assumes responsibility for maintaining the section of the HCRT that includes Tallangatta Creek. This would reduce the potential future financial impacts of ensuring this section of the trail is maintained in line with the guidelines.

Community Engagement (s.9(2)(d)):

As part of the HCRT master plan development, extensive community engagement has been undertaken. As part of this engagement, the Tallangatta Creek section has been identified as a priority area for development to address the current safety issues and complete the existing trail between Wodonga and Shelley.

Innovation and Continuous Improvement (s.9(2)(e)):

The proposed project to construct a bridge on the HCRT at Tallangatta Creek provides an improved cycling experience and addresses the safety risks associated with this section of the trail.

Collaboration (s.9(2)(f)):

To meet the obligations of being the CoM for the Tallangatta Creek section of the HCRT, an ongoing collaborative arrangement with PAW and the Tallangatta Rail Trail Advisory Group will be needed for the maintenance of the section of the trail.

Financial Viability/Budget Impact (s.9(2)(g)):

As outlined above in the *Sustainability* section, there may be ongoing budgetary impacts to maintaining the Tallangatta Creek section of the HCRT if the Tallangatta Rail Trail Advisory Group cannot meet its obligations under the proposed MOU. This

should be considered in assessing the recommendation to become the Committee of Management.

Regional, State and National Plans and Policies (s.9(2)(h)):

The HCRT is a:

- key priority under the *Ovens Murray Regional Economic Development Strategy*
- critical project for the growth of cycling tourism in the northeast, as identified in the *Tourism North East Three Year Strategy 2019/20-2021/22*
- a key development opportunity identified as part of the *North East Victoria Cycling Optimisation Masterplan*.

Council Plans and Policies:

Completing the High Country Rail Trail aligns with the following *Council Plan 2021-2025* priority:

3.10 Seek funding to complete the High Country Rail Trail.

It also aligns to the *Destination Management Plan 2022-2026* – the High Country Rail Trail is recognised as a transformative project that upon completion, will facilitate activation and investment along the trail length.

Transparency of Decision (s.9(2)(i)):

It is the officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

Should Council not become the CoM, the primary risks are:

- The existing risks to trail users (associated with having to divert to the Murray Valley Highway) will remain.
- Funding sourced by Parklands Albury Wodonga will need to be returned to the federal government

Should Council become the CoM, the primary risks are:

- Tallangatta Rail Trail Advisory Group are not able to meet their agreed responsibilities of maintaining the trail, resulting in an additional cost to Council.
- Inability to deliver the project within the funding guideline timeframes.
- Inability to deliver the project scope within budget.

To address the risks outlined above, it is proposed that officers seek PAW's support to apply for a variation to the funding agreement to address any funding or scope issues. It is also proposed that under the MOU, regular meetings are held with PAW and Tallangatta Rail Trail Advisory Group to ensure the obligations to maintain the trail are met. Should the obligations not be met, officers will review the implications of continuing to be a CoM for this section of the trail.

If Council no longer wants to be the CoM, a resolution must be passed to write to DELWP to advise them of this, resulting in Council no longer being appointed the CoM.

Officer's View:

It is the officer's view that assuming Committee of Management status for the Tallangatta Creek section of High Country Rail Trail with DELWP is appropriate subject to the following conditions:

- A Memorandum of Understanding is put in place with PAW and the Tallangatta Rail Trail Advisory Group which outlines the roles and responsibilities of each party:
 - Parklands Albury Wodonga – recipient and administrator of the grant funding
 - Tallangatta Rail Trail Advisory Group – responsible for maintaining the trail corridor through the proposed Committee of Management zone
 - Council – assumes formal Committee of Management, project manages the bridge construction, and conducts ongoing bridge inspections and maintenance.
- Parkland Albury Wodonga agree to a variation of scope to ensure the project is delivered within budget.

Council Resolution:

To be resolved at the Council meeting.

15.2 Mobile and Internet Communications Strategy (05/01/0166-DCP)

Disclosure of Interests (S.130):

This report was prepared by the Agriculture Officer, Cate Kirk-Dufty.

At the time of preparation of this report, the officer did not have a general or material conflict of interest in any matter to which the report or advice relates.

Purpose of Report:

The purpose of this report is to recommend the release of the draft *Mobile and Internet Communications Strategy* for community feedback.

Summary:

The draft *Mobile and Internet Communications Strategy* provides a current state assessment and prioritised framework for Council to advocate for improvements to mobile and internet communications across the municipality. It outlines:

- the mobile and internet communication potential of Towong Shire as described by network providers;
- the lived experience of connectivity within Towong Shire;
- a roadmap to develop Towong Shire digital connectivity to sixth-generation technology by 2030; and
- advocacy options and approaches to support the progress of Towong Shire's digital connectivity.

The draft has been prepared with the assistance of Gravelroad Group and is ready for release for public exhibition and community feedback.

Recommendation:

That:

1. The Chief Executive Officer be authorised to make the draft *Mobile and Internet Communications Strategy* available for public inspection and invite submissions, with submissions closing at 5pm on 28 November 2022;
2. At the Council Meeting on 14 December 2022:

- a. Any submissions in relation to the proposed *Mobile and Internet Communications Strategy* be considered;
- b. Any person or their representative who wishes to speak in support of their submission be heard; and
- c. The proposed *Mobile and Internet Communications Strategy* be considered for adoption.

Attachments:

Appendix 11: Draft *Mobile and Internet Communications Strategy*.

Background/History:

Access to telecommunication and broadband services is increasingly important for the expansion and ongoing support of a modern economy. Towong Shire experiences one of the lowest levels of digital inclusion in the state, as demonstrated by the recent *Ovens Murray Regional Economic Development Strategy*. The highly dispersed population and the topography have created a significant inequity in the delivery of telecommunications services within and outside of townships across the Shire. There are also numerous mobile black spots along major transport routes, unreliable or low-capacity mobile 3/4G services and poorly performing ADSL and satellite services. The lack of access to high-performing telecommunications services makes it challenging for the population and economy within the Shire to prosper.

To drive reform in telecommunications, Gravelroad Group was engaged in partnership with Alpine Shire Council, to develop a Mobile and Internet Communications Strategy specific to each local government area. The purpose of this strategy was to:

- Describe the mobile and internet communication potential of Towong Shire as described by network providers;
- Define the lived experience for Towong Shire;
- Provide a roadmap to develop Towong Shire digital connectivity to sixth-generation technology by 2030; and
- Provide prioritised advocacy options to support the development of Towong Shire's digital connectivity.

The Gravelroad Group developed the draft *Mobile and Internet Communications Strategy* through desktop review, field testing and limited community consultation. The strategy provides a clear direction for telecommunications by highlighting the priorities, new technologies, future funding opportunities and future infrastructure that are required to improve telecommunications across the municipality.

Relevant Law (s.9(2)(a)):

The strategy has been developed in accordance with the service performance principles outlined in the *Local Government Act 2020*.

Options – Best Outcomes for the Community (s.9(2)(b)):

The draft *Mobile and Internet Communications Strategy* is designed to provide a roadmap to drive improvements to mobile and internet access and digital inclusion across the municipality, representing a positive outcome across the community.

Sustainability Implications (s.9(2)(c)):

The draft *Mobile and Internet Communications Strategy* will assist to improve the digital inclusion of the community. The increased digital inclusion will make the economy more sustainable and support population growth and retention across the municipality.

Community Engagement (s.9(2)(d)):

The *Strategy* has to-date been a primarily technical review. It is now appropriate to seek community engagement to validate the field-tested data and gain buy-in to the recommendations for the benefit of future advocacy.

Innovation and Continuous Improvement (s.9(2)(e)):

The strategy is designed to support and prioritise advocacy efforts to improve mobile and internet connectivity across the municipality. Improving connectivity is key to supporting continuous improvement within the local economy.

Collaboration (s.9(2)(f)):

This project was undertaken in collaboration with Alpine Shire Council.

Financial Viability/Budget Impact (s.9(2)(g)):

Not applicable.

Regional, State and National Plans and Policies (s.9(2)(h)):

The Towong Shire *Mobile and Internet Communications Strategy* aligns with regional, state and national policies including:

- *Ovens Murray Regional Economic Development Strategy*

- *Ovens Murray Digital Plan*
- *Universal Service Guarantee*
- *Upper Murray 2030 Masterplan.*

Council Plans and Policies:

The draft *Mobile and Internet Communications Strategy* supports the following *Council Plan 2021 – 2025* priorities:

2.14 Support our communities to drive their recovery from bushfires and the COVID-19 pandemic and improve their mitigation of and resilience to future adverse events;

3.17 Deliver improved visitor information and experience across the Shire; and

- a. Attract investment to address key weaknesses (connectivity and reliability) in critical infrastructure (mobile telecommunications, internet and power).*

It also supports the following strategies:

- *Economic Development Strategy 2021-25*
- *Strategic Plan for Agriculture 2022 – 26 (draft).*

Transparency of Decision (s.9(2)(i)):

It is the Officer's view that it is appropriate to consider this matter in an open meeting.

Risk Assessment:

The *Mobile and Internet Communications Strategy* provides evidence-based recommendations to help to mitigate the risk that future advocacy efforts to improve Shire telecommunications are not successful.

Officer's View:

The draft *Mobile and Internet Communications Strategy* is ready for release for community feedback, with submissions closing at 5.00 pm on 28 November 2022.

Council Resolution:

To be resolved at the Council meeting.

16 Councillor Reports

No Councillor reports had been received at the time of agenda preparation.

17 Urgent Business

18 Committee Minutes

19 Occupational Health and Safety

19.1 OHS Committee (06/04/0112-CEO)

There are currently no new OHS Committee minutes available for circulation.

20 Council Policies (10/01/0007-CEO)

There are no policies for review or adoption at this Meeting.

21 Sealing of Documents

21.1 Section 173 Agreement – Towong Shire Council and Jennifer Ruth Whitsed

Planning Permit 2022/043, issued on 25 July 2022, allowed for development of the land for the purpose of a two (2) lot subdivision. The subject land for the permit is described Lot 1 TP436477B Volume 04098 Folio 425 (1146 Benambra-Corryong Road Nariel Valley).

Condition 3 of the permit requires:

“Before statement of compliance is issued under the Subdivision Act 1988, the owner must enter into an agreement with the Responsible Authority under Section 173 of the Planning and Environment Act 1987 to provide for the following:

- a. No dwelling is permitted on the new lot B being the new parcel of land of 31.72ha”*

The Parties acknowledge and agree that this Agreement has been entered into for the following reasons:

- a. Towong Shire Council would not have consented to the issue of Statement of Compliance without requiring this Agreement; and
- b. the Landowner has elected to enter into this Agreement in order to take the benefit of the Permit.

This agreement may be ended wholly or in part or as to any part of the land by the Responsible Authority and all persons who are bound by any covenant in the agreement. The agreement must run with the land so that all successors in title are bound by the agreement. This agreement will be prepared to the satisfaction of the Responsible Authority and must be registered on title in accordance with Section 181 of the Planning and Environment Act 1987.

The Agreement has been prepared accordingly and requires sealing.

RECOMMENDATION:

The use of the Common Seal be authorised in accordance with *Local Law 1 – Common Seal and Miscellaneous Penalties* for the purpose of signing the section 173 agreement, relating to the land described as Lots 1 and 2 in the Plan Subdivision

Number 907844P, that has been drafted in accordance with the requirements of Planning Permit 2022/043.

22 **Confidential**

Section 66 of the *Local Government Act 2020* declares that meetings are to be open to the public unless the following specified circumstances apply:

- (1) *A Council or delegated committee must keep a meeting open to the public unless the Council or delegated committee considers it necessary to close the meeting to the public because a circumstance specified in subsection (2) applies.*
- (2) *The circumstances are –*
 - (a) *the meeting is to consider confidential information; or*
 - (b) *security reasons; or*
 - (c) *it is necessary to do so to enable the meeting to proceed in an orderly manner.*
- (3) *If the circumstance specified in subsection (2)(b) or (2)(c) applies, the meeting can only be closed to the public if the Council or delegated committee has made arrangements to enable the proceedings of the meeting to be viewed by members of the public as the meeting is being held.*
- (4) *For the purposes of subsection (3), the arrangements may include provision to view the proceedings on the Internet or on closed circuit television.*
- (5) *If a Council or delegated committee determines that a meeting is to be closed to the public to consider confidential information, the Council or delegated committee must record in the minutes of the meeting that are available for public inspection –*
 - (a) *the ground or grounds for determining to close the meeting to the public by reference to the grounds specified in the definition of confidential information in section 3(1); and*
 - (b) *an explanation of why the specified ground or grounds applied.*

As defined in section 3(1) of the *Local Government Act 2020* "confidential information" means the following information –

- (a) *Council business information, being information that would prejudice the Council's position in commercial negotiations if prematurely released;*
- (b) *Security information, being information that if released is likely to endanger the security of Council property or the safety of any person;*
- (c) *Land use planning information, being information that if prematurely released is likely to encourage speculation in land values;*

- (d) Law enforcement information, being information which if released would be reasonably likely to prejudice the investigation in an alleged breach of the law or the fair trial or hearing of any person;*
- (e) Legal privileged information, being information to which legal professional privilege or client legal privilege applies;*
- (f) Personal information, being information which if released would result in the unreasonable disclosure of information about any person or their personal affairs;*
- (g) Private commercial information, being information provided by a business, commercial or financial undertaking that –
 - (i) relates to trade secrets; or*
 - (ii) if released, would unreasonably expose the business, commercial or financial undertaking to disadvantage;**
- (h) Confidential meeting information, being the records of meetings closed to the public under section 66(2)(a);*
- (i) Internal arbitration information, being information specified in section 145;*
- (j) Councillor Conduct Panel confidential information, being information specified in section 169;*
- (k) Information prescribed by the regulations to be confidential information for the purposes of this definition; and*
- (l) Information that was confidential information for the purposes of section 77 of the Local Government Act 1989.*

There are no Confidential matters for consideration.

Appendix 1

Informal Meetings of Councillors

Chapter 8 Section A1 of Towong Shire Council Governance Rules

| Date | Names of all Councillors and Council Staff attending | Matters considered | Conflict of Interest disclosures made by a Councillor | Did disclosing Councillor leave the meeting? |
|-------------------|---|-------------------------------------|---|--|
| 24 August 2022 | Cr Whitehead (virtual) Cr Wortmann Cr Scales Cr Anderson Cr Dikschei Ms Phelps Ms Pagan Ms Gadd Ms Curtis | Councillor Workshop See attached | No | N/A |
| 26 August 2022 | Cr Whitehead Cr Wortmann Cr Anderson Cr Dikschei Cr Scales (virtual) Ms Phelps Ms Pagan Ms Gadd Ms Heritage | Councillor Workshop See attached | No | N/A |
| 14 September 2022 | Cr Whitehead Cr Wortmann Cr Anderson Cr Dikschei Cr Scales Mr J Calvert Ms G Curtis | Councillor Workshop See attached | No | N/A |
| 28 September 2022 | Cr Whitehead Cr Wortmann Cr Scales (virtual) Cr Anderson Cr Dikschei Ms Phelps Mr Cornea Ms Curtis Ms Mouy | Councillor Workshop See attached | No | N/A |

| | | | | |
|-----------------|---|--|----|-----|
| 12 October 2022 | Cr Whitehead Cr Wortmann Cr Scales Cr Anderson Cr Dikschei Ms Phelps Ms Pagan Ms Gadd Ms Curtis | Councillor Workshop See attached | No | N/A |
|-----------------|---|--|----|-----|

Meeting Record

Councillor Workshop

Wednesday 24 August 2022 - Corryong

Attendees: Crs Whitehead (virtual), Wortmann, Anderson, Dikschei and Scales
Juliana Phelps (CEO) and officers as listed below

Apologies: Nil

Disclosures of Conflicts of Interest: Nil

9.30am **Update on previously raised issues** (*Senior Management Team*)

10.30am **Council Meeting**

12.30pm **Lunch**

1.00pm **Corryong Cemeteries Trust Meeting**

1.30pm **Councillor feedback/issues/questions:**

Cr Anderson:

- 11 Aug Bethanga speed reduction
- 17 Aug Defibrillator – Bellbridge toilet
- 17 Aug Notices – Berringa News
- Walwa toilets – update on timeframes
- Bethanga Streetscape – open drain
- Bethanga – footbridge over creek from Recreation Reserve

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

Cr Whitehead:

Upper Murray Road
CFA Program – Advance

Cr Wortmann:

Dartmouth Dam – opportunities for Council

Cr Dikschei:

The Narrows
Local tree lopper

Cr Scales:

Nil

2.00pm Director Infrastructure and Environment (*Rachael Gadd*)

Playles Hill project update

An update was provided on the request for a sink at the new viewing platform planned for Playles Hill.

Towong Hill Road

An update was provided on the site visit to Towong Hill Road where the new bridge is being constructed over the Murray River.

Colac Colac Caravan Park – kiosk and bike hub project

An update was provided of the options for locating the new kiosk and bike hub at Colac Colac Caravan Park.

Corryong CBD Streetscape

On overview of the landscape architecture approach to the streetscape design including gardens, pavement colours and plants was provided.

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

3.00pm Director Community and Planning (*Amanda Pagan*)

Rural Activity Zone

A brief overview was provided of the allowable developments under the rural activity zone in the Towong Planning scheme.

Tallangatta Estate

An update on the progress of the Tallangatta Estate development application was provided.

Peninsula Halls projects – Permit fee waiver requests

A request to waiver planning permit fees for the Peninsula Halls projects at Bethanga Memorial Hall was discussed.

Tango festival

An overview of the upcoming Tango Festival was provided.

Program for 26 August – Cycling workshop

A brief overview of the agenda for the upcoming cycle tourism workshop was provided.

4.00pm Chief Executive Officer (*Juliana Phelps*)

Communications workshop

The CEO discussed the need for a Councillor workshop on communications to better understand feedback from the CEO review and make improvements to address Councillor concerns. 14 September 2022 was the date proposed for the workshop.

Foot and Mouth Disease Local Government sub-committee

The CEO advised Councillors that she had volunteered to participate on a state-wide local government sub-committee in relation to FMD.

Rates flyer

The contents of the rates flyer was discussed with Councillors.

5.00pm Close

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

Meeting Record

Councillor Workshop

Wednesday 26 August 2022 – Tallangatta TICC

Attendees: Crs Whitehead, Wortmann, Anderson, Dikschei and Scales (Teams)
 Juliana Phelps (Chief Executive Officer)
 Rachael Gadd (Director Infrastructure and Environment)
 Amanda Pagan (Director Community and Planning)
 Kerissa Heritage (Economic Development Officer Tourism)

Apologies: Nil

Disclosures of Conflicts of Interest: Nil

9.30-9.55am **Tourism North East** - Bess Nolan-Cook, CEO, and Fiona Morris, Digital Skills Development Manager (both via Teams)

A briefing was given in relation to the findings from the North East Victorian Cycling Optimisation Plan, along with an update on most recent trends.

9.55-10.15am **Urban Enterprise** Mike Ruzzene, Director (via Teams)

A briefing was given in relation to the findings in the development of the Towong Shire Mountain Biking Strategy, and Destination Management Plan.

10.15-10.30am **Break**

10.30-10.45am **Indigo Shire Council** Susannah Doyle, Manager Tourism (via Teams)
 An overview was provided of Indigo Shire’s cycle tourism product development experience.

innovation : technology : sustainability

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

- 10.45-11.00am** **Alpine Shire Council** Elaine Burridge, Manager Tourism (via Teams)
An overview of Alpine Shire’s cycle tourism product development experience was provided.
- 11.15-11.30am** **Break**
- 11.30-11.50am** **DELWP** Gini Harris, Regional Manager Land and Built Environment and, Stewart Dekker, Program Manager Planning and Approvals (via Teams)

A brief overview of the state government requirements to develop cycling assets on crown land was provided.
- 11.50-12.00am** **Parkland Albury Wodonga** Ant Packer, Community Ranger (via Teams)
A brief overview of the Parklands Albury Wodonga vision for the High Country Rail Trail was provided.
- 12.00-12.30pm** **Kowalski Trail Works ACT** Alan Vogt (via Teams)

A brief overview of community based Mountain Bike Trail/Park development experience was provided.
- 12.30-1.45pm** **Lunch and discussion**
Guest: Leigh Hollands – Terrain Trail Construction
- Mitta Mountain Bike Park
- 1.45-2.15pm** **Discussion – Councillors,SMT and Kerissa Heritage**

A discussion was held relating to cycle tourism and specific initiatives including the High Country Rail Trail, Mitta Mountain Bike Park and Mt Elliot.
- 2.15 pm** **Close**

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

Agenda

Councillor Workshop

Wednesday 14 September 2022 - Tallangatta

Attendees: Crs Whitehead, Wortmann, Anderson, Dikschei and Scales
Juliana Phelps (Chief Executive Officer) and officers as listed below

Apologies: Nil

Disclosures of Conflicts of Interest: Nil

9.30am Councillor only time

10.00am Communications session (*Georgina Curtis, Co-ordinator Advocacy, Communications and Customer Service*)

- 1. Update on recent Communication and Engagement activities**
- 2. Facilitated session to ensure there is a clear understanding of the three areas highlighted in CEO Performance Review (refer attached)**

The following KPI's were also workshopped:

- Continually improve ratepayer and citizen communication and engagement
- Maintain consistent, high-quality communications materials and messaging
- Establish and maintain an effective process to facilitate timely and productive communication with the community and key stakeholders

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

12.30pm Lunch

1.00pm Swim Season report (*Joe Calvert, Co-ordinator Recreation, Arts and Culture*)

1.20pm Councillor request spreadsheet/Councillor feedback/issues/questions:

Cr Anderson:

31 Aug Walwa temporary toilet
1 Sept Residential development on small lots within townships
2 Sept Planning staff
2 Sept Planning – maps showing vacant blocks etc

Cr Dikschei:

23 Aug Tree lopping contractor - Corryong
1 Sept Corryong Streetscape – Support for businesses

Cr Wortmann:

Nil

Cr Scales:

Nil

Cr Whitehead:

Nil

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

2.30pm Chief Executive Officer (Juliana Phelps)

Early Years Services (Corryong)

Councillors were provided with an update in relation to the efforts to recruit early years staff.

Biosecurity feedback for State Government

The CEO highlighted the opportunity for feedback to be provided.

Colac Colac Caravan Park

An update was provided by the CEO in relation to the outstanding park issues.

Rate Notices

The CEO provided an update on the production of the rates notices.

Special Council Meeting to consider the 2021/22 Financial and Performance Statements (19 October)

Councillors were advised that a Special Meeting of Council would be required for the adoption of the 2021/22 Financial and Performance Statements.

Personal Interest Returns (due by 30 September)

Councillors were reminded that Personal Interest Returns were due by 30 September 2022.

2021 Census data

The CEO provided a quick snapshot of the 2021 Census data in relation to Towong Shire.

Talgarno Tennis

The delay, now due to wet weather, to the project was discussed.

Culture Review

The CEO advised Councillors of the Culture Review that had been commissioned.

3.30pm Close

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

Agenda

Councillor Workshop

Wednesday 28 September 2022 - Tallangatta

Attendees: Crs Whitehead, Wortmann, Anderson, Dikschei and Scales (virtual)
Juliana Phelps (CEO)

Apologies: Nil

Disclosures of Conflicts of Interest: Nil

9.30am Update on Previously Raised Issues (CEO)

9.45am Councillor feedback/issues/questions:

Cr Whitehead:
Corryong FoodShare

Cr Wortmann:
River Road – sealing shoulders and driveways
Meeting with Minister King

Cr Anderson:
Talgarno playground – edge of playground – trip hazard, blocking entry to kitchen and removal of equipment near front edge

Cr Dikschei:
Corryong CBD Streetscape – working with business owners

Cr Scales:
Nil

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

10.10am Walwa toilets project update
(Deputy Director Infrastructure and Environment Vilfred Cornea)

10.20am Mr John Wilson – Wises Creek Road

Condition of road

10.30am Council Meeting

11.30am Councillor Only Time

12.00pm Communications update (Georgina Curtis)
 An update was provided on recent and planned communications and engagement activities.

12.30pm Lunch

1.00pm Chief Executive Officer *(Juliana Phelps)*

Colac Colac Caravan Park – lease rental valuation

Councillors were advised of the outcome of the recent lease rental valuation.

Mt Elliott funding

The CEO provided an update on the funding application.

Climate Change grant funding

Information in relation to the funding for an EV charger was provided.

Citizenship ceremonies

The CEO advised that two citizenship ceremonies would be conducted on 12 October (Tallangatta) and 19 October (Bellbridge).

Waste funding

Councillors were advised of the level of funding that had been offered to Council.

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

The Upper Murray’s Biggest Christmas Party

The Councillors’ views were sought in relation to Council participation.

Corryong Cemetery

The CEO provided Councillors with an update in relation to the cemetery.

Factory Lane, Walwa

Councillors were provided with an update in relation to a number of issues raised between neighbours.

Hores Road

A recent sale advertisement was brought to the attention of Councillors and the CEO advised what steps staff had taken to ensure the real estate agent was aware of the planning permit approval process.

Tankards Lane

The road access for the subdivision was discussed.

Personal Interest Returns

Councillors were reminded that Personal Interest Returns were due by 30 September 2022.

2.00pm Tallangatta Structure Plan update (Elke Cummins and Rebecca Mouy)

The draft Tallangatta Structure Plan project is nearing completion after extensive delays in finalising the bushfire risk associated with Tallangatta. The new plan will go to community engagement after endorsement from the Council at the November Council meeting. The plan reviews the township boundaries and proposes some small changes to include additional properties within the boundary.

2.30pm Close

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

Meeting Record

Councillor Workshop

Wednesday 12 October 2022 - Tallangatta

Attendees: Crs Whitehead, Wortmann, Anderson, Dikschei and Scales, Juliana Phelps (CEO) and officers as listed below.

Apologies: Nil

Disclosures of Conflicts of Interest: Nil

9.30am **Director Corporate and Organisational Development** (*Emma Woolaston*)

2021/22 Financial Statements

An overview of the end of financial year process was provided along with indicative financial statement results.

Councillor expense reimbursement summaries

This item was postponed to a later workshop due to time constraints.

10.00am **Director Infrastructure and Environment** (*Rachael Gadd*)

Asset Plan

Councillors were briefed on the content of the Asset Plan and timing for adoption.

Walwa toilets

The Director provided an update on the project, the cleaning of the portaloos and the anticipated completion date.

10.30am **Citizenship Ceremony**

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

11.15am Director Community and Planning *(Amanda Pagan)*

Mobile and Internet Communications Strategy Review (Cate Kirk-Dufty)

The Mobile and Internet Communications Strategy Review provides a complete audit of the connectivity challenges across the municipality. The review proposed a framework for future advocacy and funding opportunities to improve connectivity throughout the shire.

Pool operations (Joe Calvert)

Following a successful 2021/22 pool season the pool operations have been reviewed to provide a more financially sustainable approach to operating the pools in Corryong and Tallangatta. The revised operations include consideration of reduced hours during periods where visitation is at its lowest.

Appointment of placemaking consultant

In July 2022 a request for quote was released to market to appoint an appropriately qualified consultant to conduct placemaking activities in Bellbridge, Corryong, Tallangatta and Mitta Mitta. The preferred candidate has been selected and will be proposed to Council at the October meeting.

Permit conditions – Trewella Road

Following a request from community a brief overview of the conditions for the recent permit was provided.

11.30am Draft Lake Hume Masterplan *(Urban Enterprise and Kerissa Heritage)*

A draft of the Lake Hume Masterplan was presented for review. The plan includes key priorities for future investment on and around Lake Hume.

12.00pm Communications update *(Georgina Curtis)*

An update was provided on recent and planned communications and engagement activities.

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

12.30pm Lunch

1.35pm Waste reforms (*Anthony Dufty – Coordinator Environment*)

The results of the waste management survey were provided to Councillors and the various options for the four stream waste system were discussed.

2.00pm Council Plan Priorities Review

The Director Community and Planning provided Councillors with an update on the status of all planning and community services priorities.

4.00pm Chief Executive Officer (*Juliana Phelps*)

LGA - CRC Funding

The CEO briefed Councillors on developments in relation to the LGA-CRC Funding program.

Childcare Corryong

Councillors were provided with an update in relation to recruitment efforts regarding Corryong Early Years.

Colac Colac Caravan Park

The CEO provided an update to Councillors in relation to outstanding park issues.

Corryong Cemetery

Councillors were provided with an update regarding an outstanding matter.

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

Factory Lane

The CEO advised that an on-site meeting with each party was being arranged for 21 October 2022.

5.00pm Councillor Only Time

5.30pm Close

Our Community Vision

Towong Shire will be the ideal place to be: welcoming, vibrant and diverse communities with quality facilities and services.

Appendix 2

Quarterly Corporate and Organisational Development Report July – September 2022

Information Technology

Ongoing progress is being made with Alpine and Indigo Shire Councils in relation to the development of a joint digital platform. Following the implementation of a new rates, property, receipting and animal management system across all three Councils, work has commenced on a new project to improve planning and building systems and processes, funded by the *Rural Councils Transformation Program – Round 2*. A vendor has been selected and the initial focus has been on establishing governance and identifying the external resources needed to run the project including a project manager, system integration analyst, change manager and business analysts. An initial Request for Quotation was issued to seek a suitably experienced firm to conduct the project however no suitable submissions were received. The Request for Quotation is being reshaped to select a project manager who can then assemble the rest of the project team.

An IT Security Audit was recently conducted as part of Council's internal audit plan. The firm Reflex Technology Group was selected to conduct the audit following a Request for Quotation process. No red flags were identified. Recommendations from the audit included formalising IT security related procedures and providing staff training to ensure that officers are aware of their data protection obligations. A roadmap for implementation is being finalised and a full debrief will be provided to the Audit and Risk Committee by the auditors.

Following a Request for Quotation process, equipment to further improve Council Meeting streaming and recording functionality has arrived and is being embedded. The equipment is funded by the *Rural Councils ICT Infrastructure Support Program*.

The Senior IT Officer has been working to transition mobile telephony services from the prior government purchasing contract TPAMS to the new government contract VTS which offers a significantly more attractive pricing structure. It is anticipated that the new contract may provide a cost benefit of around \$5,000 per annum as well as increased data volumes and access to a hardware purchase fund for new equipment.

Governance and Strategy

The Strategic Risk Register and Risk Management Action Plan have been under review by the senior management team. In line with the recommendations of the recent OHS Management System audit, works is underway to embed operational risk registers and

audit actions into each department's management mechanisms and individuals' workplans.

Recruitment of a new Audit and Risk Committee member has been finalised and the selected applicant is due to commence in October.

Officers spent substantial time processing two Freedom of Information requests received during the quarter. Freedom of Information requests can be technically complex to process in order to ensure that the requirements of the Freedom of Information Act are met, particularly in relation to assessing what information must be withheld from release, for example to respect the privacy rights of individuals mentioned in requested documents. Officers utilise specialised legal assistance as appropriate to ensure that requests are processed correctly.

Communications and Engagement

The team continued to support major projects across the Council with communications including project updates for the Bethanga Playground, Corryong CBD, Corryong Circuit Trail, Corryong Weighbridge, Corryong Saleyards, Corryong Airport 24 Hour Fuel, Georges Creek Road, Roy Williams Park, Talgarno Tennis Courts, Tallangatta Holiday Park, Mitta Mitta Streetscape, Towong Street East and Playless Hill. In-person community engagement was undertaken in relation to the Walwa-Jingellic Walking Track, the Walwa Recreation Reserve and the Cudgewa Streetscape.

A survey was conducted to obtain community preferences in relation to the implementation of the four streams of waste, with over 200 responses received. High levels of engagement were also achieved in relation to the recruitment of early years educators in Corryong, with many community members sharing our post. Facebook page followers, reach and engagement all generally continued to trend upwards.

The team prepared the Rates Flyer which was provided with every ratepayers' rates notice to explain how rates work as well as the key projects and services that rates help to pay for. Work also commenced on drafting the Annual Report, showcasing the Council's achievements and tracking progress against the priorities identified in the *Council Plan 2021-2025* while meeting statutory reporting requirements.

Customer Service

Staffing levels have stabilised in recent months following successful rounds of recruitment. This has allowed the team to have a stronger buffer in the case of team member illnesses and has also freed up the Team Leader to spend more time on team coaching and projects. One-on-ones have been established with each team member and ongoing monitoring of the completion of team tasks has supported the ability to

identify team weak spots and training opportunities. The newly established online 'Hub' has been well utilised and continues to be updated as procedures are developed. Team members have been allocated continuous improvement projects and specialised learning areas such as cemeteries and rates in support of their ability to provide excellent customer service.

An 'Inbox Officer' role has been created within existing team staffing levels to focus on ensuring that new email enquiries are efficiently and accurately entered into the customer relationship management system and the records management system. Another team member has provided backfill to the Records Officer while on periods of leave. Together these activities have helped to improve team knowledge and accuracy of record keeping practices while reducing the key person dependency on the Records Officer.

Good progress has been made on the development of MOUs with each Council department which help to clarify and document the roles and tasks of the customer service team in handling incoming enquiries relevant to each department, including where each enquiry is to be allocated. The development of each MOU has involved substantial consultation with officers from each department and has helped to identify and resolve process ambiguities.

Ongoing effort is being directed towards addressing dated service requests in the customer relationship management system with a blitz conducted across the Council in July. Altogether 776 service requests were closed during July which is 200 more than the monthly average.

Organisational Development

The Human Resources Officer continued to focus on recruiting for key roles across the organisation. Selected areas such as customer service have been receiving strong fields of applicants while challenges have continued in recruiting selected mid-level professional roles, in line with the experience of other councils. Early years staffing remains particularly challenging and remains an ongoing focus.

'Introduction to Local Government' training was facilitated for all new staff who joined the organisation in the last 18-24 months providing a good consistent foundation of knowledge in relation to the roles and obligations of councils.

Ongoing focus is being placed on onboarding, offboarding, recruitment and payroll processes. Tracking tools have been built to assist with consistent implementation and work continues to improve documentation of key processes.

A further round of recruitment was conducted for a People and Culture Coordinator with no suitable candidates identified. The market for this role continues to be

challenging and alternative models may be considered to progress key priorities such as the development of a People Plan and staff training curriculum.

The CEO Performance Review was completed with the guidance of the new CEO Employment and Remuneration Committee, led by an independent Chair.

Health and Safety efforts are as outlined in the bi-monthly Occupational Health and Safety Report.

Finance

The Finance team has been focused on embedding the new rates, property, receipting and animal management system, with weekly project team meetings continuing to refine new processes and to agree on requests to the system vendor for minor enhancements. Team members have also joined the user group for the new system including finance and rates representatives from other councils, providing a great opportunity to share best practices and advocate for further system improvements.

The rates team spent substantial time working with the system vendor and printer to finalise the first rates notices for the year. This was considerably more involved than anticipated due to the printer experiencing challenges in validating the mapping of system data to the printed rates notices. The issuing of rates notices was delayed and communications were issued to keep the community informed of the delays as well as extensions to due dates. The team has been focused on handling the volume of enquiries after the issue of the rates notices; this is often the busiest period of the year for the team due to the typically high volume of enquiries received regarding matters such as property valuations. Many enquiries were received regarding changes to the land area provided on rates notices. As part of the new system implementation, the source for land area data changed from manually entered historical data to statewide mapping data provided by Vicmap. Ratepayers were reassured that the ownership of their land had not changed and that the variance was due to a difference in methodology in calculating land areas.

Recruitment for the Manager Finance role has been challenging and the recruitment agent McArthur was appointed, following a Request for Quotation process, to provide further assistance in filling this critical role. The Director worked with Finance Officers to support key regular processes and the team is to be commended for their resilience, collaboration and dedication in providing continuity.

External consultants were appointed to ensure a smooth end-of-financial-year reporting process and have been working hard with the assistance of Council officers to prepare for the audit in October. Contact was maintained with the previous Manager

Finance in his role at an Albury based audit firm, and a commercial arrangement was put in place to enable us to secure his advice as required.

Local Laws

Barking dogs and occasionally aggressive dogs have continued to be the most common issues encountered by the Ranger and a steady stream of permit applications continues to be received and processed, with some event holders reconsidering whether to proceed due to the inclement weather.

A new ranger is due to commence in the vacant second Ranger role in October and will take on additional responsibilities such as fire management as well as planning inspection and enforcement, providing for efficiencies in the conduct of the associated field work, while reducing key person dependency on the current Ranger.

Appendix 3

Occupational Health and Safety Report August – September 2022

Audits

Occupational Health and Safety Management System

Following the audit of Council's Occupational Health and Safety Management System (OHSMS) against the standard *AS/NZS 4801:2001 Occupational Health and Safety Management Systems* it was found that Council's OHSMS practises are generally sound with no major shortcomings identified. Altogether 46 management actions and 10 opportunities for improvement were identified of which 6 have been completed and 18 are currently in progress.

Recently completed actions include:

- Ensuring that Chemical Spray Records are consistently completed
- Reviewing the frequency of review of the OHS Policy.

Major actions in progress include:

- Reviewing the process for setting objectives and targets, and documenting this process in the Integrated Management System Compliance Manual (this comprises the two high priority items identified during the Audit);
- Reviewing key elements of the Risk Framework including the Strategic Risk Register and Risk Management Action Plan;
- Ensuring that the requirement for Worksite Induction Checklists to be used to induct staff is communicated;
- Reviewing individual Workplans to ensure alignment with Council Plan and OHS Improvement Plan;
- Ensuring that building inspections are conducted annually on Council owned or managed buildings for insurance purposes – this is in addition to annual Essential Safety Measure inspections conducted by the Building Surveyor against Building Code requirements;
- Reviewing the incident reporting form and Incident Register to classify event types as a hazard, near miss or incident;
- Reviewing the Internal Consultation Procedure;
- Updating the Integrated Management System (IMS) Compliance Manual; and
- Reviewing immunisation requirements and processes.

Action Status Tracking

| Status | Priority | | | Total |
|--------------|----------|-----------|----------|-----------|
| | L | M | H | |
| Not started | 3 | 29 | 0 | 32 |
| In progress | 1 | 15 | 2 | 18 |
| Completed | 2 | 4 | 0 | 6 |
| TOTAL | 6 | 48 | 2 | 56 |

Liability Mutual Insurance (LMI) Mandatory Compliance Review

Jardine Lloyd Thompson Pty Ltd (JLT) conducted an audit review of Council's public liability related practises in 2018. There is one outstanding action in relation to this review, relating to the requirement to put in place written agreements in relation to the hire or lease of Council's owned and managed sporting reserves. A draft procedure has been developed and is currently being reviewed.

Operational Activities

WorkCover Incidents

There are currently three open WorkCover claims. Of these, two relate to a past employee who left Council over 25 years ago. We continue to work closely with relevant employees and our WorkCover agent to manage these.

Public Liability Incidents

There were three new Public Liability incidents reported for this period and of these there are currently two open incidents currently under investigation. One relates to a vehicle accident in the vicinity of a repaired patch of road, and the second incident relates to a fall in the Tallangatta Triangles.

Other OHS Activity

Coronavirus (COVID-19) Pandemic

The COVID-19 pandemic has continued to require focus with new staff cases continuing to emerge. OHS and Human Resources officers have continued to respond to staff enquiries regarding the appropriate course of action in their individual circumstances, in accordance with the state Pandemic orders. Officers have

also been closely managing a store of Rapid Antigen Tests for distribution to staff, Councillors and vulnerable community members. Reminders are periodically issued to ensure that staff with symptoms remain at home.

The pandemic declaration has since come to an end and officers are working to finalise staff communications regarding ongoing recommendations to protect the health and safety of themselves and others in the workplace. COVIDSafe Plans will continue to be maintained as part of ongoing health and safety obligations.

Community Asset Insurance

A number of community assets such as halls and recreation reserves utilise Council's Property insurance. The Committees of Management for these facilities pay an amount to us commensurate to the value and risk of their assets in order to gain access to our insurance cover and are responsible for completing Property Loss Prevention Checklists to ensure that the relevant facilities are being managed and maintained safely. Officers have now finalised insurance arrangements with relevant community groups.

Insurance claims

There are currently two outstanding Property insurance claims in progress:

- Corryong Kindergarten – a rain event resulted in softfall being lost from Attree Park and the Kindergarten along with other incidental damage. The softfall has since been replaced; damaged carpet mats and shelving inside have been replaced; replacement of the damaged artificial turf section outside are in the final stages.
- Tallangatta Resource Recovery Centre (transfer station) – following a storm, a large limb fell onto the main office resulting in damage to the building, which has been assessed. Quotes for repairs were resubmitted however Council Officers are struggling to secure the services of a Contractor to complete the required works. This is ongoing.

There is currently one Liability claim in progress:

- Damage was caused to a retaining wall in a private residence in 2015. The claim is currently under assessment.

2019/20 Bushfires Insurance Claim

Council's insurance claim relating to damage caused by the 2019/20 bushfires has been under substantial review between officers and our insurance agent Marsh and the claim has now been submitted to the insurers for assessment. Finalisation of the claim is a significant milestone due to the complexities involved in its resolution.

Complexities have included the number of transactions and expense types being claimed for; overlaps with other funding sources such as Disaster Recovery Funding Arrangements which have required alterations to the claim as those funds have been confirmed; some insurable costs not being incurred until more than 18 months after the bushfires taking place (for example restoration of the damaged landfill cell); as well as an evolving understanding of what is likely to be claimable and not. Resolution of the claim has involved multiple question and answer dialogues with the insurance agent which have needed internal referral to the relevant officers who were involved in various aspects of bushfire relief and recovery at the time that costs were incurred, some of which were challenging to resolve due to staff changes and shortages at both the insurer and Council. The insurer's claim assessment is anticipated to be finalised by the end of the calendar year.

New emergency backup generator for Tallangatta office

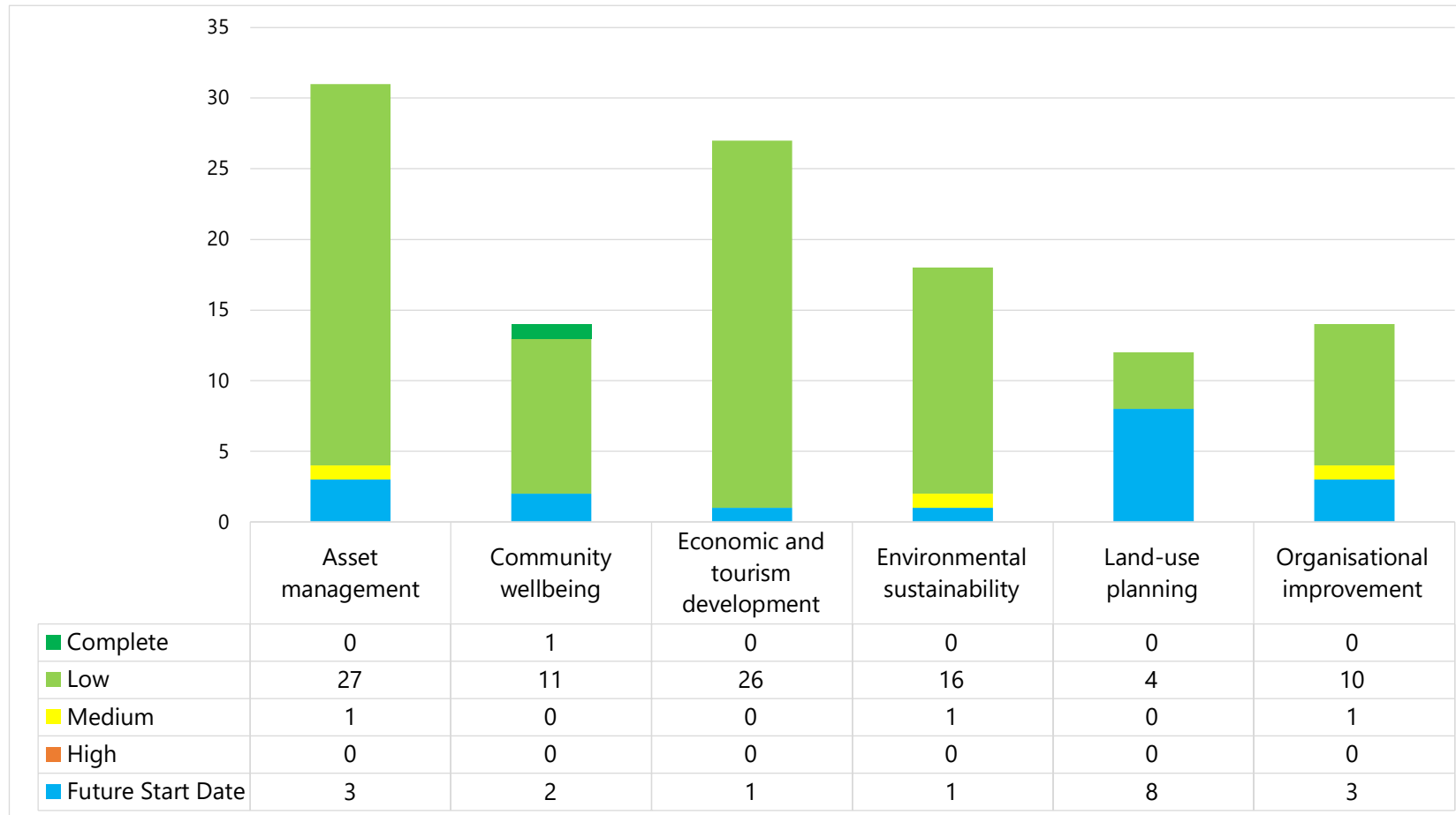
A new diesel-powered backup generator was installed in the carpark at the rear of the Tallangatta office in late August. The installation required additional electrical work which was completed primarily by local electricians. This generator replaces the ageing generator that had been on site since 2009 and which required major repairs. The new generator has an automatic function which senses power failure and automatically starts the generator, as opposed to the older manual one. Additionally, when mains power is restored, it will sense this and shut the generator down automatically. A procedure for checking and maintaining the new generator has been developed and is currently under review by the Project Manager and Cummins in Wodonga.

Exposure to high-risk crystalline silica work

Recently there has been a renewed focus by WorkSafe Victoria on high-risk crystalline silica work which may include some tasks conducted at our quarries. A review of the work and processes conducted at our quarries is currently underway to ensure the safety of our workers and compliance with the amended OHS Regulations.

| ITEM | DESCRIPTION | RESPONSIBLE OFFICER | DATASCAPE/ COMPLETE |
|-------------|--|----------------------------|--|
| 5 | CONFIRMATION OF MINUTES Ordinary Meeting 24 August 2022 | EA | Complete |
| 9.1 | GOVERNANCE RULES (07/05/0007-DCOD) Council resolved as follows: That the Governance Rules as presented be adopted. | DCOD | Complete Updated on staff drives and website. |
| 12.1 | MITTA MITTA STREETScape UPGRADE – STAGE 1 TENDER EVALUATION – CONTRACT NO. 2022/23-001 (02/11/0022-DIE) Council resolved as follows: That: <ol style="list-style-type: none"> 1. Contract No. 2022/23-001 for Mitta Mitta Streetscape Upgrade - Stage 1 be awarded Jackson's Earthmoving Pty. Ltd. for the lump sum of \$593,272.35 excluding GST; 2. The use of the Common Seal be authorised in accordance with <i>Local Law 1 – Common Seal and Miscellaneous Penalties</i> for the purpose of signing the contract document; 3. The Chief Executive Officer be authorised to approve contract variations up to the total value of the allocated project budget. | DIE | The contract is under finalisation for signing and sealing. |
| 12.2 | 2020.42 – STABILISATION OF MAJOR PATCHES – CONTRACT 2020-2024 (01/01/0455-DIE) Council resolved as follows: That: <ol style="list-style-type: none"> 1. A one year extension to Contract No. 2020.42 Stabilisation of Major Patches be approved to enable the delivery of the 2022/23 major patching program; and 2. The Chief Executive Officer be authorised to sign the extension documentation. | DIE | The extension documentation is under finalisation for signing. |

Council Plan Priorities - Progress Report (1 July to 30 Sep 22)



| Future start date | High | Medium | Low | Complete |
|--------------------------------------|---|--|---|---------------------------------|
| Priority is not due for commencement | Milestones are not being met. There is high risk that the project will not be completed within advised timeframes or to satisfaction. | Strategy milestones are not being met. There is medium risk that the strategy will not be completed within advised timeframes. | Milestones are being met. There is low risk that the project will not be completed within advised timeframes. | The project has been completed. |

Council Plan Priorities - Progress Report (1 July to 30 Sep 22)

| Responsible Officer | Position | Person |
|---------------------------|---|------------------------|
| CEO | Chief Executive Officer | Juliana Phelps |
| CACC | Co-ordinator Advocacy, Communications, and Customer Service | Georgina Curtis |
| CDO | Community Development Officer | Katherine Lanigan |
| CED | Co-ordinator Economic Development | Laura Carmen |
| CFS | Co-ordinator Family Services | Ebony Ablett-Johnstone |
| CLO | Customer Liaison Officer | Sandra Dower |
| C+B11:D11EO and Directors | Co-ordinator Recreation, Arts and Culture | Joe Calvert |
| DCP | Director Community and Planning | Amanda Pagan |
| DIE | Director Infrastructure and Environment | Rachael Gadd |
| DCOD | Director Corporate and Organisational Development | Emma Woolaston |
| EPM | Engineer/ Projects Manager | Various Staff |
| EMC | Emergency Management Coordinator | Sven Erikson |
| ITO | IT Officer | Chris Rootsey |
| MF | Manager Finance | Position vacant |
| MIA | Manager Infrastructure Assessment | Dolf Abbruzzese |
| NHC | Neighbourhood House Coordinator | Katherine Lanigan |
| OHS | OHS and Risk Officer | Wayne Carter |
| TLCS | Team Leader Customer Service | Jayne Merbach |
| SMT | Senior Management Team | CEO and Directors |
| YO | Youth Officer | Renee Carkeek |

Council Plan Priorities - Progress Report (1 July to 30 Sep 22)

| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|---|--|-----|------------|--------|--|--|
| Asset management | | | | | | |
| Maintain and improve our Shire's infrastructure to meet agreed levels of service. | | | | | | |
| 1.1 | Deliver 100% of the annual capital works program and bushfire recovery projects | DIE | 2021/22 | Medium | 64 projects are included in the program for 2021/22. 57 projects are in progress, 8 projects are complete. | 63 projects are included in the program for 2022/23, of which 53 are in progress. |
| 1.2 | Deliver infrastructure projects that arise from place-based master planning | DIE | 2022 -2025 | Low | Master plan process underway for Cudgewa. Other towns planned for 2022/23. | Supplier currently being finalised to conduct 2022/23 master plans. |
| 1.3 | Complete Stage 2 Great River Road | DIE | 2022 | Low | Community engagement is underway for Artworks and Signage. Construction is ongoing. | Community engagement is underway for Artworks and Signage. Construction is ongoing. Construction of pedestrian bridges from Walwa to Jingellic are in fabrication stage, estimated install onsite December 2022. |
| 1.4 | Continue the upgrade of Georges Creek Road | DIE | 2022 | Low | Sections 1 and 2 complete, Section 3 awarded with works commencing in August 2022. | Sections 1 and 2 complete, Section 3 construction work underway. |
| 1.5 | Complete upgrades of Hanson Street from Sugarloaf Road to Kiel Street | DIE | 2022/23 | Low | Water and sewer designs nearing completion. Final civil design review underway. | Water and sewer designs nearing completion. Final civil design review underway. |
| 1.6 | Complete the upgrade of the Stock Route in Corryong | DIE | 2022/23 | Low | Land acquisition discussion are progressing with DELWP, NE Water and private landholders. | Design is currently underway, awaiting response from service providers (NEW / AusNet). Tender for construction is underway. |
| 1.7 | Progressively deliver the upgrade of the unsealed sections of Lake Road | DIE | 2022 -2025 | Low | Designs progressing 40% complete. | Designs are 90% complete. |
| 1.8 | Investigate upgrade options for Wisers Creek Road | DIE | 2022/23 | Low | Construction has commenced. Completion expected by Dec 2022. | Construction has commenced. Completion expected early 2023. |
| 1.9 | Advocate for the upgrade of the Benambra Corryong Road from Stacey's Bridge 40km South | SMT | 2022 -2025 | Low | No further progress. | Ongoing. |

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| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
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| 1.10 | Seek funding to deliver upgrades of key transport routes and hazardous road alignments to improve efficiency and safety | DIE | 2022 -2025 | Low | Approval process with VicRoads is underway. | Approval process with VicRoads is underway. |
| 1.11 | Seek funding to deliver upgrades of load limited bridges on strategic transport routes | DIE | 2022 -2025 | Low | Four bridges out to tender: Burrowye Road x 2, Smythes and Little Snowy Creek Road. | Two bridges out to tender: Smythes and Little Snowy Creek Road. Burrowye Road x 2, in final design phase. |
| 1.12 | Continue to deliver the upgrade of unsealed streets in urban areas program | DIE | 2022 -2025 | Low | To be delivered in the 2023/24 budget. | To be delivered in the 2023/24 budget. |
| 1.13 | Complete the upgrade of the Corryong CBD | DIE | 2022/23 | Low | Community consultation underway. Meet the project manager sessions completed in April. Final designs under preparation. | Shade sails in arcade complete. Final designs for streetscape complete and under community consultation. |
| 1.14.1 | Complete streetscape upgrades in Dartmouth | DIE | 2022/23 | Low | Recreation masterplan process underway which includes proposed location for the Splash Park and Pump Track. | Recreation masterplan process underway which includes proposed location for the Splash Park and Pump Track. |
| 1.14.2 | Complete streetscape upgrades in Mitta Mitta | DIE | 2022/23 | Low | Stage 1: Funding received from VicRoads for Mitta streetscape upgrade. Meet the project manager completed in April. Tender under preparation. Stage 2: Application submitted under Building Better Regions Fund Round 6 for expanded project. | Stage 1: Contractor awarded. Stage 2: Application submitted under Building Better Regions Fund Round 6 for expanded project, awaiting announcement. |
| 1.15.1 | Investigate and plan for upgrades at Tintaldra | DIE | 2023 | Low | Boat ramp construction complete. Contract for walking track sealing in place. Further town master planning to be completed in 2023. | Boat ramp construction complete in Tintaldra. Walking track base complete, contract for walking track sealing in place, awaiting dry weather. Streetscape master planning to be completed early 2023. |

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| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
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| 1.15.2 | Investigate and plan for upgrades at Towong | DIE | 2024 | Low | Walking path under construction. Contract for walking track sealing in place. Design of boardwalk section under preparation. Master planning required prior to further infrastructure upgrades in 2023. | Walking path under construction. Contract for walking track sealing in place. Design of boardwalk section under preparation. Streetscape master planning to be completed early 2023. |
| 1.15.3 | Investigate and plan for upgrades at Cudgewa | DIE | 2022 | Low | Master plan conversations underway with community. Project Manager contract in place. Master plan consultant in procurement stage. | Intital tree removal complete. Planning for reaming avenue trees in process and streetscape master planning to be completed early 2023. |
| 1.16 | Continue to deliver the strategic footpath network improvement program in urban areas | DIE | 2022 -2025 | Low | Corryong Circuit Trail under construction, sealing of walking tracks contractor awarded and works planned for mid 2022. Towong Street East construction underway. | Corryong Circuit Trail under construction, sealing of walking tracks contractor awarded and works planned for late 2022. Towong Street East footpath under construction. |
| 1.17 | Address long vehicle and overflow parking issues in CBD areas | DIE | 2022 -2025 | Low | Long vehicle parking signs installed in Tallangatta (Lords Hut/Akuna Avenue), long vehicle parking in Mitta Mitta to be delivered as part of Mitta streetscape stage 1, Corryong CBD and Walwa overflow parking in development. | Long vehicle parking signs installed in Tallangatta (Lords Hut/Akuna Avenue), long vehicle parking in Mitta Mitta to be delivered as part of Mitta streetscape stage 1, Corryong CBD and Walwa overflow parking in development. |
| 1.18 | Seek funding to deliver improved public toilets across the shire | DIE | 2022 -2025 | Low | Funding application submitted for Mitta Mitta toilet block improvements under BBRF. Playles Hill and Cudgewa toilet blocks under construction. Walwa Toilet block upgrades planned for July 2022. Tallangatta Triangles and Corryong CBD toilet block upgrades in design phase. | Funding application submitted for Mitta Mitta toilet block improvements under BBRF. Playles Hill, Walwa and Cudgewa toilet blocks under construction. Tallangatta Triangles and Corryong CBD toilet block upgrades in design phase. Funding allocated for new Talgarno toilet block. |
| 1.19 | Seek funding to deliver upgrades to town entrances and wayfinding signage across the shire | DIE | 2022 -2025 | Future | Future start date. | Future start date. |
| 1.20 | Seek funding to deliver an upgraded Corryong Integrated Community Centre | DIE | 2023 | Future | Future start date. | Future start date. |

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| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|--|---|-----|------------|--------|--|--|
| 1.21 | Increase the recreation opportunities for young families in Dartmouth | DIE | 2022/23 | Low | Planning and design underway for Splash Park and Pump Track. | Planning and design underway for Splash Park and Pump Track. |
| 1.22 | Review and deliver the strategic parks and playgrounds upgrade program to completion | DIE | 2022 -2025 | Low | Planning and consultation for Bethanga Park upgrade underway. | Planning and consultation for Bethanga Park upgrade underway. |
| 1.23 | Undertake upgrades at the Colac Colac Caravan Park to ensure long term viability of the park | DIE | 2022/23 | Low | Black summer application unsuccessful. Further works in planning stage – Western amenities block, playground and entrance upgrades. Kiosk/café under construction. | Black summer application unsuccessful. Kiosk/café under construction. |
| 1.24 | Investigate options for additional boat ramps | DIE | 2022 -2025 | Future | Future start date. | Future start date. |
| 1.25 | Deliver the Corryong aerodrome 24 hour fuel project | DIE | 2021/22 | Low | Contract awarded, works planned for completion by mid 2022. | Onsite works to be completed mid November 2022 |
| 1.26 | Deliver a rolling program for the maintenance of strategic limited access roads for improved emergency access | DIE | 2022 -2025 | Low | List of roads identified, planning underway for 2022/23. Koetong Creek Track storm damage works completed | List of roads identified, planning underway for 2022/23. Koetong Creek Track storm damage works completed. |
| 1.27 | Deliver annual asset inspection and renewal programs per asset management and road management plan requirements | DIE | 2022 -2025 | Low | Inspection program is being delivered according to program. | Inspection program is being delivered according to program. |
| 1.28 | Implement the maintenance program for Council's buildings | DIE | 2022 -2025 | Low | Technical Officer hired. Program of works being delivered. | Technical Officer hired. Program of works being delivered. |
| Community wellbeing | | | | | | |
| Assist all residents to attain a high level of health and safety, resilience and connectedness to their communities. | | | | | | |
| 2.1 | Undertake place-based master planning for the Peninsula including the investigation of options for early years and community facilities | DCP | 2023 | Low | An RFQ was released for a consultant to be appointed to undertake place based master planning. | Consultant has been selected and recommended for appointment. |
| 2.2 | Undertake place-based master planning for the Mitta Valley, Corryong and Tallangatta | DCP | 2023 | Low | An RFQ was released for a consultant to be appointed to undertake place based master planning. | Consultant has been selected and recommended for appointment. |

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| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|------|--|-----|------------|----------|---|---|
| 2.3 | Maintain a contemporary Municipal Health and Wellbeing Plan which reflects our community priorities | DCP | 2021 | Complete | COMPLETE - Plan was adopted by Council in November 2021. | COMPLETE - Plan was adopted by Council in November 2021. |
| 2.4 | Support the development of recreational activities and infrastructure to encourage active lifestyles for all ages and stages | DCP | 2022 -2025 | Low | The draft strategy was presented to Council and released for community feedback. The final masterplans are due to be completed in August 2022. | Final community feedback was received regarding the masterplan. Masterplans are currently being finalised with user groups before formally being released to the community. |
| 2.5 | Review opportunities for communities to access library resources and connect through libraries | DCP | 2023 | Future | No action in this quarter. | Book week was successfully held in the Library; Author talks and book club was also re-established. |
| 2.6 | Develop a strategy for arts and cultural offerings across the Shire | DCP | 2023 | Future | No action in this quarter. | A number of events were held at Davis Cottage to celebrate the arts, including the music and skate event. |
| 2.7 | Expand and improve early years services across the Shire to support young families | DCP | 2022 -2025 | Low | Staff released a expression of interest for staffing in early years in Corryong. To date there has been limited response. | Completion of inclusive playgrounds for Corryong and Tallangatta. Inclusive yard upgrade for Bellbridge Kindergarten has begun and expected completion 2023. |
| 2.8 | Renew the Youth Plan to embed the 'youth voice' in all aspects of service delivery | DCP | 2022 -2025 | Low | A successful holiday program was delivered during Winter holidays. | Successful delivery of the school holiday program and afterschool workshops (cooking and sewing). |
| 2.9 | Advocate for the development of a variety of housing options to match community needs, particularly for older people | DCP | 2022 -2025 | Low | Staff participated in housing forums in the Northeast. Staff continued to advocate for the use of short term modular homes from the bushfire to remain in the shire for use as permanent or temporary housing. | Further advocacy undertaken with DELWP to justify the release of addtinal housing. |
| 2.10 | Encourage the establishment of innovative, sustainable transport solutions for remote communities | DCP | 2022 -2025 | Low | No action in this quarter. | No action in this quarter. |

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| 2.11 | Support our communities to ensure that Shire places are welcoming to culturally and linguistically diverse (CALD) and LGBTIQA+ communities and are inclusive and connected | DCP | 2022 -2025 | Low | No action in this quarter. | Tallangatta Neighbourhood House has planned Auslan classes scheduled and ESL classes. |
| 2.12 | Build relationships and develop understanding of aboriginal people and consider the commitment to an ongoing reconciliation action plan process | DCP | 2022 -2025 | Low | A recruitment drive for the establishment of the reconciliation action plan committee was undertaken throughout the quarter. The Committee will meet in August. | Initial meetings have been held with staff committee to develop action plan. |
| 2.13 | Participate in key networks to support communities and key stakeholders on solutions to address family violence, suicide and mental health | DCP | 2022 -2025 | Low | Staff continued to participate in family violence and mental health networks in Tallangatta and Corryong/Hume. A second successful welcome to baby ceremony was held in Corryong in May. The ceremony and fun day was funded as a family violence initiative. | Participation in Tallangatta and Corryong Family Violence Networks. Planning is underway for Welcome to Baby ceremonies for Peninsula and Mitta Valley. |
| 2.14 | Support our communities to drive their recovery from bushfires and the COVID-19 pandemic and improve their mitigation of and resilience to future adverse events | DCP | 2022 -2025 | Low | Staff continued to support the development of community engagement plans. A grant application was submitted for a further stage of the north east collaboration to enable testing of the community emergency management plans. | Successfully secured funding for the next stage of the North East Hume Emergency Management Collaboration to test the community emergency management plans. As a member of the Towong Multi Agency MEMPC, Council has led the drafting of the 2022-25 MEMPC which is now being reviewed by the REMPC Assurance SubCommittee. we have also supported the formation of the Fire Planning Sub Committee of the MEMPC which is chaired and led by DEWLP. |
| Economic and tourism development Expand employment and economic opportunities whilst continuing to maintain and promote our natural environment and the lifestyle our municipality offers. | | | | | | |

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| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|-----|--|-----|------------|--------|--|---|
| 3.1 | Connect businesses to learning, development and networking opportunities to increase capacity | DCP | 2022 -2025 | Low | Start Up Shake Up and Ag Biz Assist have run number of networking events. The Agriculture Strategic Plan meet and greets were held during the quarter to support producers to connect. | Ongoing support of Start Up Shake Up and promotion of the program. Ran a number of networking and industry nights to encourage new businesses to expand their knowledge and skills. |
| 3.2 | Run a series of business expos to support local businesses | DCP | 2021-2022 | Low | The digital skills workshop was held during the quarter and was well attended. | No action in this quarter. |
| 3.3 | Develop a business assistance service for new businesses including accommodation providers in the shared economy | DCP | 2022 | Low | Start Up Shake Up continued to be promoted across the shire throughout the quarter. | No action in this quarter. |
| 3.4 | Support businesses to adapt to and recover from the impact of bushfires and the COVID-19 pandemic | DCP | 2022 | Low | Grant information has been made available businesses to assist with recovery. | Grant information has been made available businesses to assist with recovery. |
| 3.5 | Support businesses to expand adventure tourism offerings across the shire | DCP | 2022 -2025 | Low | Council has adopted the Destination Management Plan. | Lake Hume Masterplan project completed community engagement during the quarter. Successfully secured funding for Mt Elliot masterplan. |
| 3.6 | Advocate for the development and broadening of the Pine Mountain experience | DCP | 2022 | Low | Staff have worked on the proposed art work and interpretive signage for the Pine Mountain Interpretive Centre as part of the Great River Road Stage Two project. | Continued to support cycling development (with ebikes project roll-out), seek funding for masterplan at Pine Mountain, consider seeking seed fundng (or seed fund) adventure events in the Shire. |
| 3.7 | Advocate for the development of adventure tourism opportunities at Mount Elliot | DCP | 2022 -2025 | Low | The outcome of the funding is yet to be announced. | Successfully secured funding. |
| 3.8 | Develop and implement a masterplan for cycling across the Shire | DCP | 2022 | Low | The strategy has been temporarily put on hold to allow staff an opportunity to support the existing cycling events and establishment of the Mitta Mountain Bike Park. | No action in this quarter. |

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|--------|---|-----|------------|--------|--|---|
| 3.9 | Support Mitta Valley Inc to develop the Mitta Valley mountain bike park | DCP | 2022/23 | Low | Staff continue to work with the advisory group on the governance and project management arrangements for the new park. A Mitta community meeting was held in June to ensure the community had the opportunity to hear the latest information on the development of the park | Ongoing assistance provided to MVI and PSG. |
| 3.10 | Seek funding to complete the High Country Rail Trail | DCP | 2022 -2025 | Low | The outcome of the funding is yet to be announced. | Applied for funding under the Regional Infrastructure Fund for funding the Corryong/Colac Colac loop. |
| 3.11.1 | Establish new annual cycling events in the Mitta Valley | DCP | 2022 -2025 | Low | Event was delayed due to COVID-19. The event is rescheduled for November 2022. | Event was delayed due to COVID-19. The event is rescheduled for November 2022. |
| 3.11.2 | Establish new annual cycling events in the Upper Murray | DCP | 2022 -2025 | Low | Event was delayed due to COVID-19, it is now rescheduled for 15 and 16 October 2022. | Event was delayed due to COVID-19, it is now rescheduled for 15 and 16 October 2022. |
| 3.12.1 | Seek funding to develop key touring routes as premier touring destinations, including the Great River Road | DCP | 2022 -2025 | Low | No further action this quarter. | No further action this quarter. |
| 3.12.2 | Seek funding to develop key touring routes as premier touring destinations, including the Omeo Highway | DCP | 2023 -2025 | Low | No further action this quarter. | No further action this quarter. |
| 3.12.3 | Seek funding to develop key touring routes as premier touring destinations, including the Benambra Corryong Road | DCP | 2022 -2025 | Low | Staff advocated to all parties throughout the federal election to have the road sealed. | No further action this quarter. |
| 3.13 | Seek funding to develop a master plan for Lake Hume as a tourism destination including houseboats and the Narrows project | DCP | 2022 | Low | Community consultations occurred throughout the quarter. A draft plan will be presented to Council in September 2022. | Draft plan is due to be presented at the October Council workshop. |

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|------|---|-----|------------|--------|---|--|
| 3.14 | Seek funding to develop and expand the tourism opportunities at Dartmouth Dam | DCP | 2023 -2025 | Low | The outcome of the funding is yet to be announced. | Funding application was not successful. Engaged a photographer to capture the Dartmouth Dam spill and supported promotion through TNE. |
| 3.15 | Capitalise on Tallangatta's status as a Notable Town | DCP | 2023 | Low | The outcome of the funding is yet to be announced. | Plans for a new heritage walk around Tallangatta have commenced. |
| 3.16 | Secure control of the Tallangatta Caravan Park and seek funding to implement the adopted recommendations from Tallangatta Holiday Park Planning Study | DCP | 2022 -2025 | Low | No further action this quarter. | No further action this quarter. |
| 3.17 | Deliver improved visitor information and experience across the Shire | DCP | 2022 -2025 | Low | Staff prepared for the upcoming High Country Visitor Information Summit 2022, to be held in Corryong on 10 and 11 th October 2022. | Staff continued to prepare for the Summit. |
| 3.18 | Expand the reach of tourism marketing and promotional materials | DCP | 2022 -2025 | Low | Branding is complete with work underway of print collections and website upgrades. | Applied branding to visitor assets, continued to work with community to deliver the GRR, Mitta Mountain Bike Park and other tourism projects. |
| 3.19 | Seek to support the growth of value-add product and/or diversification opportunities for the agriculture industry | DCP | 2022 -2025 | Low | Feedback has been received regarding the plan. Staff have convened a working group to address the key concerns raised as part of the feedback and produce a final report later in 2022 for adoption by Council. | Connected producers with a number of diversification workshops and programs. Continued to work with Start Up Shake Up to develop an ag specific program for new producers/producers looking to diversify into non-ag small businesses. |
| 3.20 | Facilitate the creation of a centre of excellence for innovation in agriculture | DCP | 2022 -2025 | Future | No further action this quarter. | No further action this quarter. |
| 3.21 | Seek funding to support efforts to attract and sustain new industries | DCP | 2022 -2025 | Low | The Economic Development Strategy was adopted by Council. | No further action this quarter. |

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| 3.22 | Explore opportunities to activate the Corryong Aerodrome | DCP | 2022 -2025 | Low | No further action this quarter. | No further action this quarter. |
| 3.23 | Work with Upper Murray Inc to deliver outcomes from the UM2030 Plan | DCP | 2022 -2025 | Low | Council staff attended the quarterly UMI meeting. | No further action this quarter. |
| 3.24 | Attract investment to address key weaknesses (connectivity and reliability) in critical infrastructure (mobile telecommunications, internet and power) | DCP | 2022 -2025 | Low | The Telecommunications Review report was finalised in May. It is due for release to community in August 2022. | Draft Telecommunications Review will be presented in October to Council for community feedback. Worked collaboratively with ERV and DELWP to establish a community wide back up battery. |

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| Land-use planning | | | | | | |
| Implement a strategic and sustainable long-term land-use direction for the Shire based on an integrated approach to the natural and built environment. | | | | | | |
| 4.1 | Support the rebuild process for fire impacted properties | DCP | 2022 -2025 | Low | The rebuild support service (RSS) continues to be staffed in addition to the business as usual planning arrangements. The service has supported 21 homes to commence their house rebuild. Council extended the farm shed exemption option for an additional 12 months until January 2023. All permit fees associated with rebuild continue to be offered free of charge. | The rebuild support service (RSS) continues to be staffed in addition to the business as usual planning arrangements. The service has supported 21 homes to commence their house rebuild. Council extended the farm shed exemption option for an additional 12 months until January 2023. All permit fees associated with rebuild continue to be offered free of charge. |
| 4.2 | Establish a Developer Contributions Policy and a Minimum Social Infrastructure Requirements Policy | DCP | 2022/23 | Future | No further action this quarter. | No further action this quarter. |
| 4.3 | Develop structure plans for Corryong, Tallangatta and Bellbridge and incorporate into the planning scheme | DCP | 2022/23 | Low | Final feedback from CFA has been released. A final draft will be available at the end of July. Community consultation is planned in August 2022. An limited RFQ for Bellbridge and Tallangatta was released to the planning panel. Staff were successful in securing resourcing through the DELWP regional planning hub to undertake the Destination Mitta project. | A consultant has been selected for the structure plans for Corryong and Bellbridge. DELWP have developed an RFQ for Destination Mitta and feedback has been provided to DELWP. |
| 4.4 | Review the Residential Settlement Strategy | DCP | 2022-2024 | Future | A limited RFQ for Bellbridge and Tallangatta was released to the planning panel. | No further action this quarter. |
| 4.5 | Support population growth outside of key townships through appropriate amendments to the planning scheme | DCP | 2022 -2025 | Future | A limited RFQ for Bellbridge and Tallangatta was released to the planning panel. | Staff advocated to DELWP about the growth required along the Berringa Peninsula to support housing demand. |

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| 4.6 | Review the Rural Land Use Study | DCP | 2022/23 | Future | Staff met with DELWP to discuss the ongoing issues with land availability across the shire. DELWP confirmed that some land could be considered as part of the structure plan processes for Bellbridge and Corryong. | Staff met with DELWP again to discuss the ongoing issues with land availability across the shire. DELWP proposed that the immediate land around Bellbridge be included in the structure plan and no additional land around the peninsula is to be included. DELWP have also proposed additional land around Corryong to be included in the study that would result in a good outcome. |
| 4.7 | Review the Schedule to the Rural Activity Zone | DCP | 2022/23 | Future | Staff met with DELWP to discuss the ongoing issues with land availability across the shire. DELWP confirmed that some land could be considered as part of the structure plan processes for Bellbridge and Corryong. | Staff met with DELWP again to discuss the ongoing issues with land availability across the shire. DELWP proposed that the immediate land around Bellbridge be included in the structure plan and no additional land around the peninsula is to be included. DELWP have also proposed additional land around Corryong to be included in the study that would result in a good outcome. |
| 4.8 | Advocate for changes to the farming zone to allow for a second residence to enable succession planning | DCP | 2022/23 | Future | No further progress during the quarter. | No further action this quarter. |
| 4.9 | Seek funding to extend the Heritage Study | DCP | 2022/23 | Low | No further progress during the quarter. | No further action this quarter. |
| 4.10.1 | Update planning scheme overlays including: Bushfire Management | DCP | 2022-2024 | Future | No further progress during the quarter. | BMO overlays were updated through a joint project with DELWP. |
| 4.10.2 | Update planning scheme overlays including: Heritage | DCP | 2022-2024 | Future | No further progress during the quarter. | No further action this quarter. |
| 4.11 | Review statutory service processes to ensure an excellent customer experience | DCP | 2022 -2025 | Low | Survey capture was delayed due to the ongoing negotiation regarding planning shared services with Indigo. | No further action this quarter. |
| Environmental sustainability | | | | | | |

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| Integrate sustainable environmental management practices into all of our activities. | | | | | | |
| 5.1 | Continue to investigate options for domestic waste water management in high risk towns including Eskdale, Mitta Mitta and Bethanga | DIE | 2023-2025 | Low | Town meeting held at Mitta Mitta, conversations with NE Water commenced. | Town meeting held at Mitta Mitta, conversations with NE Water commenced. |
| 5.2 | Consider the options available for reticulated potable water in Bethanga and Mitta Mitta | DIE | 2022-2025 | Low | Funding application unsuccessful. Town meeting held at Mitta Mitta, conversations with NE Water commenced. | Integrated Water Management Forum for feasibility study funding application unsuccessful. Town meeting held at Mitta Mitta, conversations with NE Water commenced. |
| 5.3 | Continue to seek funding for integrated water management projects to maximise the use of recycled and raw water sources for public amenity and climate change mitigation | DIE | 2022-2025 | Low | Corryong CBD, Towong Street East and Mitta Mitta streetscape Stage 1 include design elements for water sensitive urban design. | Corryong CBD, Towong Street East and Mitta Mitta streetscape Stage 1 include design elements for water sensitive urban design. |
| 5.4 | Explore options for the establishment of a recycling industry | DIE | 2022-2024 | Medium | State Government has identified priority funding of sites identified in the VRIP (Victorian Recycling Infrastructure Plan). Unlikely to receive State Government Support under Recycling Victoria initiatives. | State Government recent funding opportunities for sorting at MRFs will not provide any opportunity for Towong Shire. Further investigation of opportunities required. |
| 5.5 | Improve the use of recycled materials in infrastructure projects eg crushed concrete, glass and rubber | DIE | 2022-2025 | Low | Data being gathered to increase confidence in recycled materials for use pavements and road surfaces. Contract templates now include % of recycled materials as a reporting requirement. | Modwood has been used for outdoor furniture. Ongoing. |
| 5.6 | Investigate and implement options for the management of roadside vegetation for fire mitigation | DIE | 2023-2025 | Low | New technical officer now recruited. | Request for quotation is under preparation |

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| 5.7 | Advocate for the establishment of roadside clearances on arterial roads for emergencies | DIE | 2022-2025 | Low | To be considered for future recovery funding. | An assessment of stacksites along the Murray Valley Highway is pending |
| 5.8 | Continue to implement noxious weed control and monitoring along roadsides within available funding | DIE | 2022-2025 | Low | Spray program is under preparation for 2022/23. | Program will commence in early summer |
| 5.9 | Continue to implement the tree planting strategy to achieve 40% canopy coverage in urban streets by 2025 | DIE | 2022-2025 | Low | Trees purchased for Tintalra. Further planning is underway. | Trees planted at Tintalra. On ground assessments of vacant spaces and areas available to plant is underway. |
| 5.10 | Explore the diversification of options for the establishment of native vegetation offset sites | DIE | 2023 | Future | No further information. | Future start date |
| 5.11 | Seek funding to establish a network of electric car charging stations | DIE | 2022-2025 | Low | A fully funded installation of Electric Vehicle recharge station by GOEve at Corryong under DCAV State Government grant. | Agreement for installation at Corryong currently under review. |
| 5.12 | Develop a climate change action plan (including actions to reduce carbon emissions, electric vehicle charging, etc) | DIE | 2023 | Low | Funding application submitted as part of Goulburn Murray Climate Alliance for risk mitigation assessment of Towong Shire infrastructure (bridges, roads, etc) and open spaces. | Evaluation of Climate Change Action Plan consultants has been completed. |
| 5.13 | Transition waste and recycling services operations as per Victorian Government Circular Economy Strategy to deliver a four bin system for waste and recycling collection including separation of glass, green waste and organics | DIE | 2023-2025 | Low | Options review and Cost Benefit Analysis presented to Council. Collaborative tender for waste services due to be evaluated August 2022. | Community consultation completed and feasibility study on glass collection completed. Recommendation to go to Council in November meeting. |
| 5.14 | Invest in community education programs and a waste services survey to improve waste and recycling separation | DIE | 2022-2025 | Low | \$44K funding applied for education on waste and closing the loop. Survey of community regarding frequency and bin capacity developed and pending approval to initiate. | Community survey completed indicating preferred engagement methods to improve recycling separation. |

Council Plan Priorities - Progress Report (1 July to 30 Sep 22)

| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|---|--|-----|-----------|--------|---|--|
| 5.15 | Investigate options for hard waste, green waste and agricultural waste management e.g silage wrap | DIE | 2022-2025 | Low | As part of funding on waste education received (\$44K) and 22/23 budget (\$8K) to develop short video on waste and recycling including Silage Wrap. Silage Wrap currently recycled with Plastic Forests | Short video on recycling of Silage Wrap in planning phase. Silage Wrap received is currently recycled with Plastic Forests. |
| 5.16 | Replace the retaining wall at the Tallangatta Transfer Station | DIE | 2022 | Low | Application to TSUF second for \$356K submitted to complete works. | \$211K of funding secured to complete works.. |
| 5.17 | Investigate options for the future of the Corryong Landfill | DIE | 2022/23 | Low | Further information requested by EPA for approval of additional works licence. Response under preparation. | Works approval application under review and response to EPA queries underway. |
| 5.18 | Implement required measures to ensure management of closed landfills is compliant with EPA requirements | DIE | 2022-2025 | Low | Risk assessment for closed landfills recommends ground water monitoring for Eskdale and Tallangatta in addition to currently monitored sites (Bethanga and Granya). Assessment of data to meet EPA's General Environmental Duty is in planning stage. | RFQ being developed for ground water monitoring for Eskdale and Tallangatta closed landfills. |
| Organisational improvement | | | | | | |
| Embed organisational excellence into our governance and management processes in order to deliver the best possible outcomes for our residents and ratepayers. | | | | | | |
| 6.1 | Continue to improve awareness, engagement and involvement of the community in relation to matters that affect them | SMT | 2022-2025 | Low | A very considerable volume of communication materials were released and community engagement activities were undertaken during the quarter. Over 100 individual pieces of proactive collateral were released in May alone and social media reach and engagement increased 58% compared to January. We continue to proactively plan to support engagement regarding the substantial capital works, bushfire recovery and strategic deliverable agenda. | Facebook page followers, reach and engagement are all continuing to trend upwards. A rates flyer was delivered with rates notices; over 200 responses were received in relation to four streams of waste survey. Communications and engagement continued in relation to major capital projects including in-person sessions for the Walwa-Jingellic Walking Track, the Walwa Recreation Reserve and the Cudgewa Streetscape. |

Council Plan Priorities - Progress Report (1 July to 30 Sep 22)

| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|-----|---|------|-----------|--------|--|--|
| 6.2 | Continually improve customer service experience across the organisation | SMT | 2022-2025 | Low | <p>Phone ring-out times have been reduced from 45 to 30 seconds to reduce customer call drop-out rates. Mystery calls have been conducted by the customer service team leader to ensure the team is consistently answering calls within 2-3 rings.</p> <p>A new weekly newsletter 'The Week Ahead' is being produced for the customer service team to share tips and training. Team members have been allocated projects to improve team knowledge and processes to best provide excellent customer service.</p> | 'Blitz' of dated service request conducted in July resulting in 200 more service requests being closed during the month than the monthly average. The development of MOUs has been underway between the customer service team and each department to clarify and document roles and processes, to provide for consistent, accurate and responsive handling of enquiries. |
| 6.3 | Continually improve processes to support improved service delivery | SMT | 2022-2025 | Low | <p>The Procurement Policy has been updated to strengthen purchasing processes and controls. The employee exit checklist and exit interview questionnaire have been reviewed for ease of completion.</p> | Further improvements have been made to staff onboarding and exit processes including online tracking tools to ensure that key tasks are completed. |
| 6.4 | Deliver improved business technology - finance, rates, human resources | DCOD | 2022-2025 | Low | <p>A new rates, property, receipting and animal management system has gone live across Towong and Indigo Shire Councils, having already been implemented at Alpine Shire Council.</p> | Work is underway to identify a project manager to implement a new modernised planning and building system across Towong, Indigo and Alpine Shire Councils, funded by the <i>Rural Councils Transformation Program</i> . |
| 6.5 | Update the technology strategy to support the ongoing delivery excellent customer service | DCOD | 2022/23 | Future | Future start date. | Future start date. |

Council Plan Priorities - Progress Report (1 July to 30 Sep 22)

| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|-----|--|------|-----------|--------|---|---|
| 6.6 | Develop and implement a People Plan to support the ongoing development of a high performing, adaptable, resilient, engaged and cohesive organisation | DCOD | 2022-2025 | Medium | The Senior Management Team has been conducting sessions on the organisation's Values with their teams to support staff engagement and culture. The People Plan remains on hold due to staffing shortages. | 'Introduction to Local Government' training rolled out to all new starters. Planning is commencing for the next stage of people and culture development. |
| 6.7 | Provide a safe and healthy workplace for all Councillors and staff in a continually evolving environment | CEO | 2022-2025 | Low | Emergency evacuation diagrams have now been completed and installed across our workplaces and biannual pressure vessel inspections have been completed. Over 50 staff and Councillors have received flu vaccinations and the OHS officer continues to provide advice to staff regarding the COVID-19 pandemic. A Workcover Claims procedure has been drafted and is under review. | Individual workplans across the organisation are being reviewed to ensure that OHS improvement actions have been appropriately allocated. A review of OHS controls at the quarries is underway following a renewed focus by WorkSafe on igh risk crystalline silica work. |
| 6.8 | Continue to seek opportunities to improve service delivery and achieve best value including further investigation of shared services | SMT | 2022-2025 | Low | Alpine, Indigo and Towong Shire Councils have been successful in achieving funding under the <i>Rural Councils Transformation Program</i> to review planning and building systems and processes with a view to expanding the current shared service between Towong and Indigo. | Work is underway to identify a project manager to lead the implementation of the review and planning and building systems and processes, with a view to expanding the current shared service between Towong and Indigo. |
| 6.9 | Continue to advocate for increased government funding support to ensure long term sustainability | CEO | 2022-2025 | Low | Ongoing. Almost \$10m in additional funding was announced in 2021/22 following ongoing advocacy efforts. | Ongoing. |

Council Plan Priorities - Progress Report (1 July to 30 Sep 22)

| Ref | Priority | RO | When | Status | Progress - Previous Period | Progress - Current Period |
|------|--|------|-----------|--------|--|--|
| 6.10 | Investigate alternative revenue streams | SMT | 2022-2025 | Low | Projects to install a weighbridge at the Corryong Saleyards and 24 hour fuel at the Corryong Airport are due to complete by the end of 2022 with revenue streams commencing from 2023. | Projects to install a weighbridge at the Corryong Saleyards and 24 hour fuel at the Corryong Airport are due to complete by the end of 2022 with revenue streams commencing from 2023. |
| 6.11 | Review the Revenue and Rating strategy | DCOD | 2022-2025 | Future | Future start date. | Future start date. |
| 6.12 | Consider options for the realisation of surplus Council assets | SMT | 2022-2025 | Future | Future start date. | Future start date. |
| 6.13 | Continually improve the risk management and governance frameworks and practices | DCOD | 2022-2025 | Low | The Audit and Risk Committee Charter has been updated and substantially reviewed. The Strategic Risk Register and Risk Management Action Plan are currently under review. | Mechanisms are being put in place to embed operational risk registers and audit actions more directly into each department's management mechanisms and individuals' workplans. |
| 6.14 | Provide ongoing support and development of Councillors in fulfilling their roles | CEO | 2022-2025 | Low | Ongoing. | Ongoing. |

Municipal Health and Wellbeing Plan 2022-2025 - Summary of progress against plan priorities

| Goal 1: A community that is safe and healthy | |
|---|--|
| Priority 1.1 people are supported to eat well and be physically active | Annual Progress |
| Develop and implement a recreational masterplan for the municipality | Council has recently completed the <i>Recreation Strategy for Towong Shire 2022-33</i> which involved extensive community engagement. This provides insights into what our community currently uses, as well as what people would like to see in the future in the municipality. |
| Develop and implement a cycling masterplan for the municipality | Council completed a Mountain Biking Strategy for the Shire. Council is also implementing projects (events, maps, brochures) to activate road and gravel riding in the Shire. |
| Seek funding to complete the High Country Rail Trail | Council completed the master plan. Funding has been sought through the State Government's Regional Infrastructure Fund to implement the first stage. |
| Seek funding to develop a master plan for Lake Hume | Council has successfully secured funding for the development of the master plan. A draft has been completed. |
| Map and publish walking and cycling trails that connect townships, link destinations and create circular routes | Council has developed a range of new brochures and maps for cycling and walking opportunities. |
| Support the ongoing operations of the swimming pools across the municipality | Council delivered a successful 2021/22 pool season. For the 2022/23 pool season, there is a large pool of lifeguards because of funded training delivered through Council and Rotary. Council also contributed financial support to the Eskdale pool. |
| Continue to deliver the strategic footpath network improvement program | Council has delivered new linking footpaths in Corryong and construction is in progress to link Walwa and Tintaldra and Towong circuits. Resurfacing of a section of pedestrian track in Bellbridge is imminent. |
| Increase the recreation opportunities for young families in Dartmouth | Council has developed, in partnership with the community, a draft recreation master plan for Dartmouth, with a strong focus on opportunities for families. |
| Review and deliver the strategic parks and playgrounds upgrade program | Council has been co-designing the new Bethanga playground with the community to renew the site. Council also has created many masterplans for key recreation reserves to support future playground upgrades. |

| Goal 1: A community that is safe and healthy | |
|---|---|
| Priority 1.1 people are supported to eat well and be physically active | Annual Progress |
| Complete streetscape upgrades in Dartmouth, Mitta Mitta, Tintaldra, Towong and Cudgewa | Council is about to commence the Mitta Mitta streetscape in November; Dartmouth, Tintaldra, Towong and Cudgewa are in the design phase. |
| Market Towong is a great place to experience nature-based activities and improve wellbeing | Council has completed a full marketing and branding review to update the tourism and promotional materials to make Towong an attractive place to visit and live. |
| Support the Tallangatta Community Garden to promote food security and awareness of healthy eating. | Tallangatta Health Service has successfully delivered the community garden adjacent to its existing site. Tallangatta Neighbourhood House has supported the community garden through promotion and raising community awareness. |
| Support and promote the Tallangatta Community Garden to provide an active living space for the whole community to engage in active participation and ownership. | |
| Facilitate and support the Vic Kids Eat Well Initiative at local schools, out-of-hours childcare, sports and recreation clubs | Council has promoted healthy eating in all kindergartens and early years centres with the introduction of fruit based morning tea and 'nude food' month. The Council run swimming pools are enrolled in the Vic Kids Eat Well initiative. |
| Continue to develop health and fitness programs in the Upper Murray and Walwa to target specific demographic groups | Walwa Bush Nursing Centre has continued its walking program throughout the period. Council has been working with various sporting organisations such as Tennis Australia to bring events and new resources into the area. Corryong Health has continued to deliver its wellness program through the community gym at the Upper Murray Events Centre. Corryong Health has facilitated a range of Social inclusion activities including play with clay, belt making, bonsai tree, vegie garden, wood burning and kids paper origami planes. |

| Goal 1: A community that is safe and healthy | |
|---|--|
| Priority 1.2 people are safe and free from violence | Annual Progress |
| Implement the Child Safe Standards to promote the safety of children, prevent child abuse and ensure processes are in place to respond to and report all allegations of child abuse | All organisations have commenced introducing the Child Safe Standards. |
| Continue to provide family violence screening and referral through the Maternal and Child Health Service | All organisations have participated in Orange Door training to simplify referral processes. 16 days of activism programs were successfully delivered. Family fun days/wellness festivals have been delivered in Corryong twice during the period with success. |
| Ensure the ongoing operation of the Tallangatta and Corryong Family Violence Networks and contribute to actions that come out of this network | The Family Violence Networks for Tallangatta and Corryong are well attended and continued throughout the year. |
| Investigate short-and long-term options for the use of bushfire modular housing to address housing shortages | Council and Corryong Health continue to advocate for modular housing to remain in the shire for ongoing use. |

| Goal 1: A community that is safe and healthy | |
|--|--|
| Priority 1.3 people can minimise the harm resulting from gambling, tobacco, alcohol and other drugs | Annual Progress |
| Support the development of a liquor accord | An initial meeting has been held between Council and VicPol to review the existing liquor accord. |
| Promote and deliver Freeza events | Council successfully delivered a range of FreeZa events in partnership with Tallangatta Secondary College. |
| Support and promote local community awareness of alcohol and tobacco-related harms | Corryong Health has re-introduced drug and alcohol education and random testing of staff. |

Goal 2: A community that is inclusive and tolerant of diversity

Priority 2.1 embrace diversity

Annual Progress

Identify opportunities to partner with Traditional Owner Groups

All partners of the alliance have begun developing a Reconciliation Action Plan. Tallangatta Health Service and Corryong Health have completed their first Reconciliation Action Plans respectively. The alliance partners have also been regularly meeting with Traditional Owner Groups to build better connections and relationships.

Aboriginal art and cultural programs were implemented in the Council run early years centres.

Access School Readiness Funding to assist children with communication, wellbeing, access and inclusion outcomes before attending school

Council has successfully run the school readiness funding program and delivered the following programs:

- Key Word Sign (Communication)
- Trauma informed practices (Wellbeing)
- Introduction to Bush Kindergarten
- Early Childhood Play Matters (Communication)
- Using Puppets for Social and Emotional Learning (Wellbeing and Communication)
- Building Resilience in Pre-schoolers (Wellbeing)
- Partnership with Families Professional Learning Bundle (Access and Inclusion Corryong)
- Dolly Parton's Imagination Library (Communication)
- Interactive Play (Communication)
- Let's Chat Training Program (Communication)
- Using Music (Communication and Wellbeing)

| Goal 2: A community that is inclusive and tolerant of diversity | |
|--|--|
| Priority 2.1 embrace diversity | Annual Progress |
| Council managed kindergartens continue to provide an inclusive program that is responsive to the individual abilities, interests and needs of children with a disability, developmental delay or complex medical needs | <p>Council completed yard upgrades for Corryong and Tallangatta to make playground inclusive. Bellbridge Early Years Learning Centre upgrade will be completed during 2022/23.</p> <p>Council run early years centre and maternal child health nurses have collaborated to improve the early referral and diagnosis of developmental delays process for children.</p> |
| Continue to strengthen the smalltalk support playgroup, and Enhanced Maternal and Child Health program to support eligible families and children | Council's maternal child health nursing team is running regular parent groups and play groups at Bellbridge, Mitta Mitta, Tallangatta and Corryong. The groups are informed by the Smalltalk program. |
| Support all new parents/carers to join parent support groups | Council has promoted all parents and playgroups to parents and carers through media channels and maternal child health services. |
| Maternal and child health services continue to support families with support and referral to early intervention and pediatric specialist services | <p>Council's maternal child health nurses have conducted all Brigrance testing for children entering four-year-old kindergarten. The results are shared with early years centres to ensure they can be built into the educational programming for kindergarten.</p> <p>Joint training with Orange Door, Merri Health, Upper Murray Family Care and Albury Wodonga Hospital was undertaken to build the capacity of maternal child health nurses to effectively refer children who require early intervention services.</p> |
| Develop a reconciliation action plan for all members of Towong Alliance | All partners of the alliance have begun developing a Reconciliation Action Plan. Tallangatta Health Service and Corryong Health have completed their first Reconciliation Action Plans respectively. The alliance partners have also been regularly meeting with Traditional Owner Groups to build better connections and relationships. |
| Support the development of strong art and cultural offering throughout the shire | <p>Walwa Bush Nursing Centre is working in collaboration with Emergency Recovery Victoria to deliver a recovery based art project.</p> <p>Tallangatta Neighbourhood House has delivered a range of events and programs that incorporate arts, history, culture and music.</p> |

| Goal 2: A community that is inclusive and tolerant of diversity | |
|--|---|
| Priority 2.1 embrace diversity | Annual Progress |
| | Corryong Health has facilitated a range of Social inclusion activities with a focus on arts including play with clay, belt making, bonsai tree, vegie garden, wood burning and kids paper origami planes. Council's recovery and youth team has delivered a range of arts based programs across the shire. |
| Advocate for people with disability across the shire to gain equitable access to the NDIS | <p>Council's early years' team has worked collaboratively with the Department of Education to develop learning plans and support children with referrals to obtain an early diagnosis and/or early intervention services.</p> <p>The school reading funding program run within Councils 'early years' centres has been heavily focussed on educational opportunities through non-verbal communication.</p> <p>Tallangatta Neighbourhood House has run a range of AUSLAN programs that have been well attended.</p> <p>Council's pool in Tallangatta underwent some improvements to facilitate wheelchair access and the installation of an accessibility hoist.</p> <p>Corryong Health and Towong Council supported a Disability forum to explore the local disability needs through Corryong Health's service delivery planning process. Corryong Health is now accredited against the National Standards for Disability Services.</p> |
| Support the work of disability specific organisations, like the Green Galah, to prosper and support all people with disability across the municipality | Council has promoted Green Galah as a social enterprise and sourced catering for events from the Green Galah. |
| Ensure the neighbourhood house and early years services activities incorporate opportunities for culturally diverse activities | Council's early years' services ran a range of culturally inclusive activities throughout the year. |
| Support events in Seniors Week | Seniors week was successfully delivered in partnership with a range of organisations across the shire. |
| Participate in Upper Hume Primary Care Rural Innovative Multi-Disciplinary Models (PRIMM) project for ensuring and Age Friendly health system | Ongoing participation through Tallangatta Health Service and Corryong Health. |

Goal 2: A community that is inclusive and tolerant of diversity

Priority 2.2 recognise the need for gender equality in relationships

Annual Progress

Support the ongoing involvement of key stakeholders across the shire in 16 days of Activism

Successful delivery of 16 days of activism across the shire through the Corryong and Tallangatta Family Violence networks.

Deliver love bites program to address respectful relationships

Successful delivery of the love bits programs in the schools.

Co-design with health services and community approaches to gender equality

Approval of Gender Equity Action Plan with the Corryong and Tallangatta Family Violence networks and also Corryong Health and Tallangata Health respectively.

| Goal 2: A community that is inclusive and tolerant of diversity | |
|---|---|
| Priority 2.3 mental health and wellbeing is well supported | Annual Progress |
| Delivery of the Resilience Project, mental health first aid and Live4Life programs | Successful delivery of the resilience project in the schools (12) and the community (2 sessions). Let's talk wellbeing Programs successfully delivered in Corryong Towong and Walwa. Mental Health First Aid training was conducted throughout the year and offered to all organisations and community members. |
| Support the ongoing work of the Upper Murray Post Vention Committee | Continued support from all organisations for Thrive and the Committee. |
| Advocate for, support and promote a suicide prevention network for the Upper Murray | Council supported the successful delivery of the Corryong Spirit event. |

| | |
|---|--|
| Goal 3: A community that is adaptable and resilient | |
| Priority 3.1 commit to tackling the climate emergency and its impacts on health | Annual Progress |
| Continue to implement the tree planting strategy to achieve 40% canopy coverage in urban streets by 2025 | Canopy coverage is 16.6% shire wide after extensive tree planting. |
| Support the development and operation of community gardens across the municipality | Successful delivery of the community garden at Tallangatta Health Service; ongoing support for the community led garden at the old kindergarten in Tallangatta. Corryong Health social inclusion team ran vegie garden training on Corryong. |
| Develop an agriculture strategy that incorporates considerations for achieving net zero emissions | Draft strategy complete. |
| Develop a climate change action plan | Climate change action plan for agriculture is under development through Council. Funding has been identified for a municipal wide climate change action plan. |
| Integrate climate risk discussion in relevant peak committees within the municipality | Council has supported Alpine Valleys Dairy to undertake a project on climate futures. |
| Participate in the Upper Murray Micro-grid power plan supporting solar renewable power supply in the region and reducing the carbon footprint | The project has successfully installed backup batteries on 127 homes and 13 businesses. |
| Support the use and expansion of clean energy options across the key health service and government buildings throughout the municipality | Plan for solar 100KW installation at Corryong Health and for community scale abtteries to be installed to reduce carbon emissions as part of Upper Murray Micro-grid power plan. Upgrade of solar for Colac Colac Caravan Park delivered. |
| Support the establishment of a power node pilot in Walwa | First batteries for Walwa Bush Nursing Centre solar power project installed. Working towards the installation of further batteries for the power node. |

Goal 3: A community that is adaptable and resilient

Priority 3.2 effectively prepare for, respond to and recover from emergencies, including COVID-19 and the Black Summer Bushfires

Annual Progress

| | |
|---|--|
| Undertake the telecommunications review | The first draft of the review is complete. Back up wifi has been installed at all halls across the municipality to support emergency telecommunications use. Blackspot towers were successfully funded in Burrowye and Koetong to be delivered over the coming years. CbConnect was successful in securing funding for delivery 'last mile' coverage for communities based in valleys. |
| Develop community emergency management plans | Plans developed for 11 Upper Murray Communities. Council was successful in securing funding to test the plans. |
| Support Upper Murray Inc to deliver the power plan | Upper Murray Inc has successfully secured funding to deliver the first two stages of the power plan. |
| Investigate ways of improving the power reliability | Council has supported and advocated for DELWP to establish a community battery in Corryong. |
| Implement fire risk mitigation strategies through infrastructure upgrades including the installation of water tanks and upgraded sprinkler systems at Corryong Health | Most halls across the municipality have received funding to improve their fire risk mitigation. Corryong Health has upgrade sprinkler systems and has commissioned installation of Fire water tanks to be reticulated through the site. |
| Continue to participate in recovery committees | Walwa Bush Nursing Centre, Corryong Health and Council all continued to participate and support the community recovery committees. |
| Support the ongoing delivery of COVID-19 vaccination and testing clinics | Walwa Bush Nursing Centre, Corryong Health and Tallangatta Health Service successfully delivered the COVID-19 vaccination and booster program, testing clinics and RAT distribution for vulnerable community members. |

| | Projects | Comments | Total cost budgeted | Funding allocation | Council contribution | Plan | Design | Procure | Build | Finish |
|----|---|---|---------------------|--------------------|----------------------|------|--------|---------|-------|--------|
| 1 | Talgarno Tennis court | Construction commenced. | \$510,000 | \$414,000 | \$96,000 | • | • | • | • | |
| 2 | Pavement Renewal (Year-4) | Completed as part of Wisers Creek Stage 1 | \$150,000 | \$0 | \$150,000 | • | • | • | • | • |
| 3 | Annual resheeting program (Year-1) | In design phase. | \$180,000 | \$0 | \$180,000 | • | • | | | |
| 4 | Major patching and road reconstruction program | Contract renewal complete, works planned October-May | \$550,000 | \$252,500 | \$297,500 | • | • | • | | |
| 5 | Annual guard rail construction & replacement (Year-1) | Upper Murray Road guardrail installed. Yabba Road guardrail planned for late 2022. | \$30,000 | \$0 | \$30,000 | • | • | • | • | |
| 6 | Annual Plant Replacement (Year 3/3 CF) | In procurement stage - Grader out for tender. In planning stage - Tractor, water cart, forklift. | \$900,000 | \$0 | \$900,000 | • | • | • | | |
| 7 | IT equipment upgrades (Year-1) | Items to be purchased throughout the year. | \$30,000 | \$0 | \$30,000 | • | • | • | | |
| 8 | Annual library book renewal (Year4/4 CF) | Items to be purchased throughout the year. | \$30,000 | \$0 | \$30,000 | • | • | • | | |
| 9 | Annual Town Beautification/ Tallangatta Service signs | Tallangatta town entrance service signs works programmed for late 2022. | \$150,000 | \$0 | \$150,000 | • | | | | |
| 10 | Colac Colac Caravan park upgrade (BBRF + LRCIP) | Camp kitchen and east amenities block construction complete. Sewage upgrades in progress. | \$1,472,464 | \$1,232,464 | \$240,000 | • | • | • | • | |
| 11 | Colac Colac Caravan park - Kiosk building | Kiosk/ bike hire building under construction off site. | \$253,172 | \$185,000 | \$68,172 | • | • | • | • | |
| 12 | Minor tools (item over \$1000) | Purchases made throughout the year. | \$30,000 | \$0 | \$30,000 | • | • | • | • | • |

| | Projects | Comments | Total cost budgeted | Funding allocation | Council contribution | Plan | Design | Procure | Build | Finish |
|----|--|--|----------------------------|---------------------------|-----------------------------|-------------|---------------|----------------|--------------|---------------|
| 13 | Corryong Airport upgrade, fuel | Construction commenced. | \$530,500 | \$262,000 | \$268,500 | • | • | • | • | |
| 14 | Hanson St. Corryong (FCRP)-R2 | Design and budget review underway. | \$3,597,523 | \$2,240,790 | \$1,356,733 | • | • | | | |
| 15 | Wises Creek Road | Construction commenced. | \$1,397,345 | \$1,132,345 | \$265,000 | • | • | • | • | |
| 16 | Bethanga Streetscape and landscaping | Seeking quotes for drainage and car park works. | \$150,000 | \$0 | \$150,000 | • | • | | | |
| 17 | Upgrade Skate Park- Corryong (Year 1) | Unsealed path construction complete. Storm damage repair pending. | \$882,000 | \$882,000 | \$0 | • | | | | |
| 18 | Roy Williams Park, Bellbridge stage-2 | Outdoor furniture procured. | \$50,000 | \$0 | \$50,000 | • | • | • | | |
| 19 | Landfill construction-Corryong | Designs complete. Works approval submitted to EPA. | \$200,000 | \$0 | \$200,000 | • | • | | | |
| 20 | Tallangatta Toilet Block | In design phase. | \$225,000 | \$160,000 | \$65,000 | • | • | | | |
| 21 | Mitta Streetscape | Tender awarded. Contractor to commence in late October. | \$757,600 | \$557,600 | \$200,000 | • | • | • | | |
| 22 | Dartmouth splash park and pump track | Budget transferred to pump track and splash park – Dartmouth. In design phase. | \$450,000 | \$350,000 | \$100,000 | • | • | | | |
| 23 | Stock route - Corryong | In design phase. | \$2,799,864 | \$1,647,984 | \$1,151,880 | • | • | | | |
| 24 | Towong Street East Upgrade-Tallangatta | Construction commenced. | \$905,993 | \$872,493 | \$33,500 | • | • | • | • | |

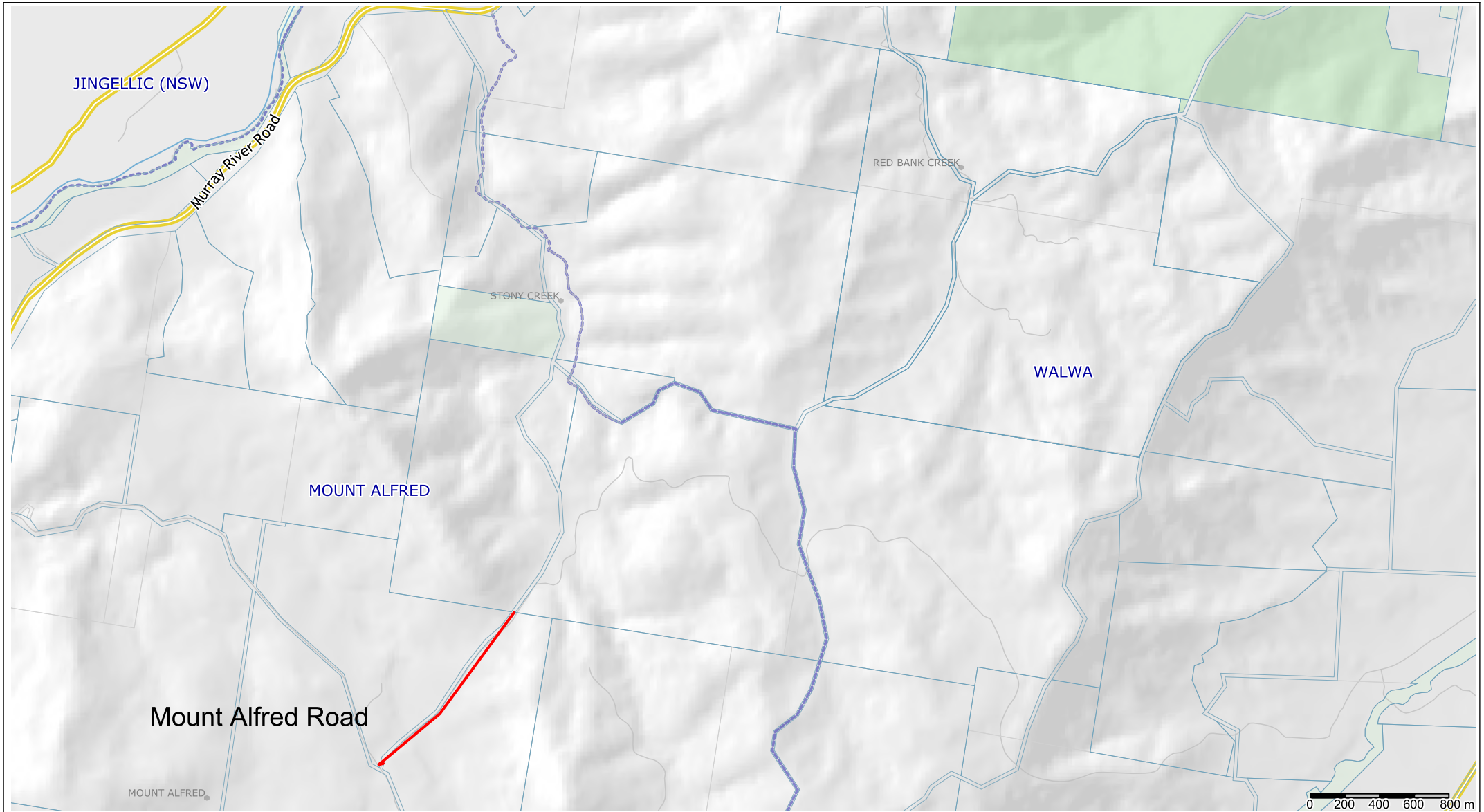
| | Projects | Comments | Total cost budgeted | Funding allocation | Council contribution | Plan | Design | Procure | Build | Finish |
|----|---|---|----------------------------|---------------------------|-----------------------------|-------------|---------------|----------------|--------------|---------------|
| 25 | Annual Kerb and Channel renewal (Year-1) - Towong Street East | Construction commenced (Towong St East). | \$60,000 | \$0 | \$60,000 | • | • | • | • | |
| 26 | Circuit trail Corryong | Construction commenced. | \$1,225,000 | \$1,225,000 | \$0 | • | • | • | • | |
| 27 | Weighbridge and truck wash for Corryong | Construction commenced. | \$1,248,059 | \$650,000 | \$598,059 | • | • | • | | |
| 28 | Specific building renewal | In planning stage. | \$214,982 | \$0 | \$214,982 | • | • | • | | |
| 29 | Refurbishment Walwa toilet block | Construction commenced. | \$60,000 | \$30,000 | \$30,000 | • | • | • | • | |
| 30 | Replacement Cudgewa toilet block | Construction commenced. | \$160,000 | \$110,000 | \$50,000 | • | • | • | • | |
| 31 | Dust strips 2022/2023 | No requests received for 2022/2023 to date. | \$45,000 | \$0 | \$45,000 | • | | | | |
| 32 | Wises Creek Road - Dust strip | Contractor awarded. Installation planned for late 2022. | \$30,000 | \$0 | \$30,000 | • | • | • | | |
| 33 | Vincents Road - dust strip | Works to be undertaken as part of Wises Creek Road Upgrade Project. | \$30,000 | \$7,500 | \$22,500 | • | • | • | | |
| 34 | Great River Road Stage 2 | Cosntruction ongoing. | \$4,050,000 | \$4,050,000 | \$0 | • | • | • | • | |
| 35 | Bridge replacement - Smythes Rd | In tender phase. | \$394,262 | \$394,262 | \$0 | • | • | • | | |
| 36 | Bridge replacement - Little Snowy Creek Rd | In tender phase. | \$277,049 | \$277,049 | \$0 | • | • | • | | |

| | Projects | Comments | Total cost budgeted | Funding allocation | Council contribution | Plan | Design | Procure | Build | Finish |
|----|--|--|---------------------|--------------------|----------------------|------|--------|---------|-------|--------|
| 37 | Bridge replacement-Burrowye/Koetong Rd East | In tender phase. | \$394,262 | \$394,262 | \$0 | • | • | | | |
| 38 | Bridge replacement-Burrowye/Koetong Rd West | In tender phase. | \$234,426 | \$234,426 | \$0 | • | • | | | |
| 39 | Tallangatta Transfer station - retaining wall | In design phase. | \$461,000 | \$211,000 | \$250,000 | • | • | | | |
| 40 | Yabba Road upgrades | In design phase. | \$330,000 | \$330,000 | \$0 | • | • | • | | |
| 41 | Upper Murray Road upgrades | Pavement repairs ongoing. | \$380,000 | \$280,000 | \$100,000 | • | • | • | • | |
| 42 | Lake Road - unsealed section | In design phase. | \$446,232 | \$306,232 | \$140,000 | • | • | | | |
| 43 | Lake Rd / MVH - Old Tallangatta | Works tendered. Construction planned for late 2022. | \$239,000 | \$239,000 | \$0 | • | • | • | | |
| 44 | Georges Creek Road Section 3 | Works programmed for late 2022 | \$1,200,000 | \$907,167 | \$292,833 | • | • | • | | |
| 45 | Shade Sail for the Fish Sculpture on Bellbridge Foreshore | Complete. | \$30,000 | \$30,000 | \$0 | • | • | • | • | • |
| 46 | Shade Sail for the Pelican Sculpture on Tallangatta Foreshore | Complete. | \$30,000 | \$30,000 | \$0 | • | • | • | • | • |
| 47 | Bellbridge Walking Track Upgrade and Exercise Equipment | Further funding received. Section 1 (Boat club to shade shelter). Section 2 upgrade in design stage. | \$485,000 | \$485,000 | \$0 | • | • | • | • | |
| 48 | Eskdale Walking Track – Seal Path and Fence through Recreation Reserve | Unsealed path construction complete. Storm damage repair pending. | \$310,000 | \$310,000 | \$0 | • | • | • | | |

| | Projects | Comments | Total cost budgeted | Funding allocation | Council contribution | Plan | Design | Procure | Build | Finish |
|----|---|---|----------------------------|---------------------------|-----------------------------|-------------|---------------|----------------|--------------|---------------|
| 49 | Corryong CBD streetscape - Kiel St to Donaldson | In design phase. | \$3,000,000 | \$1,500,000 | \$1,500,000 | • | • | | | |
| 50 | Playles Hill | Construction commenced. | \$733,844 | \$500,000 | \$233,844 | • | • | • | • | |
| 51 | Bethanga Playground - Outdoor dining | In design phase. | \$125,000 | \$65,000 | \$60,000 | • | • | | | |
| 52 | Annual drainage asset survey and renewal | Completed as part of Towong St. east project. | \$70,000 | \$40,000 | \$30,000 | • | • | • | • | • |
| 53 | DWMP for Bethanga - Sewer works | No further progress. | \$350,000 | \$350,000 | \$0 | • | • | | | |
| 54 | Guys Forrest Road re-alignment | In procurement phase. | \$139,306 | \$139,306 | \$0 | • | • | | | |
| 55 | Cudgewa Avenue of Honour | Construction commenced. | \$500,000 | \$500,000 | \$0 | • | • | • | • | |
| 56 | Generator renewal for Tallangatta Office | Complete. | \$35,000 | \$0 | \$35,000 | • | • | • | • | • |
| 57 | Sandy The Warhorse | In procurement phase. | \$125,000 | \$80,000 | \$45,000 | • | • | | | |
| 58 | Triangles Irrigation System | In design phase. | \$120,000 | \$120,000 | \$0 | • | • | | | |
| 59 | Street Furniture Renewal | Works undertaken throughout the year. | \$30,000 | \$0 | \$30,000 | • | • | • | | |
| 60 | Talgarno Toilet Block | In planning phase. | \$282,201 | \$0 | \$282,201 | • | | | | |

| Projects | Comments | Total cost budgeted | Funding allocation | Council contribution | Plan | Design | Procure | Build | Finish |
|-----------------|--|----------------------------|---------------------------|-----------------------------|-------------|---------------|----------------|--------------|---------------|
| 61 | Storm damage betterment allowance Bridge replacement in planning phase. | \$250,000 | \$0 | \$250,000 | • | | | | |
| 62 | Building Demolition - Tallangatta depot, toilet block & Walwa old football club change rooms In planning phase. | \$80,000 | \$0 | \$80,000 | • | | | | |
| 63 | Walwa recreation reserve In design phase. | \$571,000 | \$0 | \$571,000 | • | • | | | |





Planning Permit Activity – September 2022

During the month, 15 new applications were received and 9 permit applications were decided for the value of \$1,435,186. A summary of the permit status is provided below:

| Month's Activity | |
|---|-----------|
| Number of active applications at the start of the month | 31 |
| Number of new applications received | 15 |
| Total | 46 |
| Number of applications, issued | 9 |
| Number of applications, withdrawn | 1 |
| Number of applications, no permit required | 1 |
| Number of applications, secondary Consent | 1 |
| Total | 34 |
| Permit status | |
| New | 11 |
| Further Information Requests | 9 |
| Referrals | 7 |
| Notice | 5 |
| Notice of Decision to Issue | 1 |
| Review | 1 |
| Total | 34 |

| Planning permits under assessment by description | |
|---|-----------|
| Development Plans | 3 |
| Subdivision | 4 |
| Dwelling | 8 |
| Dwelling (Bushfire Recovery) | 3 |
| Second Dwellings | 1 |
| Amendment – Dwellings | 3 |
| Sheds | 3 |
| Sheds (Bushfire Recovery) | 2 |
| Works on Public Buildings | 4 |
| Signage | 1 |
| Vegetation Removal (Council) | 1 |
| Removal of Section 173 Agreement | 1 |
| Total | 34 |

Planning received 122 customer service requests. These related to:

| Sub Type | |
|--|------------|
| Planning Application - New | 20 |
| Planning Application - Existing | 18 |
| Planning Application - General | 68 |
| Planning Application – Native Vegetation | 1 |
| Planning Application – Further Information | 13 |
| Planning Application – Pre Application Meeting | 2 |
| Total | 122 |

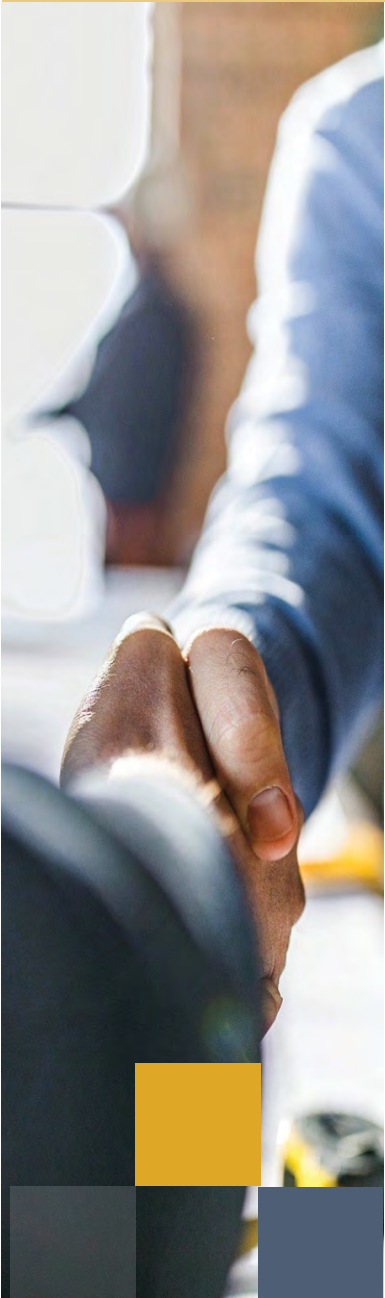
In addition to statutory planning, the bushfire rebuild service provides an additional service offering to support families who lost dwellings or other structures during the bushfires. Below is a summary of current activity:

| Activity to date | Number |
|---|---------------|
| Number of planning permit applications received for rebuilding dwellings* | 28 |
| Number of other permit applications received | 101 |
| Total | 129 |
| Number of planning permits approved for dwelling rebuild and short term modular homes | 40 |
| Number of building permits approved for dwellings | 18 |
| Number of buildings that passed final inspection | 7 |
| Number expected to not rebuild | 2 |

*note some applications were determined to not need a planning permit

Enforcement

Planning currently has one case investigation underway for breaches of the Planning and Environment Act 1987.



Mobile and Internet Communications Strategy



Executive Summary

Building digital infrastructure for 21st century rural and remote regions

As the world becomes more digitised, the need for connectivity to advanced digital services is ever increasing, as is the risk of a sharp new and wider digital divide. With bushfires and COVID-19, we have seen how much we depend on connectivity, with traffic up 80% or more at some points during the pandemic crisis.

Government at all levels acknowledges the vital economic value of high speed broadband infrastructure being universally available to business and residential customers. It is also important that competitive services are available as far as possible to support price and service quality competition. Broadband services are now a universal communications medium for voice, video and data services for both business and residential users.

In many parts of Australia, particularly regional and remote areas, economies of scale do not permit the provision of high density services seen in larger metropolitan and urban areas. The National Broadband Network (NBN) initiative was intended to deliver 21st Century telecommunications broadband services across the country to close the gaps in telecommunications' infrastructure and facilitate a competitive retail services market through acting as a wholesaler, but significant telecommunications connectivity issues remain.

The recent bushfires in NSW and Victoria have demonstrated the vulnerability of regional and isolated communities when left without reliable mobile network coverage.

Many of the areas impacted by the 2019-20 bushfires were communities with a high number of mobile black spots which created major issues for public safety and

emergency response. Other areas were covered only by a single operator, and when their network went down there were no alternatives. In addition, power outages typically left mobile sites without electricity. Emergency Services have expressed major concern that interrupted mobile connectivity puts lives at risk when seconds count in an emergency situation.

Being able to communicate warnings in a timely way to communities at risk from devastating bushfires is crucial. Mobile coverage is also critical for both the safety and operational effectiveness of emergency responders. Gaps in mobile coverage can severely compromise the ability to get emergency warnings out to people who may be in harm's way. The Strategy will need to consider bushfire resilience principles, and the resulting implications for Network improvements.



The purpose of this project is to identify current gaps, overlay them with other relevant telecommunications' infrastructure that may assist, and then provide advice on what actions can be taken to alleviate the potential problems in the lack of modern telecommunications services in the Towong Shire regions.

The following challenges have been identified:

The importance of highly connected service centres

In the TOWONG SHIRE region, there are several very important 'service centre' townships with a low resident population that serve vast areas with essential

services. It is essential that advocacy and prioritisation efforts are concentrated on the provision of better connectivity to these centres than towns with higher populations that are easier to reach due to their geographic proximity and more attractive for investment by telecommunication providers.

Mobile Network Coverage, Capacity and Choice

The TOWONG SHIRE region is a story of two halves – the eastern higher density Council areas are reasonably well served by at least Telstra and Optus 4G networks while the western less populated Council areas have many mobile network blackspots. Due to the nature of the Mobile Network Operator market, it is not commercially feasible for these operators to build ubiquitous mobile networks across any region including TOWONG SHIRE. Whilst some lower populated areas are not expected to have access to 4G networks for the foreseeable future, several locations have been recommended for prioritisation to improve mobile network coverage, capacity and choice.

NBN Infrastructure access & suitability

Several key townships in TOWONG SHIRE are currently only served by NBN Fixed Wireless and Satellite. Additionally, other key centres are currently served by Fibre to the Node (FttN) infrastructure. Whilst these technologies are essentially fit for purpose for 2021, it is arguable that by 2030 and the subsequent decade that Fixed Wireless, Satellite and Fibre to the Node technologies will not serve the capacity demands of households, businesses and other connectivity requirements such as growing IoT connections.

Solving 'Last Mile' connectivity alternatives

The NBN enjoys a monopoly position as the last mile fixed line network provider in Australia. However, in many areas there is evidence of frustration with service delivery and connection issues that result in either a diminished outcome or the inability to access an NBN service outright. More populated areas are seeing the

introduction of alternatives to NBN such as high-speed wireless services and 4G and 5G Fixed Wireless.

Improvements to Satellite access

For rural and remote Australia, satellite networks have the attraction of offering additional bandwidth to connect these regions to international destinations. Satellite broadband services provide 100 per cent coverage of Australia's land area. However, the high costs and low speeds of satellite technologies have relegated them to be truly a last-option broadband technology. New low-earth orbit (LEO) satellites could potentially offer significant speed, performance and latency improvements towards the middle of the coming decade

Lack of access to LPWAN networks

Low-power wide area networks (LPWAN) is a wireless wide area network technology that interconnects low-bandwidth, battery-powered devices with low data rates over long ranges. Created for internet of things (IoT) networks, LPWANs operate at a lower cost with greater power efficiency than traditional mobile networks. They are also able to support a greater number of connected devices over a larger area. Some areas of TOWONG SHIRE have access to Sigfox and LoraWAN LPWAN networks but this is likely to be required to be expanded as more IoT devices are installed across the region.

Ensuring future connectivity is fit for purpose

As digital connectivity continues to embed itself as an essential 21st century utility, the importance of ensuring connectivity infrastructure is fit for purpose for not just now but for coming decades in the most efficient way possible is paramount. Policies such as 'Dig Once' can ensure that the required passive infrastructure such as Ducts and Pits are installed in new development areas and construction projects enabling easier and cheaper installation of effective and competitive telecommunication infrastructure.

What you'll find inside

| | | |
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| 1. | Digital Connectivity Infrastructure Overview | 5 |
| 2. | Connectivity Current State | 12 |
| 3. | Mobile Network Testing | 14 |
| 4. | Mobile Network Technical Analysis | 23 |
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| 6. | Future State Connectivity | 38 |
| 7. | High Level Options & Action Plan | 40 |
| 8. | Funding opportunities | 47 |
| 9. | GIS Data Export | Error! Bookmark not defined. |
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1. Digital Connectivity Infrastructure Overview

Digital Connectivity Infrastructure

Overview

Given its extensive geography and relatively dispersed population outside major cities, Australia has performed well in connecting our citizens and businesses to telecommunications services. However, as the world becomes more digitised, the need for access to competitively available advanced data and digital services is increasing. With COVID-19, we have seen how much we all depend on connectivity, with data volume demand up 80% or more at some points of the crisis. While both fixed and mobile services are complimentary, fixed line communications has received specific funding focus in recent years. Over 99% of Australian premises now have varying levels of fixed line broadband through NBN's multi-technology mix. Mobile services by contrast are in jeopardy of underinvestment across our regions, threatening a new form of digital divide.

Why are rural and remote regions at risk? The possibilities enabled by 5G and IoT require significantly more capital than was the case for the moves to 4G from 3G, or 2G to 3G, principally because 5G cell density is much greater than previous mobile generations. With declining capital returns, telecommunications carriers in Australia have redoubled their focus on high density areas such as CBDs and inner-city as the target for profitable new network investment. By contrast, many lower density areas such as outer metropolitan Cities and regions still lack basic coverage. Federal policy has not been able to sufficiently drive market behavior to address these challenges, meaning in our view, that expert intervention is often needed by local and state government.

A “digital divide” in outer-metro and regional Australia is a real risk, and will limit thousands of households, farms, SMBs and communities, dilute new job creation and hamper “regionalisation” at a time when all CBDs face decline post COVID, and public safety and security services have been recently challenged by natural disasters and pandemics.

We are also seeing the **emergence of innovations to connect cities and regions**, such as through network sharing and community-led initiatives, including new communication technologies and energy solutions.

Significant investment is required to provide the required digital connectivity infrastructure in rural and remote regions such as Towong Shire. Other States have recognised that State Government funding support is required for digital connectivity co-investment, especially in rural and remote areas where government funding intervention is the only method that allows for infrastructure improvements in non-commercial environments

Undertaking a Current State Assessment

In developing the telecommunication and connectivity study, Gravelroad undertook work to collect relevant data based on the following elements. Please refer to the Glossary provided for simplified explanations of the technologies that are mentioned in this report.

Mobile Network Field Testing

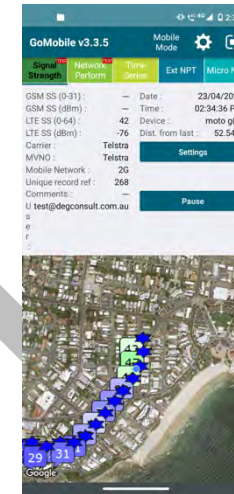
Mobile Network coverage and capacity testing across all agreed major roads, townships and other specified points of interest within Towong Shire.

By using independent mobile testing technology, Gravelroad Group provides impartial user experience-based reports and recommendations. The methodology used by us to independently test mobile network performance and identify carrier blackspots has been developed over the last 10 years to provide results that describe the 'user experience'.

We used three Google Pixel 4a 5G handsets, equivalent to what is commonly used by members of the public, to capture information about signal strength and network performance for each of the national carriers - Telstra, Optus & Vodafone. This benchmarking process provides a rich methodology that has been acknowledged and respected by all major wireless service providers.

Other local governments have typically used the report and specific recommendations to advocate for increased funding by Federal, State governments together with each of the three national carriers – often through the Mobile Black Spot Program.

We tested with an app we have developed specifically for this purpose – GoMobile Network Test (GoMobile) to capture all the information we can about the mobile network and the test device itself. An example of the GoMobile app screen can be seen below.



By providing the GPS location and current results in real time, testers can monitor and authenticate the testing accuracy in real time.

There are six simple principles used to inform our testing methodology:

- User experience based – we use handsets commonly owned by users rather than other more technical and theoretical approaches.
- Same handset, same settings – this provides an equitable basis for benchmarking network performance.
- Simultaneous testing – all tests are carried out in the same vehicle – spaced to remove interference and completed at the same time in that location.
- Signal Strength – for 3G and/or 4G
- Network Performance Test – download, upload and latency
- Time Series Testing - Download and upload of data to the internet over a specified time series.

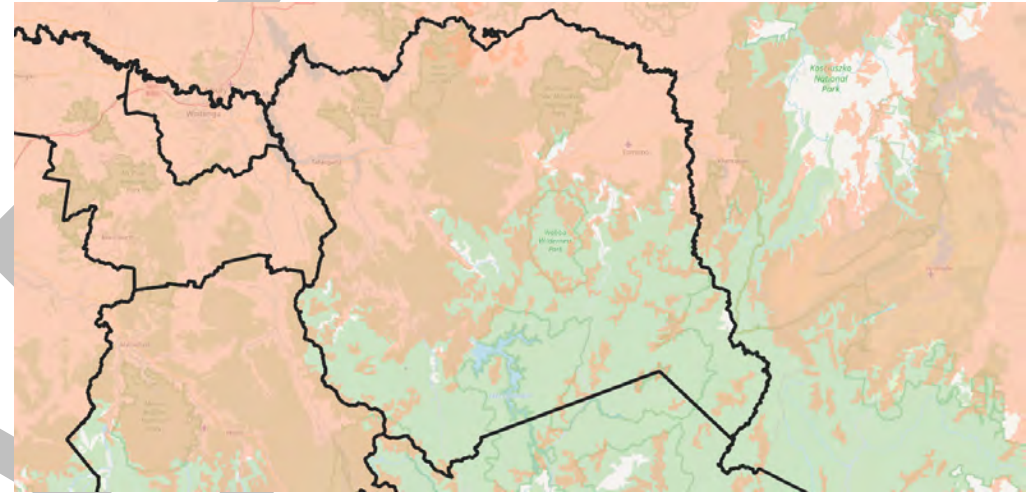
Mobile Network Coverage

The three mobile providers (Telstra, Optus and TPG Telecom (Vodafone)) are operating in a competitive and profitable part of the telecommunications market and they invest more in their mobile technology than in any other area since the advent of the NBN. This market changes technology platforms increasingly often (3G, 4G and now 5G) to meet market demand for data driven services for smart phones and tablets. The current significant investment in the rollout of 5G technology from 2019 and this will deliver significantly faster download speeds (greater than 200Mb/s) to mobile devices. Many in the industry consider the advent of 5G services will support many broadband demand requirements and reduce the demand for fixed services such as those delivered by the NBN.

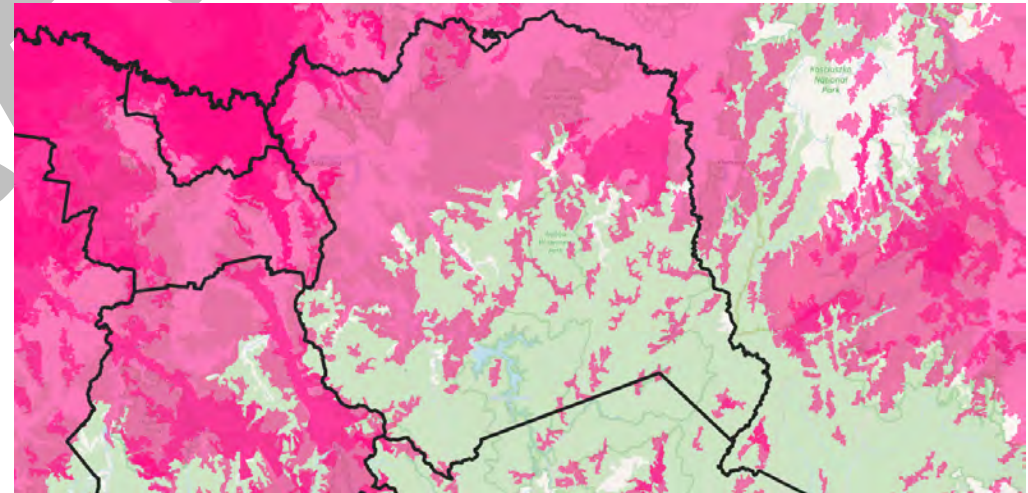
While this potential competition with the NBN is speculative, it will be a potentially valuable alternative to NBN services, especially where they offer limited access technology options.

In order to deliver 5G services, many more base stations are needed due to propagation limitations and to conserve radio spectrum and this expensive development of service providers' networks will probably not be economic in some regional areas due to the poor economies of scale.

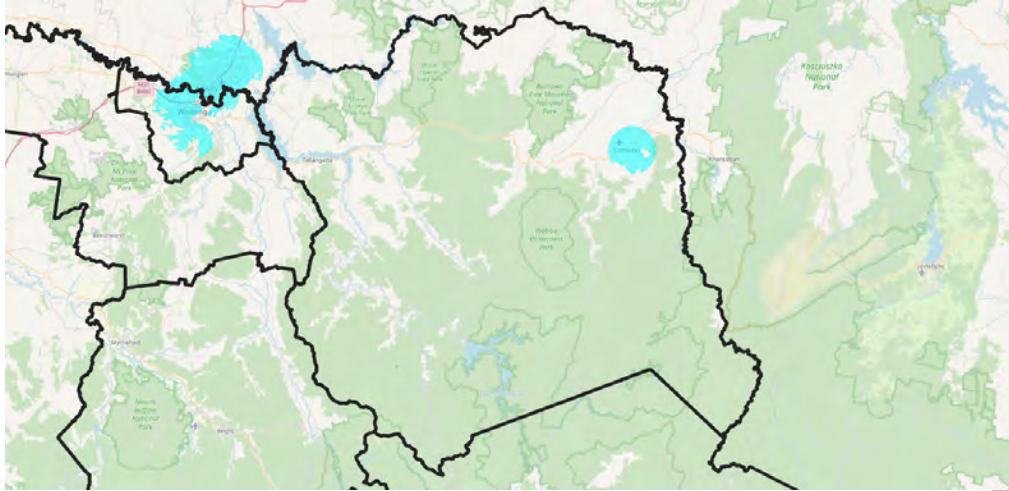
Telstra 3G coverage



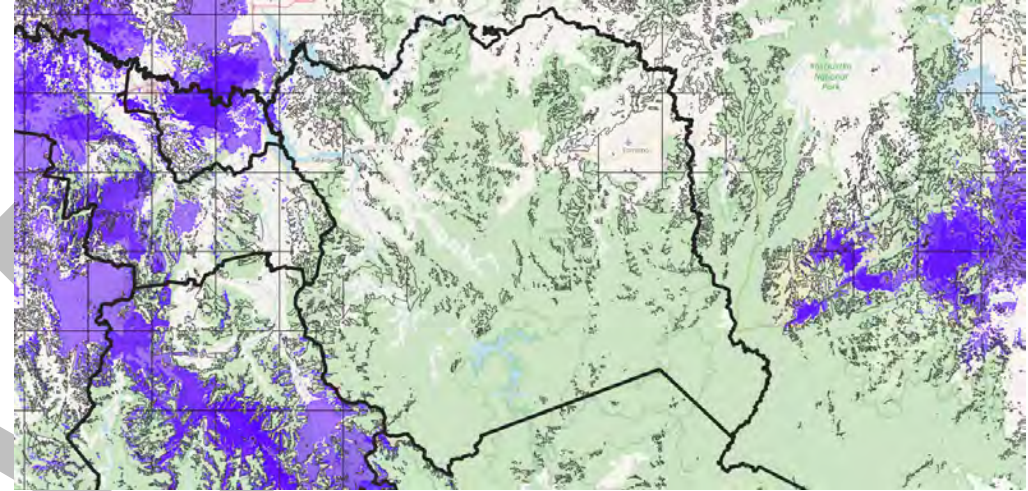
Telstra 4G coverage



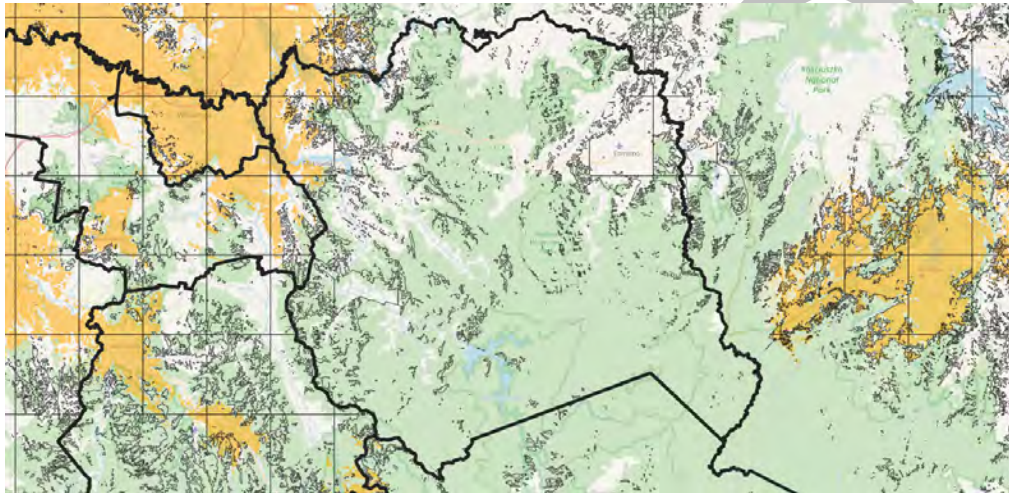
Telstra 5G coverage



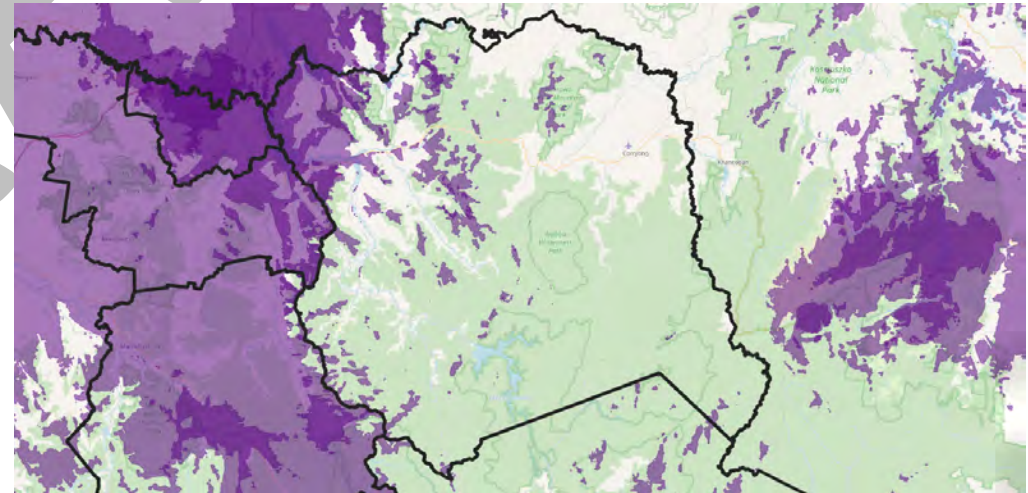
Optus 4G coverage



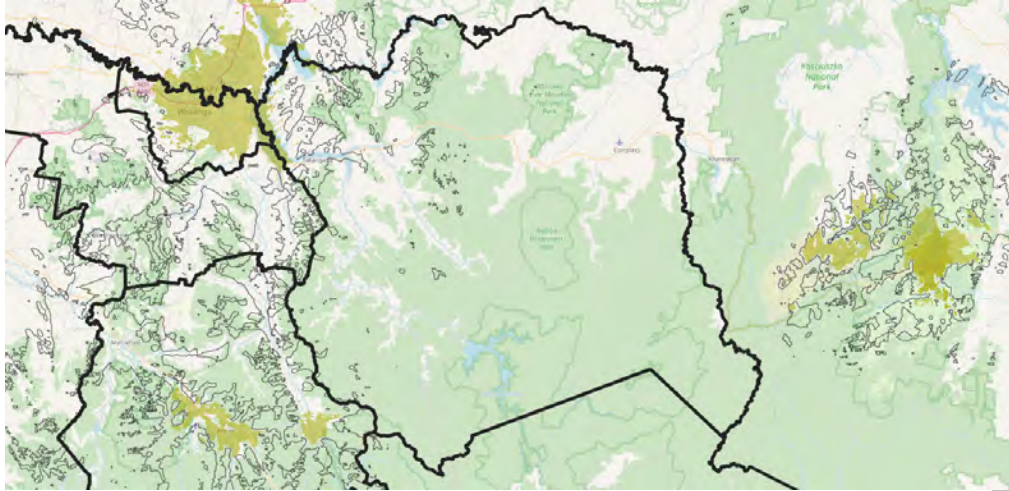
Optus 3G coverage



TPG Telecom / Vodafone 3G coverage



TPG Telecom / Vodafone 4G coverage



National Broadband Network

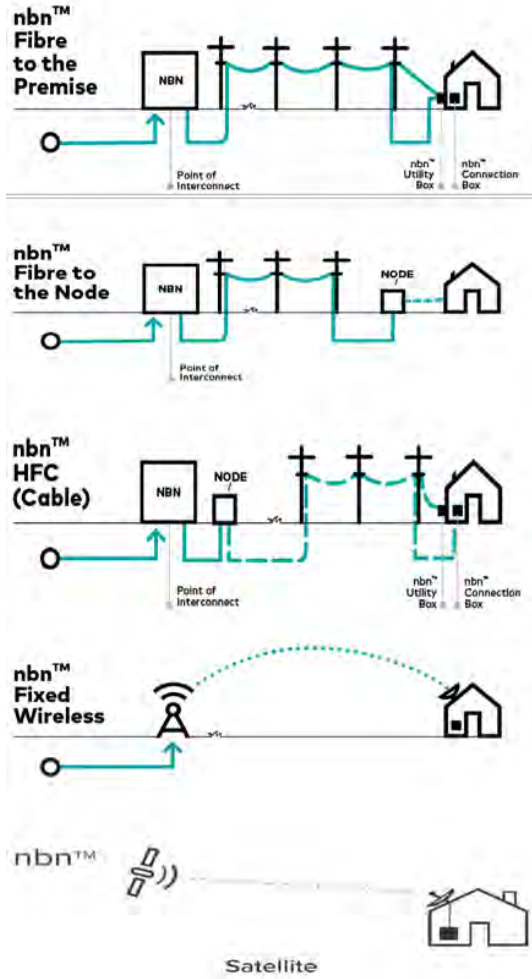
The NBN offers a range of connectivity technology to residential and business premises in Australia. Fibre to the Premise (FttP) offers the highest speed connection and is deployed in several select areas within Towong Shire. Fibre to the Basement (FttB), Fibre to the Curb (FttC) and Fibre to the Node utilises existing copper cables to connect into the residential and business premises to save the cost of lead-in fibre cabling and as a result have some limitation on connection speed. For broad areas of the Towong Shire region, fixed wireless connections to premises will be used to avoid cabling costs to or near the premises. For the more remote areas of the region, the NBN satellite service will be the only available connection option.

Fibre Infrastructure (Backhaul)

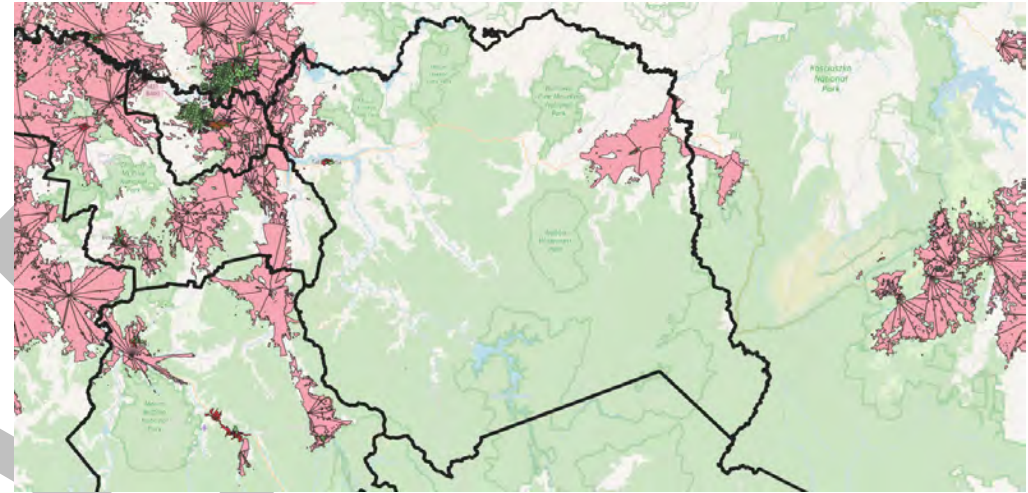
Backhaul refers to the connections from the region to the rest of Australia, and a lack of competition in backhaul choice has in the past been a major contributor to the higher cost of telecommunications services in regional areas in Australia, however this situation has largely been eliminated by the National Broadband Network. However, backhaul is still important for increasing choice and access to non NBN connectivity especially for 'last mile' telecommunications options.

In Towong Shire, there are at least two backhaul providers able to connect the region to Melbourne:

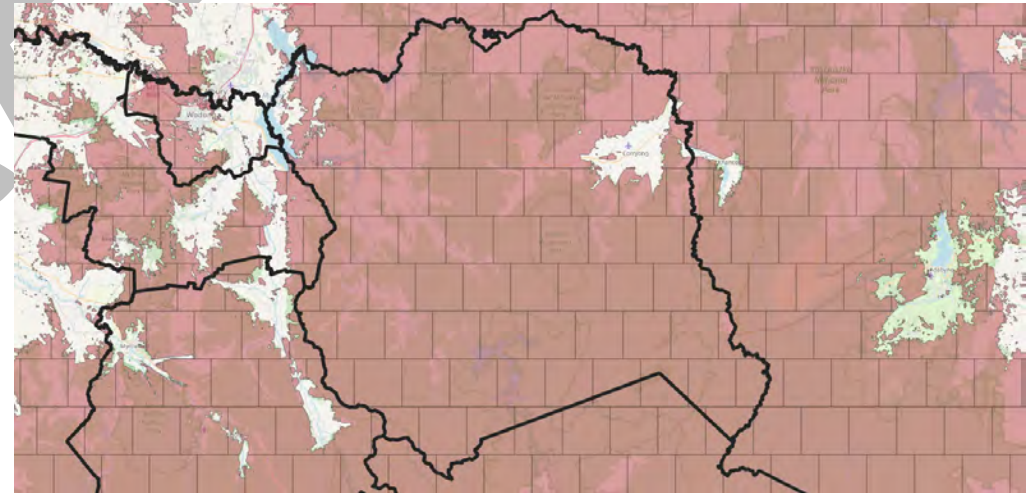
- Telstra InfraCo
- Vocus (incorporating the previous Nextgen Networks)



NBN Coverage (not including Satellite)



NBN Satellite Coverage



2. Connectivity Current State

Current State

Current State Analysis

The following tables and maps show the telecommunications infrastructure as currently available for major townships in each of the Council areas within Towong Shire.

Where any infrastructure is either not available or not fit for purpose, this constitutes the gaps in telecommunications and connectivity that impacts the economic capability and social fabric of that particular area of the Towong Shire Region.

| Community | nbn | TELSTRA | OPTUS | tpg TELECOM | Telstra InfraCo | VOCUS | VicTrack | LoRaWAN | sigfox |
|-------------|--|----------------|----------|-------------|-----------------|-------|----------|---------|--------|
| Tallangatta | Fibre to the Curb Fibre to the Node | 4G 3G | 4G 3G | 4G 3G | ☑ | - | - | - | ☑ |
| Corryong | Fibre to the Curb Fibre to the Node Fixed Wireless | 5G 4G 3G | 4G 3G | 4G 3G | ☑ | - | - | - | - |
| Bethanga | Fixed Wireless | 4G 3G | 4G 3G | 4G 3G | ☑ | - | - | - | ☑ |
| Walwa | Satellite | 4G 3G | - | - | ☑ | - | - | - | - |
| Bellbridge | Satellite | 4G 3G | 4G 3G | 4G 3G | ☑ | - | - | - | ☑ |

3. Mobile Network Testing

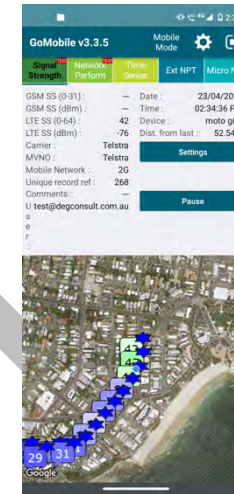
Mobile Network Testing

By using independent mobile testing technology, Gravelroad Group provides impartial user experience-based reports and recommendations. The methodology used by us to independently test mobile network performance and identify carrier blackspots has been developed over the last 10 years to provide results that describe the 'user experience'.

We used three Google Pixel 4a 5G handsets, as commonly used by members of the public, to capture information about signal strength and network performance for each of the national carriers - Telstra, Optus & Vodafone. This benchmarking process provides a rich methodology that has been acknowledged and respected by all major wireless service providers.

Other local governments have typically used the report and specific recommendations to advocate for increased funding by Federal, State governments together with each of the three national carriers – often through the Mobile Black Spot Program.

We tested with an app we have developed specifically for this purpose – GoMobile Network Test (GoMobile) to capture all the information we can about the mobile network and the test device itself. An example of the GoMobile app screen can be seen below.



By providing the GPS location and current results in real time, testers can monitor and authenticate the testing accuracy in real time.

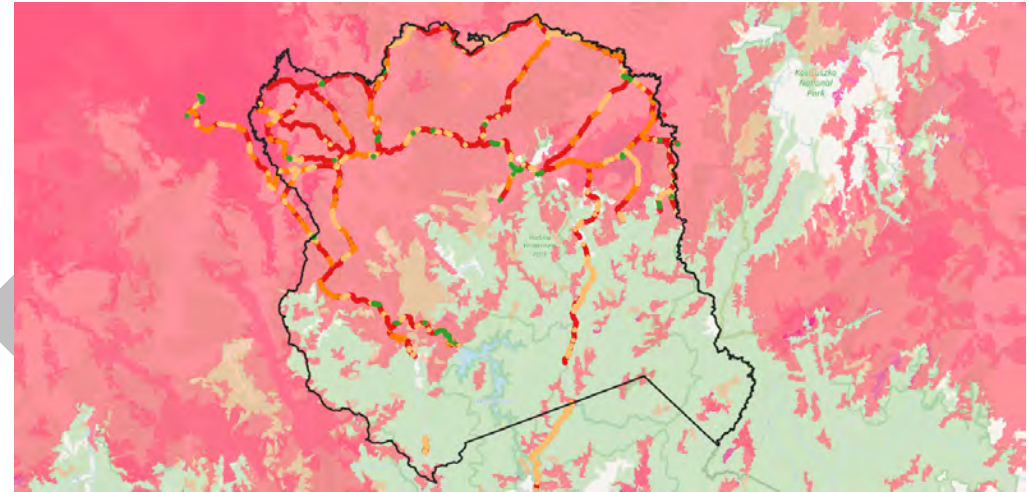
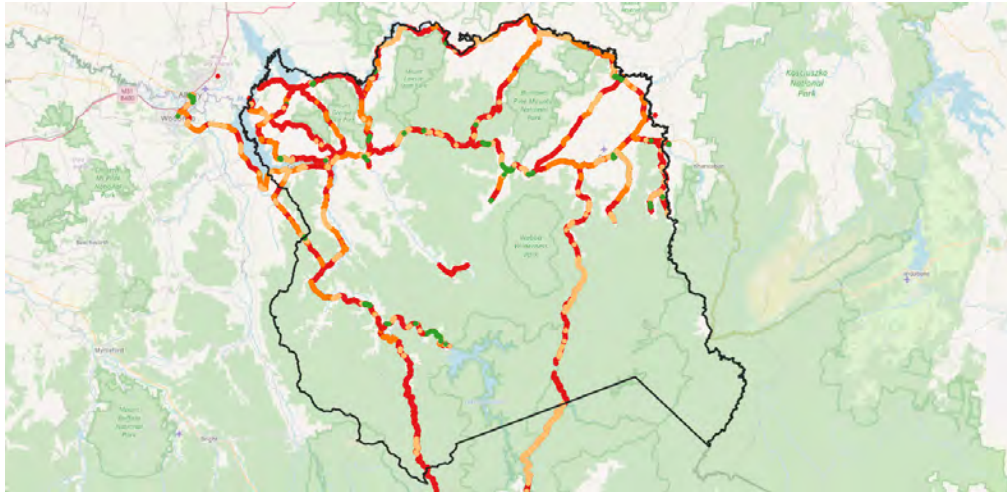
Our testing is now completed using Android handsets with the results available in near real-time from an online portal.

There are six simple principles used to inform our testing methodology:

- User experience based – we use handsets commonly owned by users rather than other more technical and theoretical approaches.
- Same handset, same settings – this provides an equitable basis for benchmarking network performance.
- Simultaneous testing – all tests are carried out in the same vehicle – spaced to remove interference and completed at the same time in that location.
- Signal Strength – for 3G, 4G & 5G
- Network Performance Test – download, upload and latency
- Time Series Testing - Download and upload of data to the internet over a specified time series.

Signal Strength

We have tested mobile signal strength for each of the three mobile network operators (Telstra, Optus and Vodafone) in both 3G, 4G and 5G modes at approx. every 100m as per the map below. This methodology will comprehensively demonstrate the quality of coverage by carriers in each area tested.



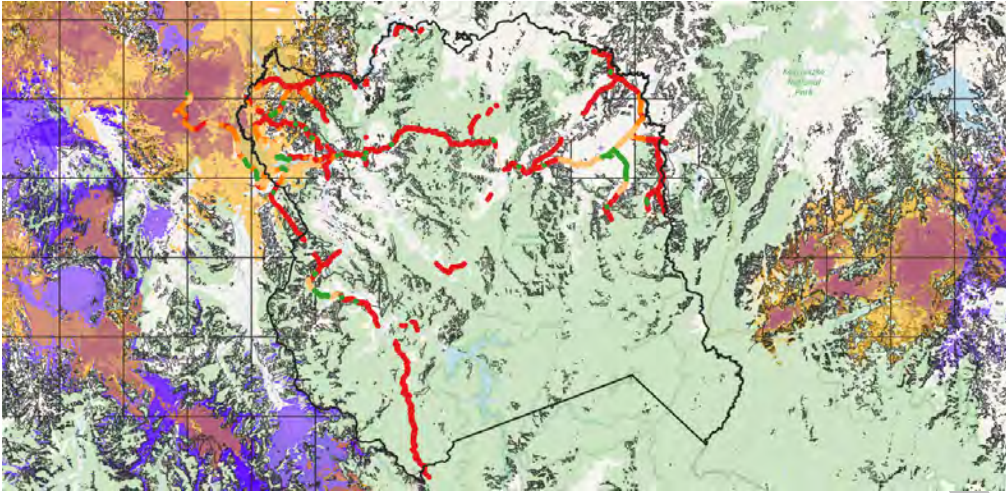
The contrast between Black Spots and hotspots of coverage is clearly shown in both the 3G, 4G and 5G tables and maps below.

Signal strength by itself is not the best indicator of a network performance as it only shows where local access is possible. The signal strength information combined with the network performance testing provides a clear assessment on the networks in the region of study.

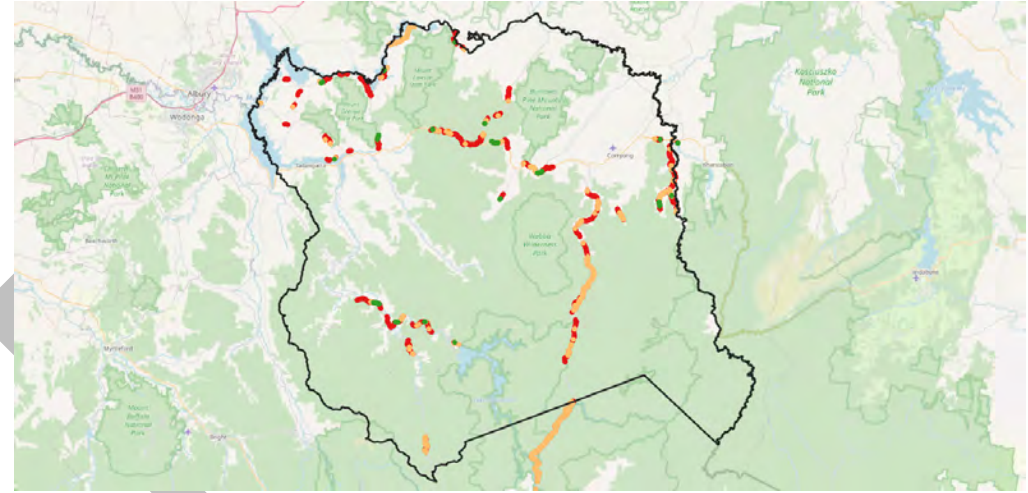
Summary of total mobile testing vs published coverage

Telstra

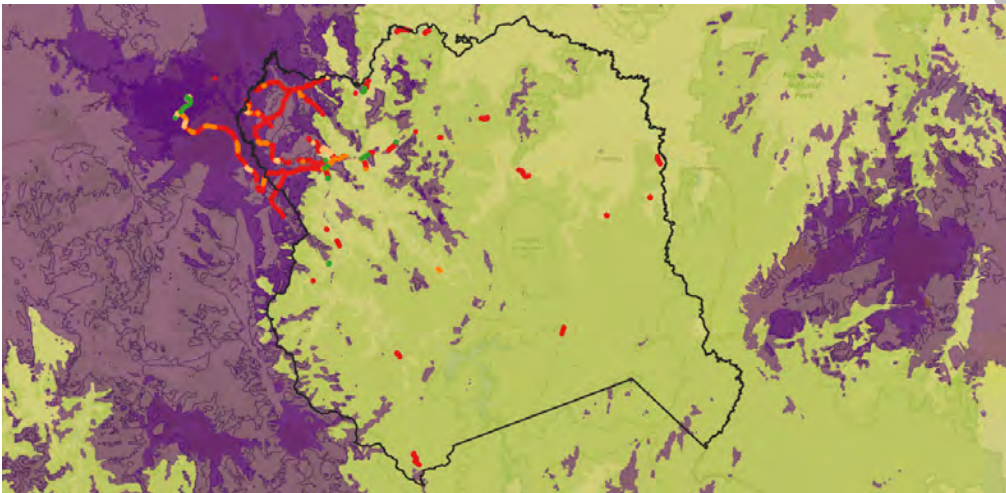
Optus



Vodafone / TPG Telecom

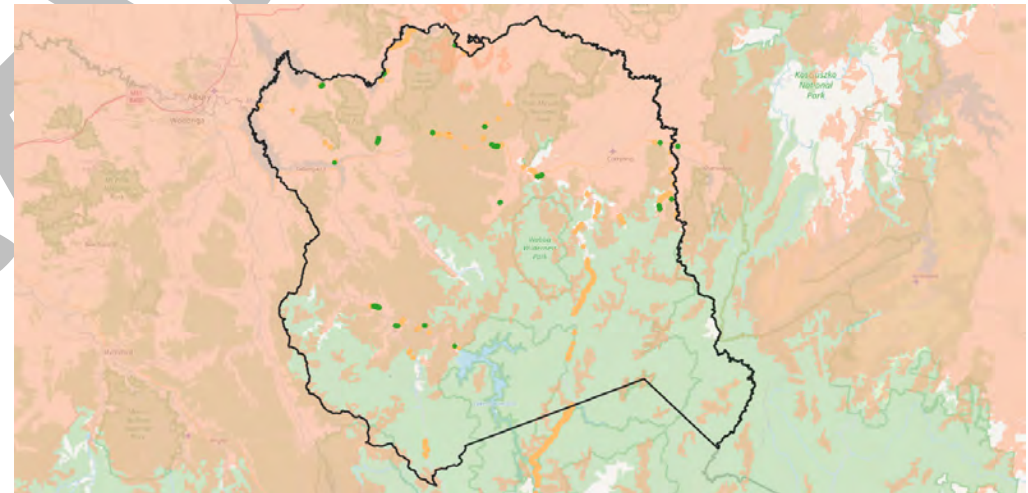


Telstra 3G Excellent, Good & Fair Signal vs 3G coverage map

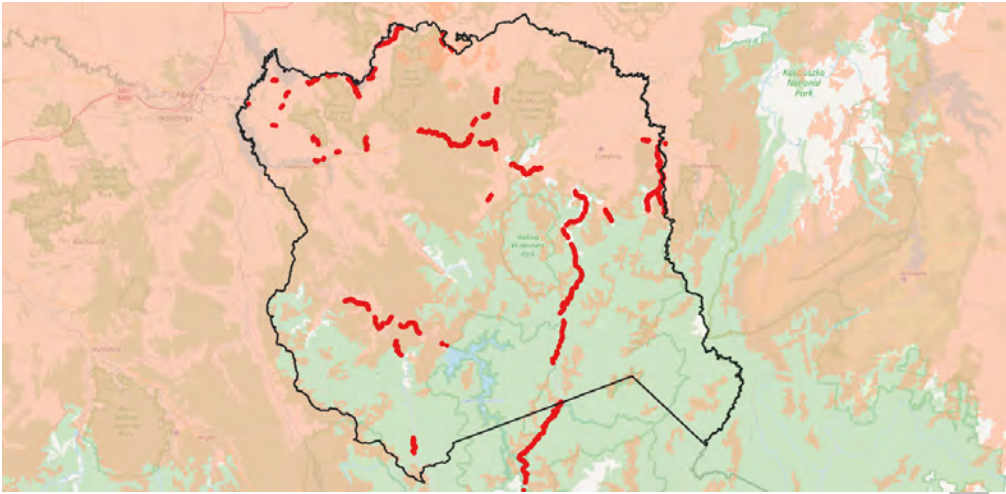


Summary of 3G mobile coverage

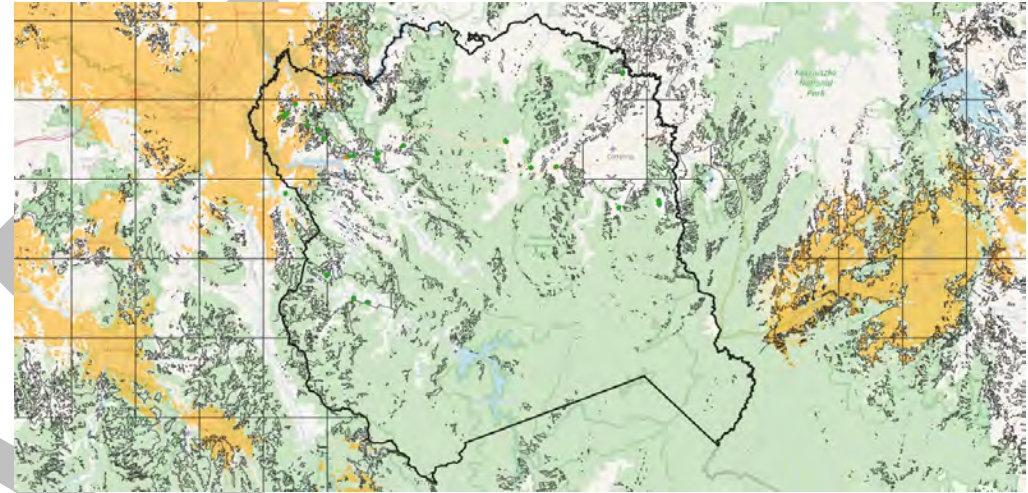
Telstra 3G Signal collected



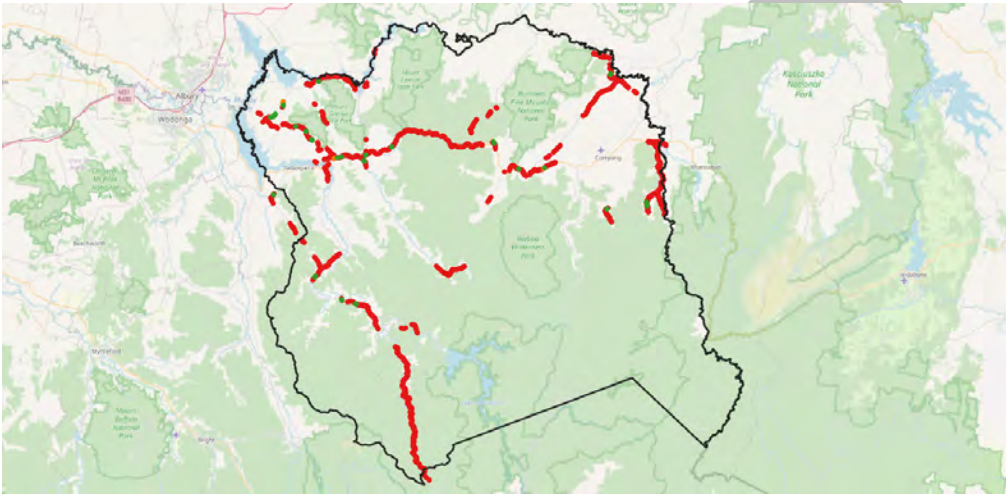
Telstra 3G Poor & No Signal vs 3G coverage map



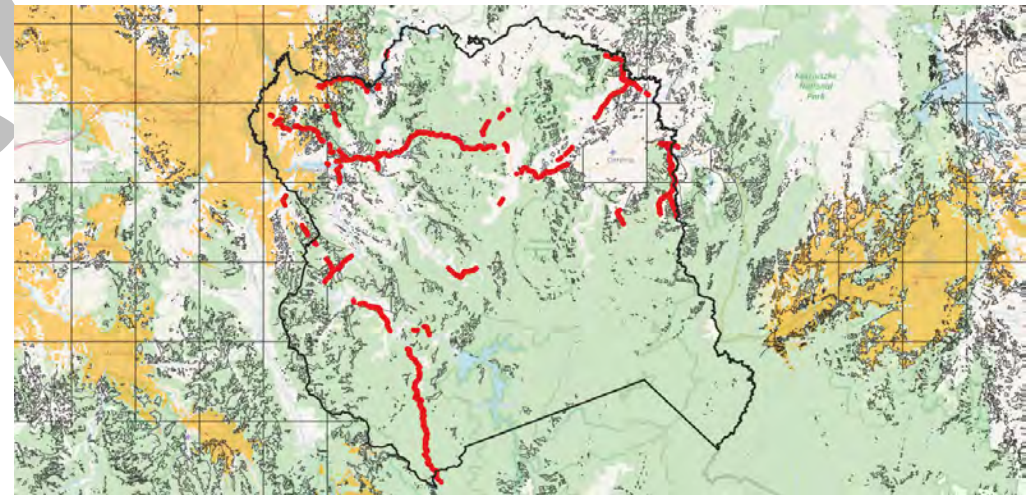
Optus 3G Excellent, Good & Fair Signal vs 3G coverage map



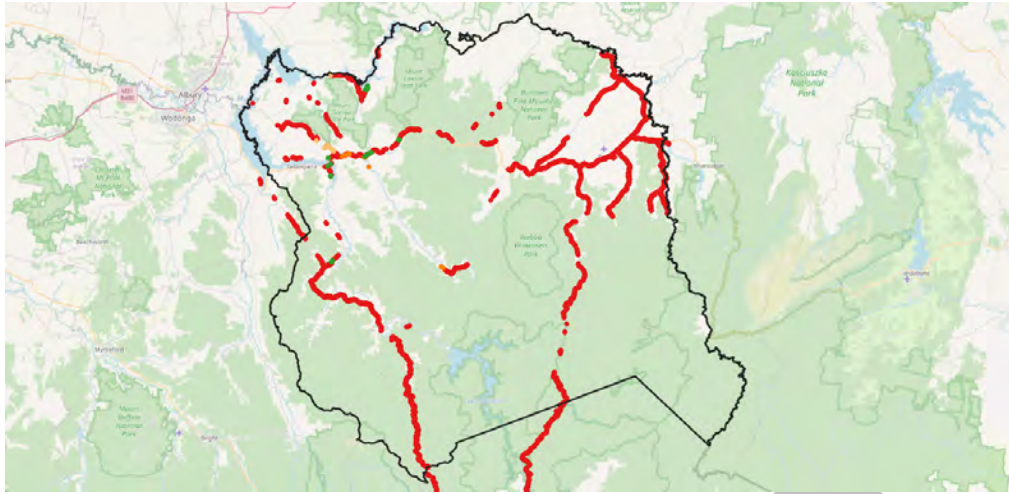
Optus 3G Signal collected



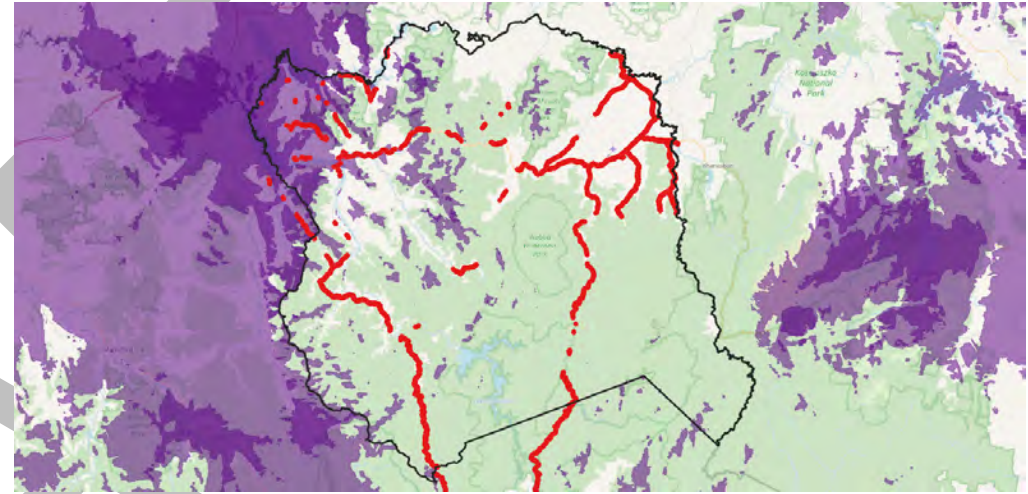
Optus 3G Poor & No Signal vs 3G coverage map



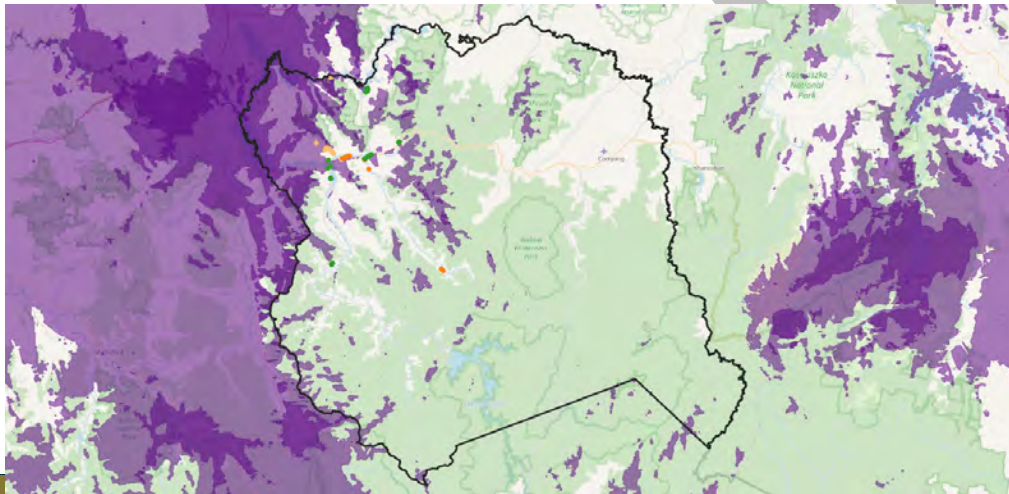
Vodafone / TPG Telecom 3G Signal collected



Vodafone / TPG Telecom 3G Poor & No Signal vs 3G coverage map

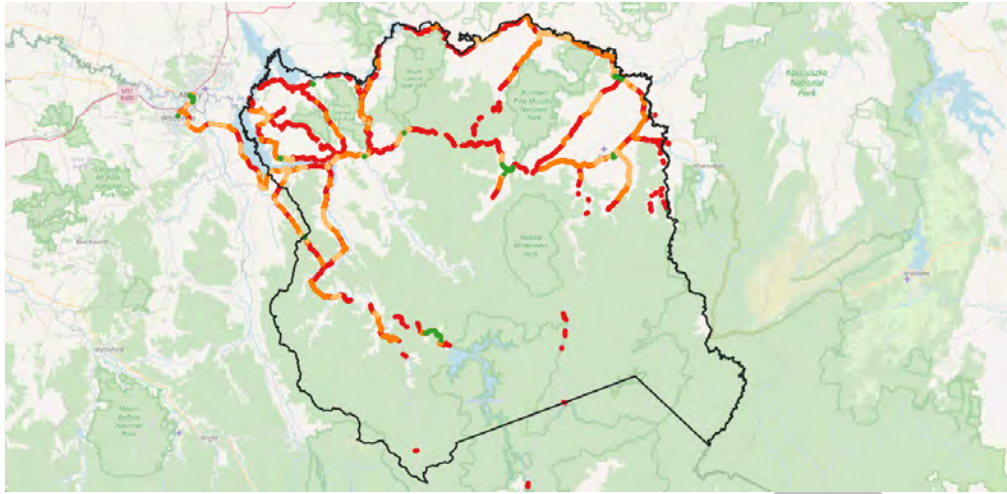


Vodafone / TPG Telecom Excellent, Good & Fair Signal vs 3G coverage map

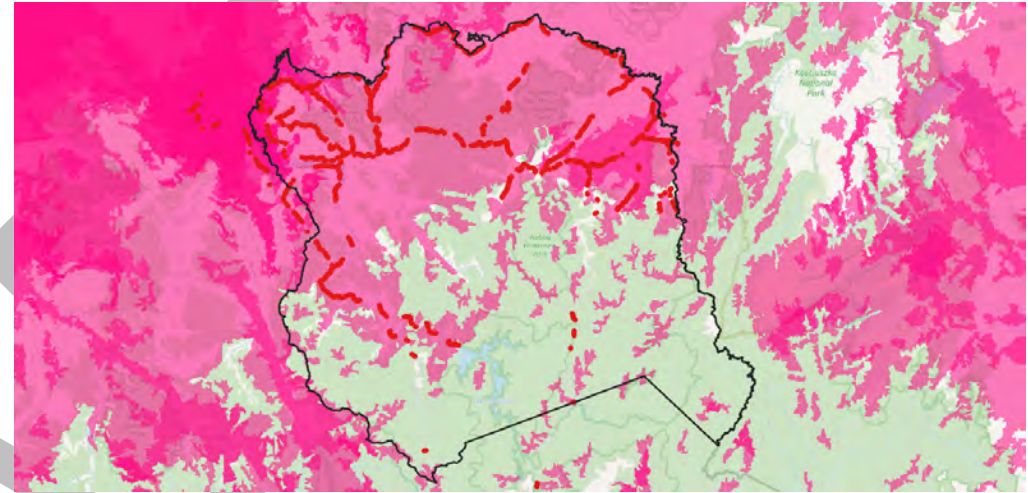


Summary of 4G mobile coverage

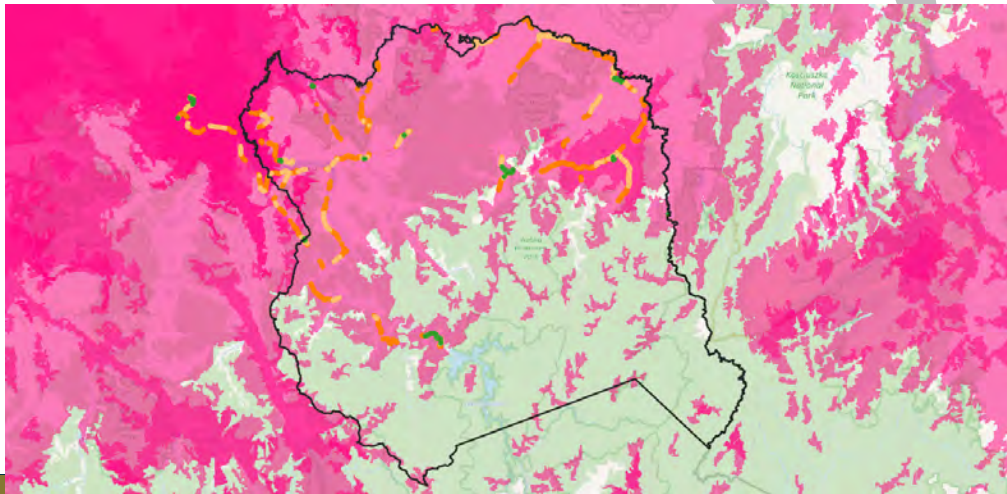
Telstra 4G Signal collected



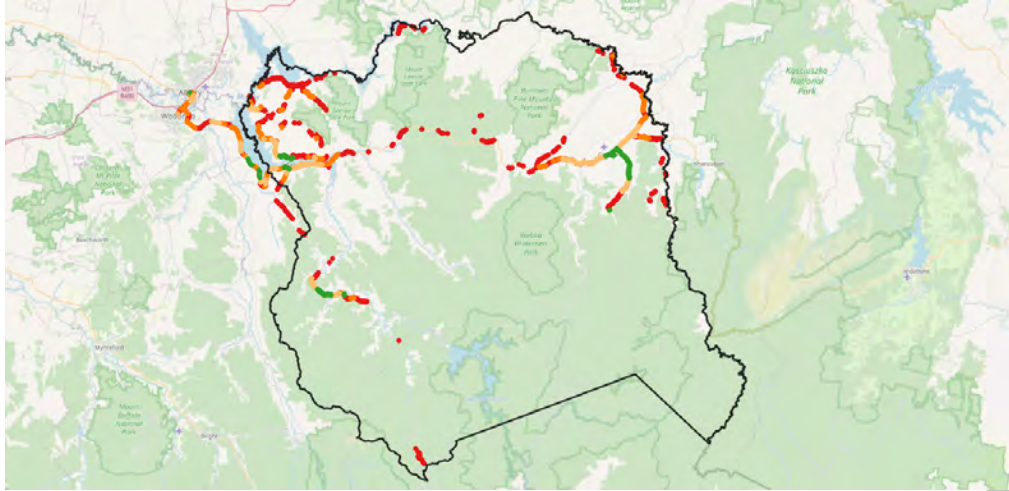
Telstra 4G Poor & No Signal vs 4G coverage map



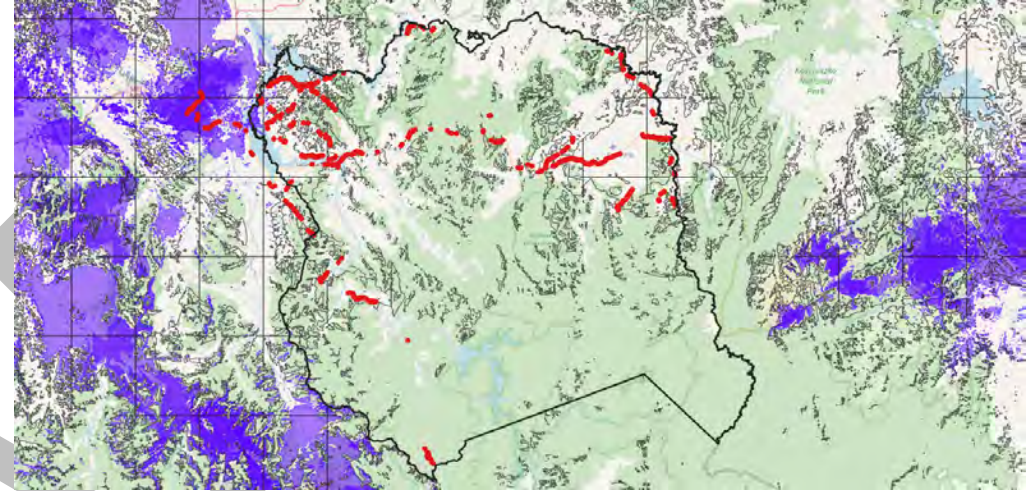
Telstra 4G Excellent, Good & Fair Signal vs 4G coverage map



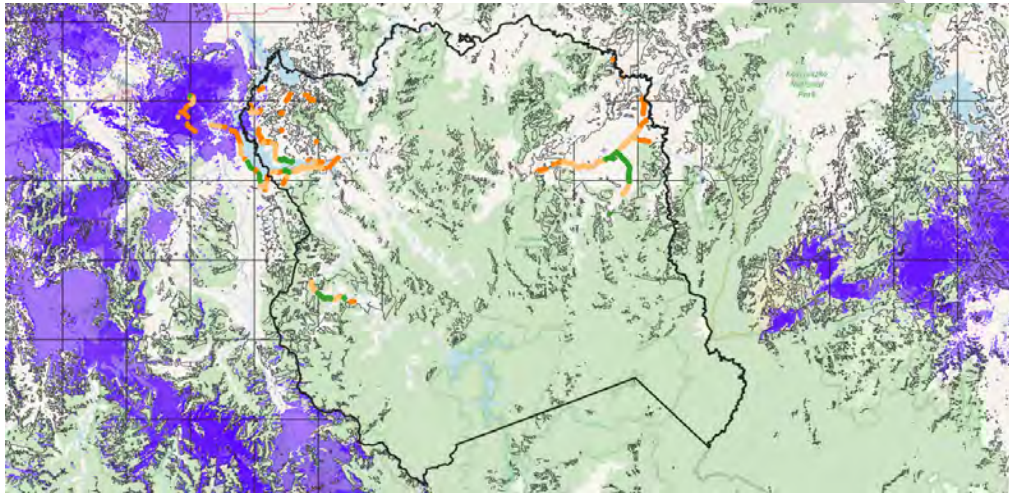
Optus 4G Signal collected



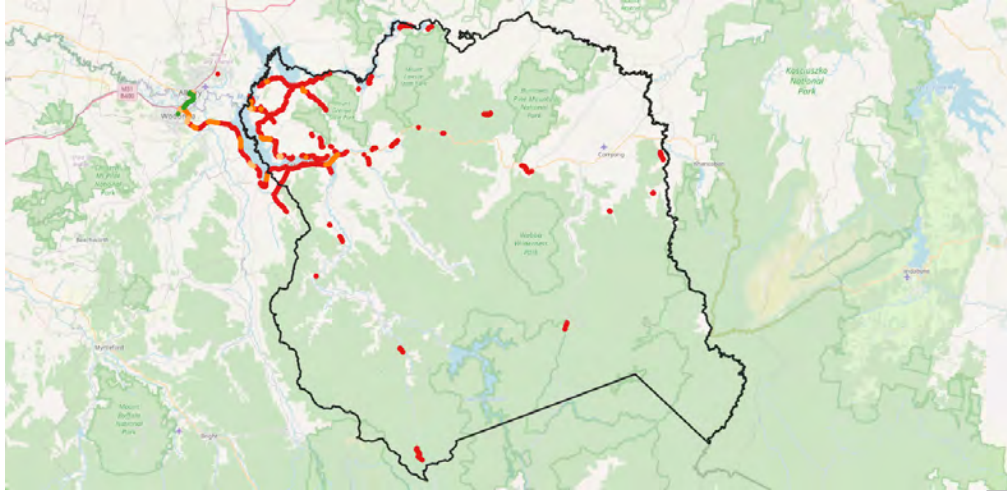
Optus 4G Poor & No Signal vs 4G coverage map



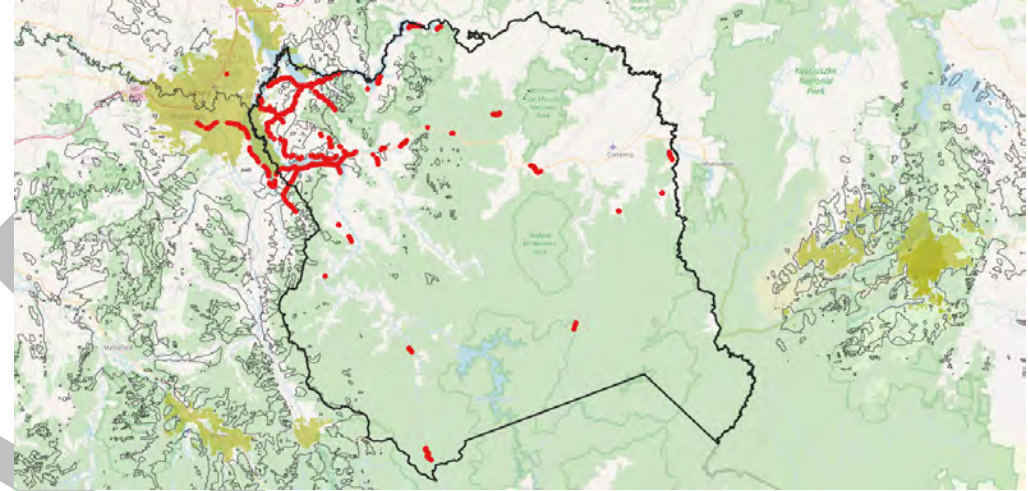
Optus 4G Excellent, Good & Fair Signal vs 4G coverage map



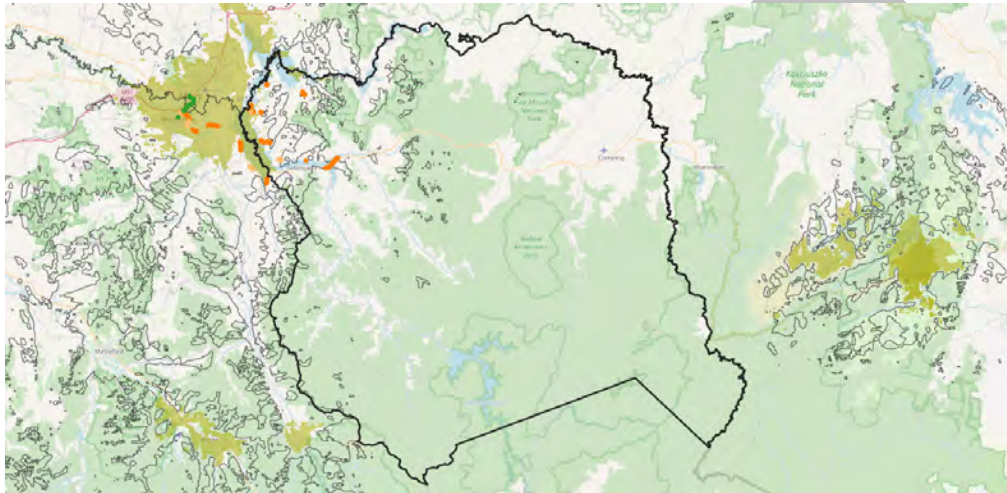
Vodafone / TPG Telecom 4G Signal collected



Vodafone / TPG Telecom 4G Poor & No Signal vs 4G coverage map

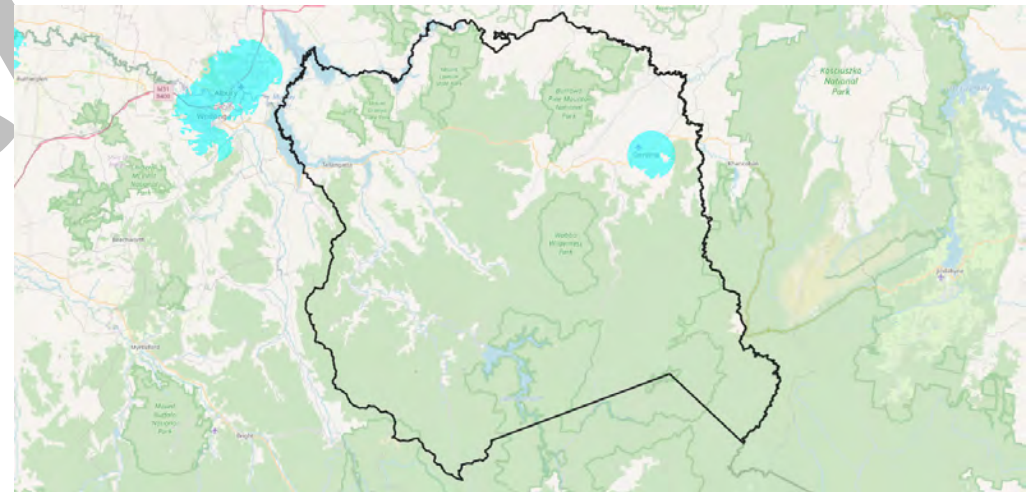


Vodafone / TPG Telecom Excellent, Good & Fair Signal vs 4G coverage map



Summary of 5G mobile coverage

Telstra



4. Mobile Network Technical Analysis

Overview

Telecommunications services are vital during emergencies to keep communities safe, connected and informed. They are also crucial in coordinating response efforts to get timely information to emergency personnel during natural disasters.

However, no communications network is 100 per cent resilient to natural disasters.

The ability of agencies and citizens to respond to extreme weather events and other disasters is particularly reliant on the telecommunication and communications networks

For example, Mobile telecommunications services are used to provide early warning information to communities at risk of natural disasters and are essential in relief operations, for members of the community to communicate with each other and for Emergency Service Organisations to perform their duties effectively.

Assets across the sector are susceptible to physical damage from natural disasters as well as inoperability through power loss

Physical damage

Mobile Network Operator's (MNO) physical assets such as exchange buildings, cables, towers, microwave dishes and mobile sites are all susceptible to physical damage from natural disasters, especially in the more remote regions of Australia.

Generally, underground cables are generally more resilient in the face of natural disasters. By way of example, despite the severe heat experienced in the Victorian Black Saturday bushfires the vast majority of the network withstood the intensity of the fires. There was some, limited damage to a number of optical fibre pits.

Aerial cabling is also particularly vulnerable in cyclones and high winds and in flood situations poles may be washed away, leading to aerial cabling across creeks and rivers being severed.

Power loss

Key elements of each MNO's networks rely on a continuous supply of power. These include exchanges and mobile base stations. If the power supply is disrupted, functionality may be lost to that equipment, and to the services supported by that equipment.

Fibre optic networks are no exception and require power to be available at both the switch and the customer ends of the network to remain operative. Each customer premises will require as a minimum the restoration of their domestic power for their service to be restored

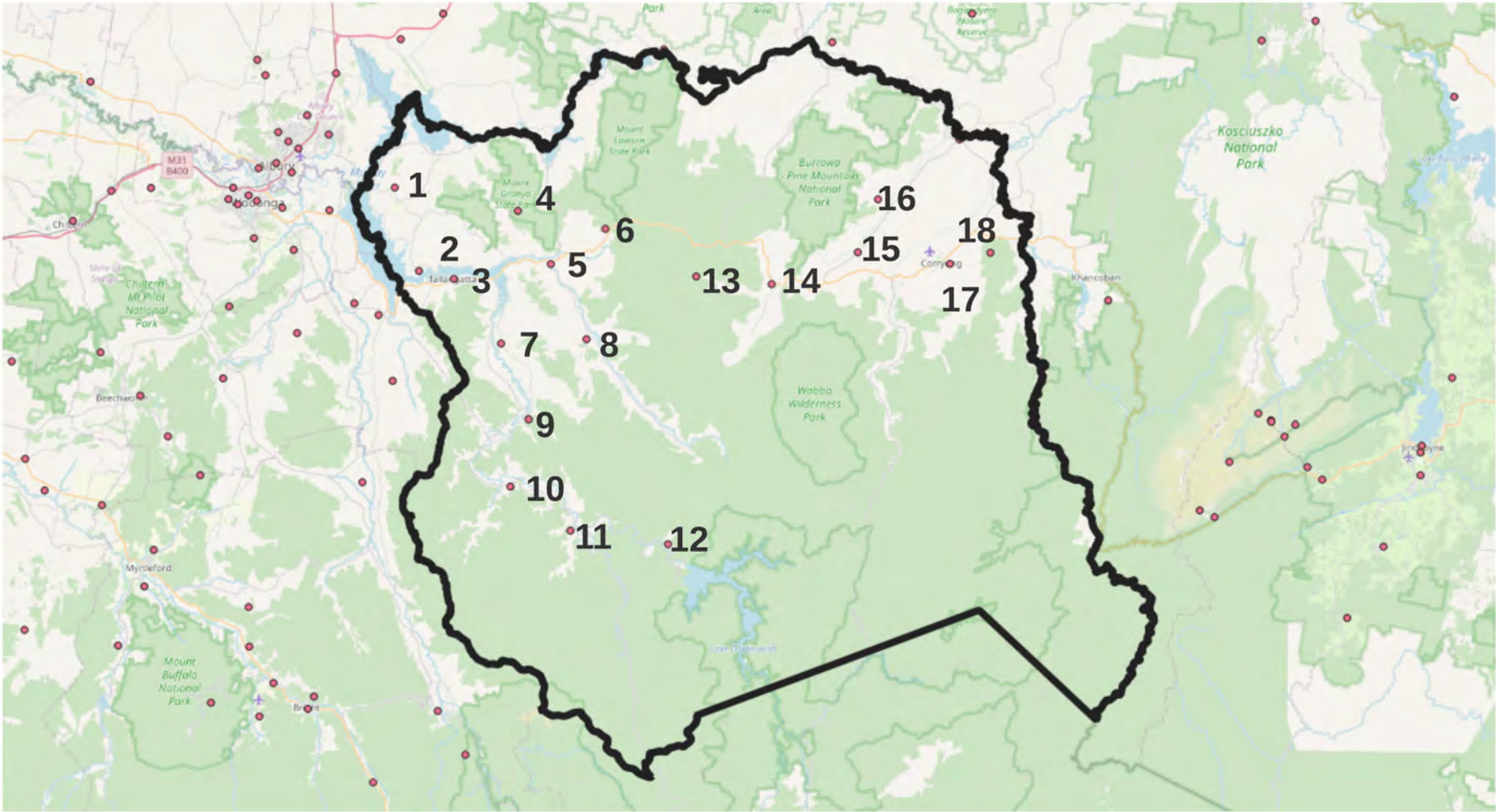
This is different to the previous Telstra copper network design where a loss of power at the customer's premises will not ordinarily impact services at the premise (unless a cordless phone is used).

Network hardening

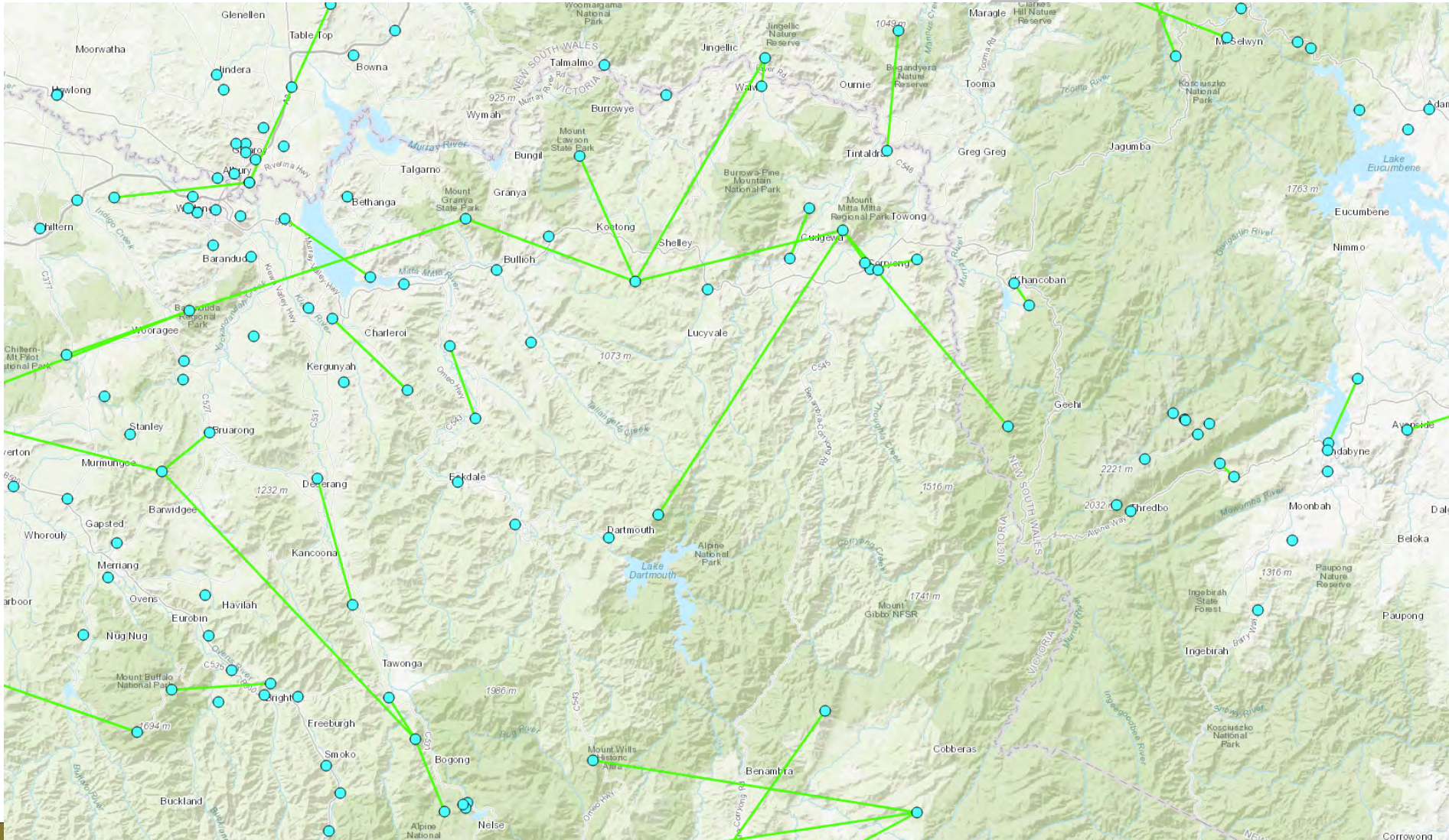
Network hardening measures at high priority locations can prevent telecommunications outages during disaster events, including:

- Improved backup power and other infrastructure hardening measures, such as improved facility design at key telecommunications facilities (such as mobile base station feeder sites and exchanges)
- Backhaul transmission redundancy.

Telstra – Mobile Tower Site Locations



Telstra – Interconnected Mobile Tower Sites

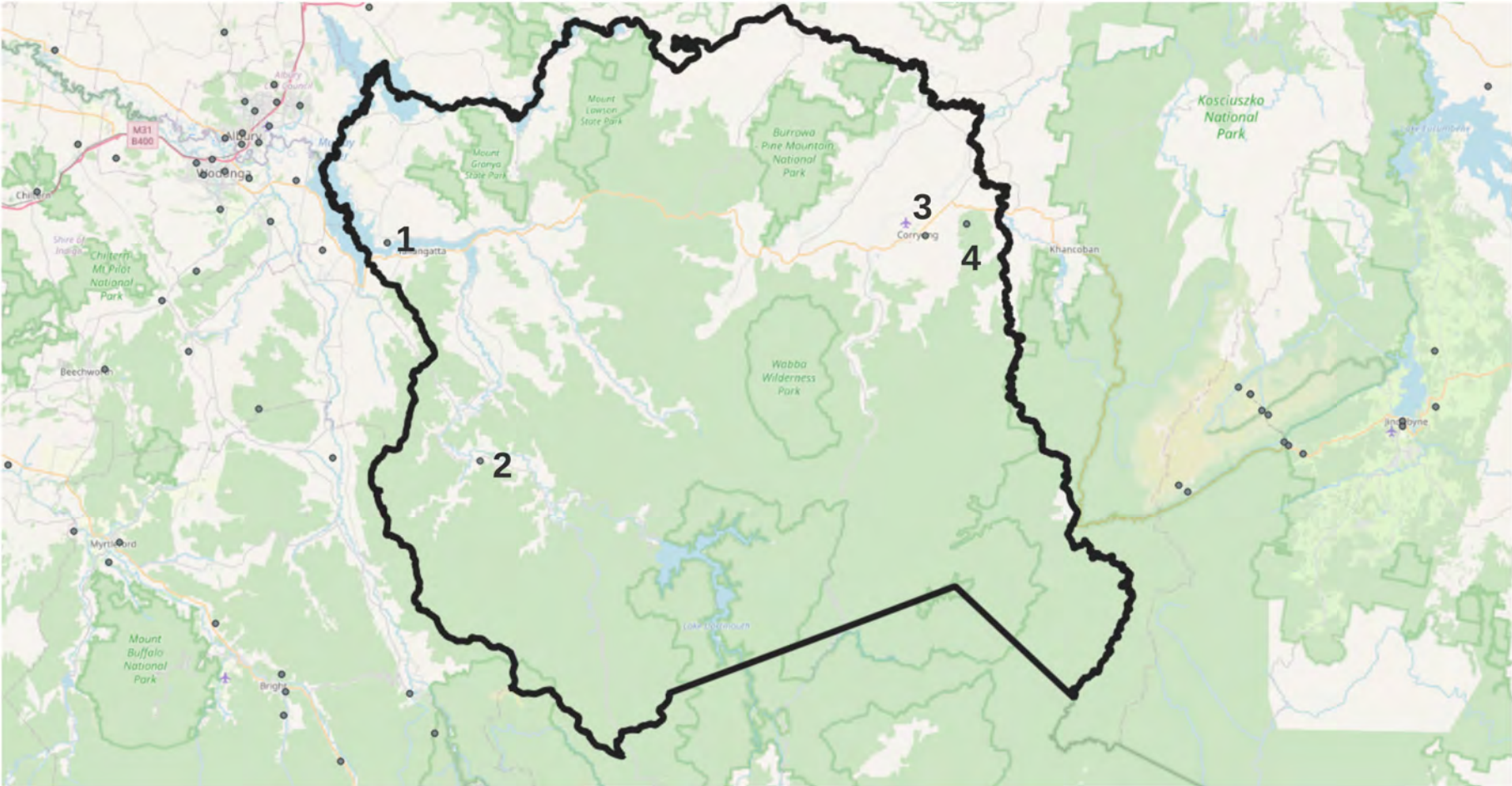


Telstra – Mobile Tower Site Details

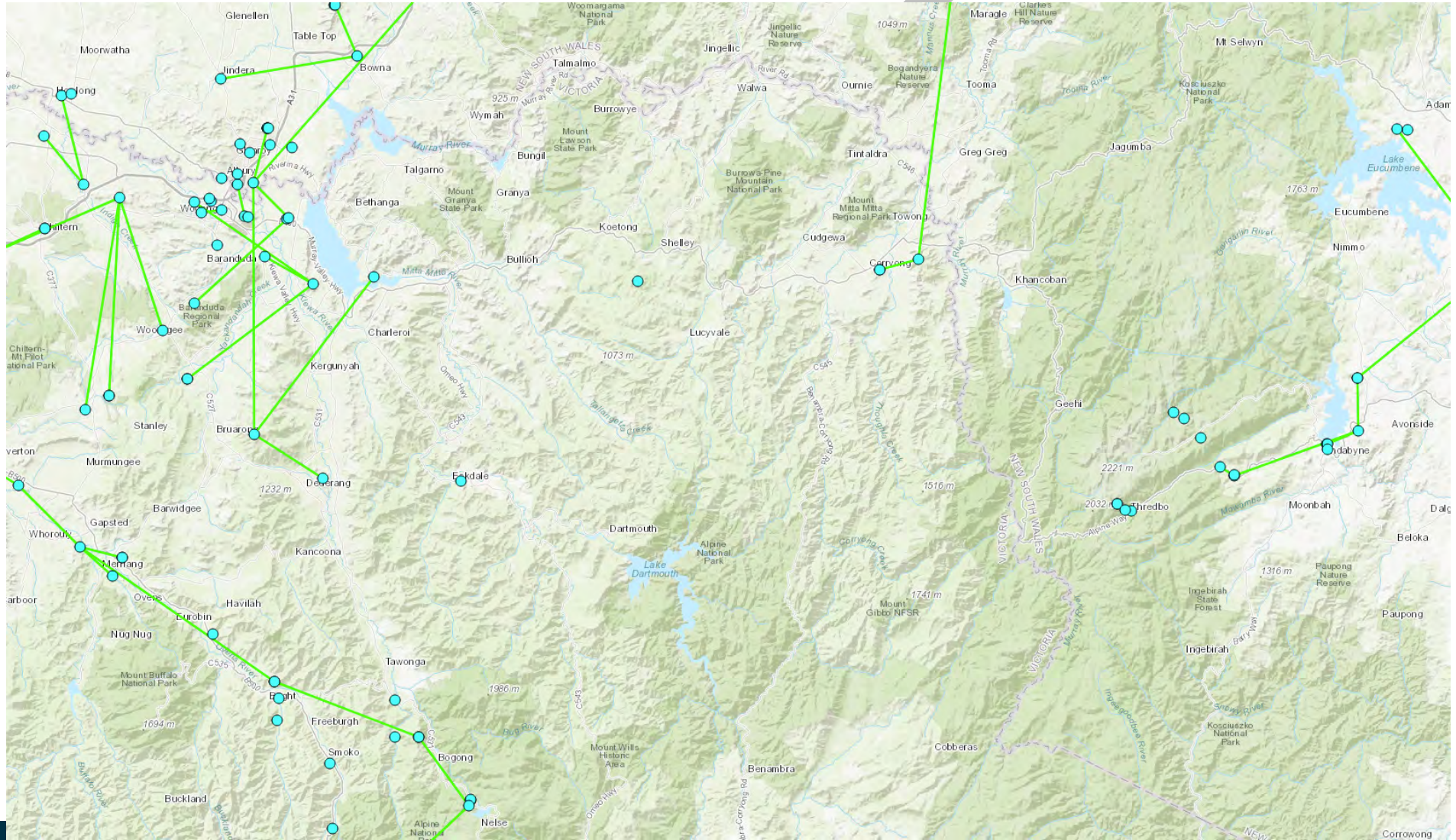
| Site Number | IoT 700 MHz | 3G WCDMA 850 MHz | 3G WCDMA 2100 MHz | 4G LTE 700 MHz | 4G LTE 1800 MHz | 4G LTE 2100 MHz | 4G LTE 2600 MHz | 5G NR 2600 MHz | 5G NR 3600 MHz |
|-------------|-------------------------------------|-------------------------------------|-------------------|-------------------------------------|-----------------|-----------------|-----------------|----------------|----------------|
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| 2 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | | <input checked="" type="checkbox"/> | | | | | |
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| 15 | | | | | <input checked="" type="checkbox"/> | | | |
| 16 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | | <input checked="" type="checkbox"/> | | | | |
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| 18 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | | <input checked="" type="checkbox"/> | | | | |

Optus– Mobile Tower Site Locations



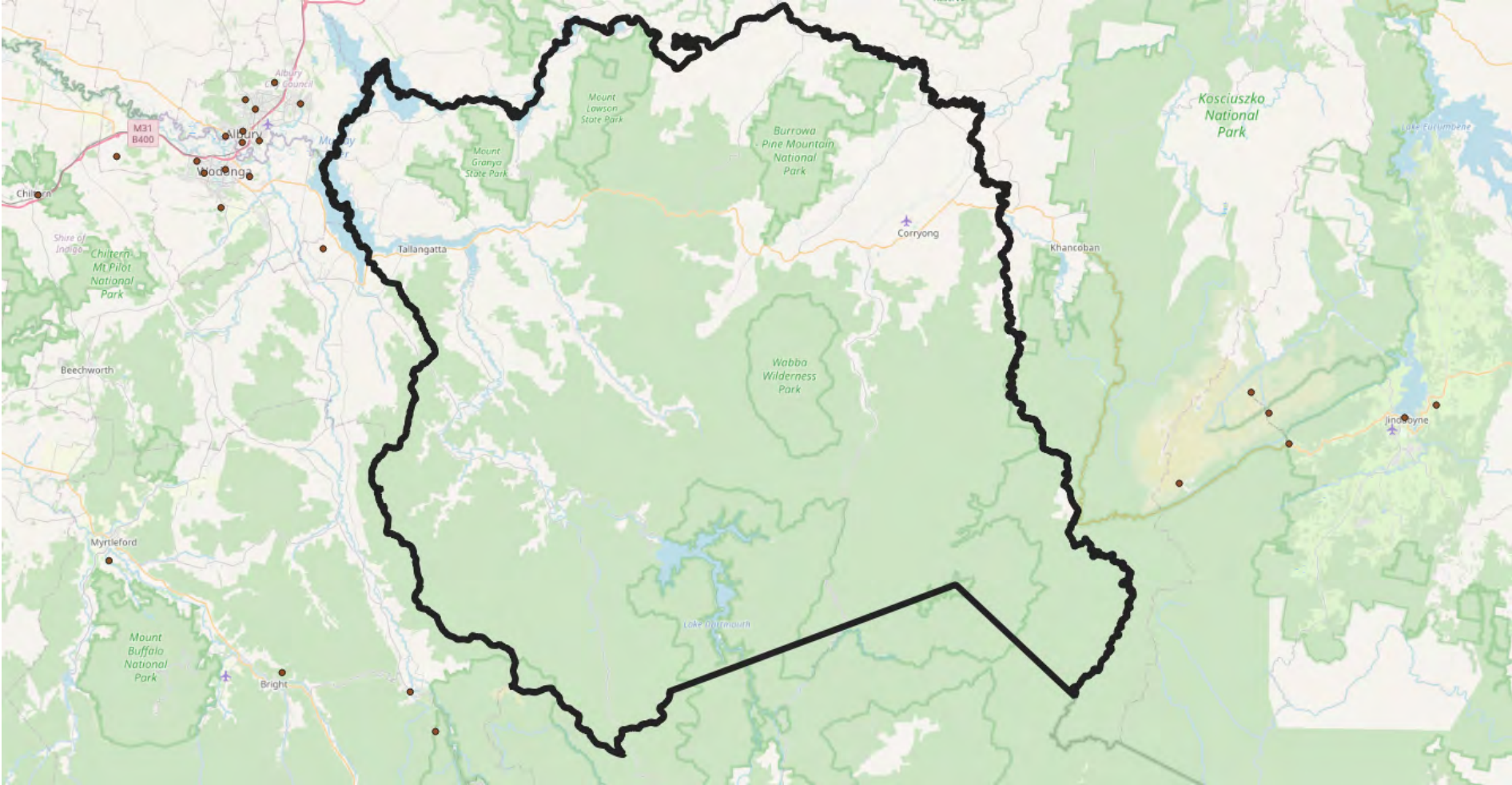
Optus – Interconnected Mobile Tower Sites



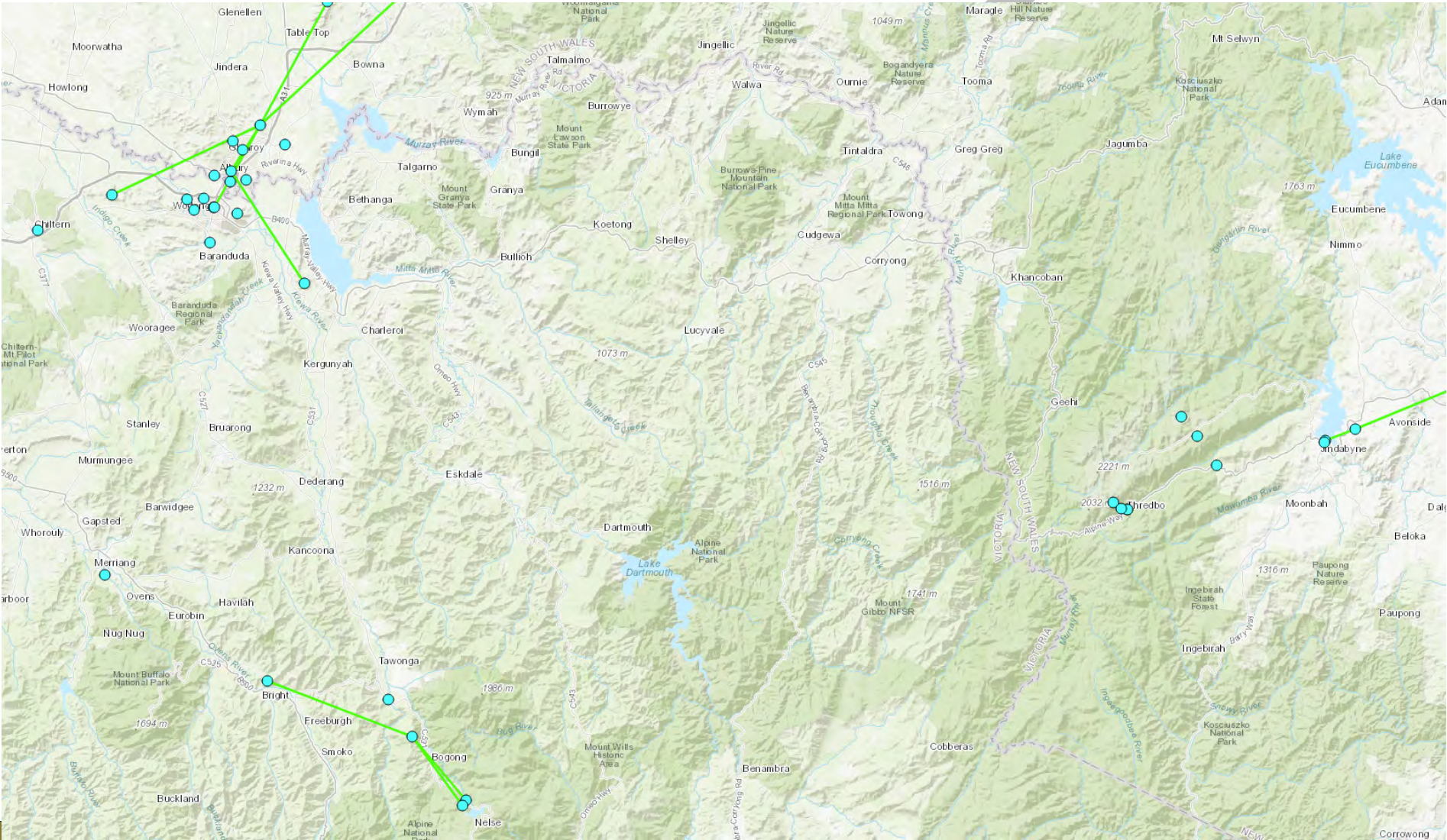
Optus – Mobile Tower Sites Details

| Site Number | IoT 700 MHz | 3G WCDMA 850 MHz | 3G WCDMA 2100 MHz | 4G LTE 700 MHz | 4G LTE 1800 MHz | 4G LTE 2100 MHz | 4G LTE 2600 MHz | 5G NR 2600 MHz | 5G NR 3600 MHz |
|-------------|-------------------------------------|-------------------------------------|-------------------|-------------------------------------|-----------------|-----------------|-----------------|----------------|----------------|
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| 4 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | | <input checked="" type="checkbox"/> | | | | | |

TPG Telecom / Vodafone– Mobile Tower Site Locations



TPG Telecom / Vodafone– Interconnected Mobile Tower Sites



5. Issues, Challenges & Advocacy

Key Issues

Current Challenges

The following challenges have been identified:

The importance of highly connected service centres

In the Towong Shire region, there are several very important 'service centre' townships with a low resident population that serve vast areas with essential services. It is essential that advocacy and prioritisation efforts are concentrated on the provision of better connectivity to these centres than towns with higher populations that are easier to reach due to their geographic proximity and more attractive for investment by telecommunication providers.

Mobile Network Coverage, Capacity and Choice

The Towong Shire region has many mobile network blackspots across both populated and rural areas of the Shire. Due to the nature of the Mobile Network Operator market, it is not commercially feasible for these operators to build ubiquitous mobile networks across any region including Towong Shire. Whilst some lower populated areas are not expected to have access to 4G networks for the foreseeable future, several locations have been recommended for prioritisation to improve mobile network coverage, capacity and choice.

NBN Infrastructure access & suitability

Several key townships in Towong Shire are currently only served by NBN Fixed Wireless and Satellite. Additionally, other key centres are currently served by Fibre to the Node (FttN) infrastructure. Whilst these technologies are essentially fit for purpose for 2021, it is arguable that by 2030 and the subsequent decade that Fixed Wireless, Satellite and Fibre to the Node technologies will not serve the capacity

demands of households, businesses and other connectivity requirements such as growing IoT connections.

Solving 'Last Mile' connectivity alternatives

The NBN enjoys a monopoly position as the last mile fixed line network provider in Australia. However, in many areas there is evidence of frustration with service delivery and connection issues that result in either a diminished outcome or the inability to access an NBN service outright. More populated areas are seeing the introduction of alternatives to NBN such as high-speed wireless services and 4G and 5G Fixed Wireless.

Improvements to Satellite access

For rural and remote Australia, satellite networks have the attraction of offering additional bandwidth to connect these regions to international destinations. Satellite broadband services provide 100 per cent coverage of Australia's land area. However, the high costs and low speeds of satellite technologies have relegated them to be truly a last-option broadband technology. New low-earth orbit (LEO) satellites could potentially offer significant speed, performance and latency improvements towards the middle of the coming decade.

Lack of access to LPWAN networks

Low-power wide area networks (LPWAN) is a wireless wide area network technology that interconnects low-bandwidth, battery-powered devices with low data rates over long ranges. Created for internet of things (IoT) networks, LPWANs operate at a lower cost with greater power efficiency than traditional mobile networks. They are also able to support a greater number of connected devices over a larger area. Some areas of Towong Shire have access to Sigfox and LoraWAN LPWAN networks but this is likely to be required to be expanded as more IoT devices are installed across the region.

Ensuring future connectivity is fit for purpose

As digital connectivity continues to embed itself as an essential 21st century utility, the importance of ensuring connectivity infrastructure is fit for purpose for not just now but for coming decades in the most efficient way possible is paramount. Policies such as ‘Dig Once’ can ensure that the required passive infrastructure such as Ducts and Pits are installed in new development areas and construction projects enabling easier and cheaper installation of effective and competitive telecommunication infrastructure.

Advocacy Priorities

In the area of Telecommunications and Digital Connectivity, there are several key Federal and State Government Departments, Telecommunications Carriers and Service Providers and Industry Organisations that all regional stakeholders should maintain regular contact with to advocate for improvements and funding opportunities.

It is recommended that regional stakeholders should prioritise their finite resources for advocacy in accordance with the following section:

National Broadband Network

Areas for advocacy:

- NBN infrastructure improvements and extensions
- Business grade NBN access
- Satellite technology improvements

| Stakeholder | Frequency |
|--|-------------|
| NBN (Vic Stakeholder Relations representative) | Bi-annually |

| | |
|---|----------|
| Federal Local Members | Annually |
| Department of Infrastructure, Transports, Regional Development and Communications | Annually |
| DJPR (Victorian State Government) | Annually |

In relation to advocacy for improvements to NBN Satellite capacity and service levels, we recommend that TOWONG SHIRE concentrates on advocating for longer term improvements by NBN and the Federal Government in the potential use of LEO-Sat technologies as any immediate improvements by NBN in this area would be of incremental benefit at best.

Mobile Network coverage, capacity and choice

Areas for advocacy:

- Mobile network blackspots and Commonwealth Mobile Coverage Blackspot program funding
- Uplift of Mobile network capacity in key centres
- Shared infrastructure opportunities
- Low Power Wireless Networks for Sensors delivered by mobile networks

| Stakeholder | Frequency |
|---|-----------|
| Mobile Carriers Forum | Annually |
| Telstra | Annually |
| Optus | Annually |
| TPG Telecom | Annually |
| Federal Local Members | Annually |
| Department of Infrastructure, Transports, Regional Development and Communications | Annually |
| DJPR (Victorian State Government) | Annually |

Last mile connectivity alternatives and Fibre Backhaul

Areas for advocacy:

- High speed Network alternatives to NBN (Fixed Wireless, Microwave etc.)
- Low Power Wireless Networks for Sensors delivered by non-mobile networks
- Increased opportunities for Fibre Backhaul connectivity

| | |
|--|----------|
| NBN Chair / CEO | Annually |
| Telstra CEO | Annually |
| Department of Infrastructure, Transports, Regional Development and Communications (Federal Government) | Annually |
| DJPR (Victorian State Government) | Annually |

| Stakeholder | Frequency |
|---|-----------|
| NBN Co, Telstra | Annually |
| LPWAN vendor(s) | Annually |
| Federal Local Members | Annually |
| Department of Infrastructure, Transports, Regional Development and Communications | Annually |
| DJPR (Victorian State Government) | Annually |

In relation to advocacy with Fibre Backhaul providers such as QCN and others, we recommend that the region focuses its finite advocacy efforts on “Last Mile Connectivity” like NBN uplift and Mobile Network coverage, capacity and choice improvements, which will provide the most benefit for the region.

For Federal & State members

| Stakeholder | Frequency |
|---------------------------------|-----------|
| Federal Communications Minister | Annually |

6. Future State Connectivity


Connectivity technologies are improving rapidly





The days of dial-up, when the internet moved at a glacial pace, are now a distant memory. Today technology heeds our commands at the touch of a button. But even in urban areas, the digital world is not as fast and responsive as it could be. Calls still drop, connections go down, large files fail to download, and videos freeze for buffering.

All that is about to change, and quickly, thanks to the next generations of fixed and mobile connectivity as well as the proliferation of some existing technologies. More than any single advance on its own, it is the convergence of these developments that could enable new capabilities and create a more connected world.

In the coming years, connections could be 10 times faster, with a new level of reliability and stability. As latency improves by up to 50 times, applications will respond seamlessly to commands. Consumers could enjoy instant high-definition video streaming and even new types of immersive experiences with augmented and virtual reality.

Connectivity Technologies towards 2030

| Connectivity Technology | Description | Applicability & timeline for TOWONG SHIRE |
|---|---|--|
|  Low to mid band 5G | High-speed, low-latency cellular connectivity overlay on existing 4G infrastructure | <ul style="list-style-type: none"> Highly applicable upgrade to all current 4G and 3G networks By 2025 for all Towns in TOWONG SHIRE |

| | | |
|---|---|--|
|  Fibre to the Premise | High-speed, low-latency fixed networks that support other connectivity | <ul style="list-style-type: none"> Highly applicable upgrade to all current NBN in township areas By 2030 for all Towns in TOWONG SHIRE |
|  LPWAN | Low-power and low-maintenance networks that support high densities of connected devices | <ul style="list-style-type: none"> Highly applicable to Agricultural areas |
|  LEO Satellite | Global coverage with significantly reduced latency vs. existing satellite offerings | <ul style="list-style-type: none"> Highly applicable upgrade to NBN Satellite Dependent on NBN upgrading to LEO Satellite technology or alternative provider (i.e. Starlink) |
|  High band 5G | Highest speed, low latency, and highly secure cellular connectivity | <ul style="list-style-type: none"> Highly applicable enhancement to 5G networks By 2030 for all Towns in TOWONG SHIRE |

7. High Level Options & Action Plan

Recommended Options


Network Resiliency focus




Careful analysis has been undertaken to identify Mobile Network Tower sites to be prioritised for resiliency upgrades.

These upgrades may comprise either one or several of the following:

- the deployment of new generators;
- the upgrading of battery systems to increase power capacity;
- the addition of battery extension devices to enhance existing capacity;
- improving transmission resilience within interconnected mobile network clusters;
- and the physical hardening of sites against bushfire damage.

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| | <p>Near term Priority Projects by 2023 Focus on immediate upgrade priorities</p> | <p>Medium Term Priority Projects by 2027 Focus on better capacity and choice of services</p> | <p>Long Term Priority Projects by 2030 Focus on solving whole of remote region connectivity using improved connectivity technologies</p> |
|---|--|---|---|
|  | <p>TELSTRA</p> <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • Fire Tower MT GRANYA https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=11966 • Telstra Site HUNTERS HILL https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=11969 • SMR Site 6.5 km NW of Corryong Mt Mittamatite https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=11972 | <p>TELSTRA</p> <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • Telstra Exchange Corryong https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=11974 • Telstra CMTS Murray Valley Hwy TALLANGATTA https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=301477 • Tallangatta South CMTS Yabba Road https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=10008546 • Telstra Site Cudgewa https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=36918 • Telstra Exchange 41 Main Street Tintaldra https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=9023812 | <p>TELSTRA</p> <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • All remaining Telstra sites |
| | <p>OPTUS</p> <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • Optus Monopole Lake Rd Tallangatta https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=9001506 • Optus Site Fishers Track MT ELLIOT https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=305525 | <p>OPTUS</p> <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • Corryong Back of Thowgla Road https://web.acma.gov.au/rri//site_search.site_lookup?pSITE_ID=10008758 | <p>OPTUS</p> <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • All remaining Optus sites |

| | | | |
|--|--|--|--|
| |  <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • As per Telstra & Optus sites above • Vodafone Site Hill 030 accessed via The Brae Makers Rd via BONEGILLA <p><small>https://web.acma.gov.au/rri/site_search.site_lookup?pSITE_ID=400387</small></p> |  <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • As per Telstra & Optus sites above • Any new Vodafone / TPG Telecom sites |  <p>Upgrade Power backup at:</p> <ul style="list-style-type: none"> • As per Telstra & Optus sites above |
|--|--|--|--|

Improved Community and economic development focus

Digital connectivity – or ‘smart infrastructure’ or ‘digital infrastructure’ – is the utility of the twenty-first century, underpins every aspect of the modern economy and all aspects of smart cities. This includes cellular wireless – 2G, 3G, 4G, and 5G – and Wi-Fi, wired (including full-fibre) technologies, Internet of Things (IoT), and emerging non-terrestrial networks such as low-earth orbit satellites.

A further description of some of these opportunities are presented below –

NBN Business Fibre Zones

In mid 2020, NBN announced the expansion of business fibre zones to key regional areas within Australia to provide business grade Fibre to the Premise services to more areas at metropolitan pricing. This initiative would also provide the potential for extension of enterprise grade broadband to service local agribusinesses and industry clusters, many of whom are located in areas that could be prioritised.

NBN Fibre to the Premise upgrade

As outlined in the current state assessment, a number of RDA DDSW townships are currently served with NBN Fibre to the Curb / Node, Fixed Wireless and Satellite. These towns should be prioritised by Towong Shire and NBN for upgrade to Fibre to the Premise (FttP) as a minimum fit for purpose fixed line infrastructure before the end of the decade.

Upgrades to Mobile Networks using Shared Radio Access Networks

Increasingly, the ability to deliver increased 4G and 5G coverage, capacity and choice of provider through shared infrastructure deployment are becoming more viable. Passive and Active sharing of enabling infrastructure and Radio Access Networks (RAN) is being proven overseas and this has been recognised by the Commonwealth Government through the recent changes to the Mobile Blackspot Program guidelines that promote these architectures. The Towong Shire would provide an opportunity for at minimum, a Proof of Concept with other Government Partners and Mobile Network operators to deploy shared mobile infrastructure for regional Victoria.

Open Access Duct investment in key centres


There are viable opportunities to install open access duct infrastructure in key centres as part of Streetscape projects. The increment extra cost of installation when trenches are open is the cheapest way to install appropriately designed passive infrastructure that can attract outcomes including NBN infrastructure uplift, the introduction of additional Telecommunications providers and the ability to attract access revenues to offset some of the cost of deployment, operations and maintenance.

Whole of Region Policy – Common Telco Facilities Access and New Duct in New Development and Construction projects

An important way that local government can enable long term telecommunications and connectivity outcomes is to develop a common Facilities Access Framework across all Council owned assets that can house telecommunications equipment in the region. This can include Land, Buildings, Water Reservoirs, Poles and other Street level assets such as Bus Shelters. A common framework that allows for timely access, approvals and appropriate lease rental costs can position the region as attractive for accelerated investment in both fixed and mobile networks. In addition, the adoption of a 'Dig Once' policy for the introduction of Council owned duct and smartpoles in new developments and construction projects such as new roads and road upgrades can contribute to important passive assets that can be leveraged to encourage future connectivity access.

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Improving the connectivity landscape over the coming decade will be crucial to the ongoing economic and social viability of the RDA DDSW region. The recommended options are summarised below

| | <div data-bbox="638 383 929 622"> <p>Near term Priority Projects by 2023 Focus on immediate upgrade priorities</p> </div> | <div data-bbox="1198 327 1489 622"> <p>Medium Term Priority Projects by 2027 Focus on better capacity and choice of services</p> </div> | <div data-bbox="1758 239 2049 614"> <p>Long Term Priority Projects by 2030 Focus on solving whole of remote region connectivity using improved connectivity technologies</p> </div> |
|---|---|--|--|
|  | <ul style="list-style-type: none"> • All service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge, Walwa) served by NBN business fibre and NBN fibre to the Premise • All service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge) served by 5G from each of the three Mobile Network Operators • The regions 3G Footprint is upgraded to 4G by each of the three MNOs by potentially using Shared Radio Access Network | <ul style="list-style-type: none"> • LEOSat services are available throughout the entire region • Policies including Open Access Ducts and Common Telco Facilities Access is implemented • The regions 4G Footprint is upgraded to 5G by each of the three MNOs by potentially using Shared Radio Access Network • LPWAN services are available throughout the entire region • New open access Fibre Backhaul implemented adjacent to Murray Valley Highway | <ul style="list-style-type: none"> • All service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge, Walwa) served by 6G from each of the three Mobile Network Operators |

| | | | |
|--------------------------------|--|--|---|
| <p>Mobile Communications</p> | <ul style="list-style-type: none"> • New or Improved 4G Mobile Network coverage and capacity for – Old Tallangatta (Telstra, Optus and Vodafone) Eskdale (Telstra, Optus and Vodafone) Mitta Mitta (Telstra, Optus and Vodafone) Tintaldra (Telstra, Optus and Vodafone) | <ul style="list-style-type: none"> • High band (mmwave) 5G from each of the three Mobile Network Operators for all service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge, Walwa) • New or Improved 5G Mobile Network coverage and capacity for – Nariel Valley (Telstra, Optus and Vodafone) Tallangatta Creek Valley (Telstra, Optus and Vodafone) Lucyvale (Telstra, Optus and Vodafone) Upper Murray Road (Telstra, Optus and Vodafone) | <ul style="list-style-type: none"> • All Mobile Network Tower sites are upgraded with either fibre or LEOSat transmission capacity to allow higher capacity 5G and 6G services |
| <p>Internet Communications</p> | <ul style="list-style-type: none"> • Towong’s NBN is upgraded from Fixed Wireless & Satellite to Fibre to the Premise • Tintaldra’s NBN is upgraded from Satellite to Fibre to the Premise • Mitta Mitta’s NBN is upgraded from Satellite to Fibre to the Premise • Eskdale’s NBN is upgraded from Satellite to Fibre to the Premise | <ul style="list-style-type: none"> • Cudgewa’s NBN is upgraded from Satellite to Fibre to the Premise • Old Tallangatta’s NBN is upgraded from Satellite to Fibre to the Premise • Granya’s NBN is upgraded from Satellite to Fibre to the Premise • Dartmouth’s NBN is upgraded from Satellite to Fibre to the Premise | <ul style="list-style-type: none"> • NBN Satellite services are upgraded to LEOSat |

8. Funding opportunities

Funding Opportunities to close gaps

In order to proceed with any of the identified options, there may be value in exploring funding options from government sources as set out below:

Commonwealth Government

Regional Connectivity Program

The Regional Connectivity Program (the RCP) is a grants program funding the delivery of 'place-based' telecommunications infrastructure projects to improve digital connectivity across regional, rural and remote Australia.

<https://www.infrastructure.gov.au/media-technology-communications/internet/regional-connectivity-program>

Mobile Black Spot Program

The Australian Government is improving mobile phone coverage and competition in regional and remote Australia through the Mobile Black Spot Program. The Government has committed \$380 million to the Mobile Black Spot Program (the Program) to invest in telecommunications infrastructure to improve mobile coverage and competition across Australia. The Program is supported by co-contributions from state and local governments, mobile network operators (Optus, Telstra, TPG Telecom Ltd (formerly Vodafone) and Field Solutions Group), businesses and local communities.

<https://www.communications.gov.au/what-we-do/phone/mobile-services-and-coverage/mobile-black-spot-program>

Peri-urban Mobile Program

The Peri-Urban Mobile Program (PUMP) is a grants program that provides funding to improve mobile connectivity in bushfire priority areas along the edges of Australia's major cities.

<https://www.infrastructure.gov.au/media-technology-communications/phone/mobile-services-coverage/peri-urban-mobile-program>

5G Innovation Initiative

The Australian 5G Innovation Initiative will test technologies that make use of 5G to drive productivity and growth across Australia in key sectors. The 5G Innovation Initiative will fund trials demonstrating different future 5G uses, including Internet of Things applications, which will help build Australia's 5G ecosystem. The Initiative will support the rigorous, commercial and replicable testing of 5G uses and showcase the productivity boosting applications of the technology. The Initiative is an open, competitive grants program with two rounds of funding over three years to encourage private sector investment.

<https://www.communications.gov.au/what-we-do/spectrum/australian-5g-innovation-initiative>

NBN Regional Co-investment Fund

NBN Co has also allocated \$300 million to co-invest with councils, state, territory and federal governments in programs to boost regional connectivity. The co-investment fund is expected to assist in expanding fixed line services to more regional areas.

<https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/reports-and-publications/nbn-rcif-guidelines.pdf>

Mobile Network Hardening Program

The purpose of the Mobile Network Hardening Program (the Program) is to increase the resilience of (i.e. to harden) Australia's mobile telecommunication networks to help prevent, mitigate and manage outages during bushfires and other Natural Disasters.

<https://www.infrastructure.gov.au/media-communications-arts/phone/improving-resilience-australias-telco-networks>

State Government

Connecting Victoria

The Victorian Government is fast-tracking better mobile coverage and broadband across the state through the \$550 million Connecting Victoria program.

The program will focus on getting more Victorians access to business-grade broadband and upgrading mobile coverage, improving 4G mobile coverage, helping more places become 5G ready, and improving access to safety information during bushfires and other emergencies.

<https://djpr.vic.gov.au/connecting-victoria>

Local Government

It has been noted previously that Towong Shire Council could contribute to the advancement of telecommunications throughout the region by investing cash, budgeted on the basis of it being utility infrastructure, necessary for the development of the economy, community and safety for the region.

Council could also make available, some of its existing infrastructure, such as water towers, buildings, etc. where transmission devices could be located.

Private Investment

There is also the possibility that private organisations, or individuals could be willing to contribute. Service providers might be encouraged to invest in the expansion of their networks if critical demand mass could be aggregated, or potential users willing to meet or offset some of the capital cost involved in delivering the necessary infrastructure.



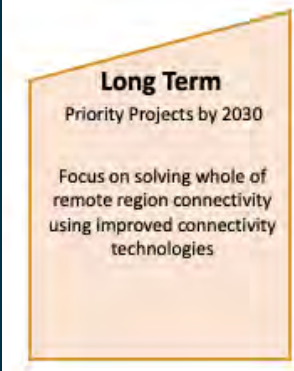

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9. Conclusion

Conclusion

The Mobile and Internet Communications Strategy has identified that there is a significant requirement to improve digital connectivity within the Towong Shire region. We have outlined a number of near, medium and long term initiatives that will require significant levels of investment which will be beyond the funding capabilities of local government alone.

The recommended options for the Towong Shire are summarised below:

| |  |  |  |
|---|---|--|--|
|  | <ul style="list-style-type: none"> • All service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge, Walwa) served by NBN business fibre and NBN fibre to the Premise • All service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge) served by 5G from each of the three Mobile Network Operators • The regions 3G Footprint is upgraded to 4G by each of the three MNOs by potentially using Shared Radio Access Network | <ul style="list-style-type: none"> • LEOSat services are available throughout the entire region • Policies including Open Access Ducts and Common Telco Facilities Access is implemented • The regions 4G Footprint is upgraded to 5G by each of the three MNOs by potentially using Shared Radio Access Network • LPWAN services are available throughout the entire region • New open access Fibre Backhaul implemented adjacent to Murray Valley Highway | <ul style="list-style-type: none"> • All service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge, Walwa) served by 6G from each of the three Mobile Network Operators |

| | | | |
|--------------------------------|--|---|---|
| <p>Mobile Communications</p> | <ul style="list-style-type: none"> • New or Improved 4G Mobile Network coverage and capacity for – Old Tallangatta (Telstra, Optus and Vodafone) • Eskdale (Telstra, Optus and Vodafone) • Mitta Mitta (Telstra, Optus and Vodafone) • Tintaldra (Telstra, Optus and Vodafone) | <ul style="list-style-type: none"> • High band (mmwave) 5G from each of the three Mobile Network Operators for all service centres (i.e. Tallangatta, Corryong, Bethanga, Bellbridge, Walwa) • New or Improved 5G Mobile Network coverage and capacity for – Nariel Valley (Telstra, Optus and Vodafone) • Tallangatta Creek Valley (Telstra, Optus and Vodafone) • Lucyvale (Telstra, Optus and Vodafone) • Upper Murray Road (Telstra, Optus and Vodafone) | <ul style="list-style-type: none"> • All Mobile Network Tower sites are upgraded with either fibre or LEOSat transmission capacity to allow higher capacity 5G and 6G services |
| <p>Internet Communications</p> | <ul style="list-style-type: none"> • Towong’s NBN is upgraded from Fixed Wireless & Satellite to Fibre to the Premise • Tintaldra’s NBN is upgraded from Satellite to Fibre to the Premise • Mitta Mitta’s NBN is upgraded from Satellite to Fibre to the Premise • Eskdale’s NBN is upgraded from Satellite to Fibre to the Premise | <ul style="list-style-type: none"> • Cudgewa’s NBN is upgraded from Satellite to Fibre to the Premise • Old Tallangatta’s NBN is upgraded from Satellite to Fibre to the Premise • Granya’s NBN is upgraded from Satellite to Fibre to the Premise • Dartmouth’s NBN is upgraded from Satellite to Fibre to the Premise | <ul style="list-style-type: none"> • NBN Satellite services are upgraded to LEOSat |

Investment priorities for all relevant programs need to ensure multiple service provider outcomes as much as possible, require little to no matching funding contributions for remote locations and should always prioritise towns based on their service provider status, not necessarily in population ranking. Other jurisdictions such as the Australian Government and New South Wales¹ have recognised that State Government funding support is required for digital connectivity co-investment, especially in rural and remote areas where government funding intervention is the only method that allows for infrastructure improvements in non-commercial environments.

¹ <https://www.nsw.gov.au/snowy-hydro-legacy-fund/regional-digital-connectivity-program/gig-state>

Our strong recommendation is that Towong Shire, in collaboration with Alpine Shire Council and Ovens Murray Regional Partnership, advocate to the Victorian State Government for significant amounts of co-investment funding that can be leveraged with Commonwealth Government funding and Telecommunication Provider co-investment to implement 21st century digital connectivity infrastructure in the Towong Shire region.

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10. Glossary

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| Glossary of Terms | |
|------------------------|---|
| Backhaul | Backhaul typically refers to the mid to long-distance transport of data from a series of disparate locations back to a more centralised location. The backhaul portion of the network comprises the intermediate links between the core, or backbone, of the network and the small sub-networks at the 'edge' of the entire hierarchical network. In the context of the NBN, backhaul services are the data carriage services provided over highspeed, high-capacity fibre lines, which carry aggregated network traffic between a Point of Interconnect (PoI) and a centralised or 'core' part of the network, for example an Internet Service Provider's data centre. |
| Bandwidth | Refers to the capacity and rate of data transfer over a network, usually measured in kilobits, megabits or gigabits per second. |
| Blackspot | An under-served premises, or area, usually in remote or rural locations and sometimes on the edges of cities, which is unable to obtain adequate, metro-comparable broadband or other communications services. Reasons for blackspots are normally related to the limitations of technologies, geography or a lack of investment. |
| Broadband | Broadband is a term used to refer to 'always on' high speed Internet or other network access. In the past, broadband services and technologies were defined in terms of a capability to transfer information at higher rates than traditional dial-up services. |
| Cloud Computing | Cloud computing is an Internet-based technology which stores information in servers and provides that information as an on demand service. Under cloud computing consumers can access all of their documents and data from any device with internet access such as a home or work PC, a mobile phone or other mobile internet enabled device. |
| Dark Fibre | It is the equipment at either end that dictates what capacity can be delivered over an optical fibre— ranging upwards from about 100 Mbit/s (at the low end). The term 'dark fibre' simply refers to optical fibre that is available for use and is provided without any equipment at either end. The term was originally used when talking about the potential network capacity of telecommunication infrastructure, but now also refers to the increasingly common practice of leasing fibre optic cables from a network service provider. |
| Digital Divide | The gap between people with effective access to digital and information technology and services, and those with very limited or no access at all. It refers both to a person's physical access to technology and the resources and skills available to effectively use the technology. Often used in Australia to describe the different levels of communications service available between metropolitan and regional areas. |

| | |
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| Fibre Optic | Also known as optical fibre, fibre-optic cable is made up of thin threads of glass that carry beams of light. In telecommunications, data is translated into pulses of laser light that can be transmitted along the fibre cables. Fibre-optic technology is less susceptible to ‘noise’ and ‘interference’ than other data-transfer mediums such as standard copper telephone lines and can be used more reliably over longer distances without loss of speed or quality. Fibre is used extensively in backbone and international submarine networks, and to connect the base stations of mobile and wireless networks. It is increasingly being used for the last mile connection to home and business premises in FTTX networks. |
| Fibre to the Curb (FttC) | Refers to networks in which fibre connections are provided to a kerb-side equipment cabinet, in which the fibre’s optical signal is converted to an electrical signal and delivered to premises over copper wires— typically over a maximum distance of 100 metres or less. |
| Fibre to the Node (FttN) | Similar to FTTC but using a neighbourhood node that serves more premises rather than a kerb-side node. Copper distances are typically up to around 1 km. |
| Fibre to the Premise (FttP) | Similar to Fibre to the Home, but a more neutral term that includes non-residential premises, such as schools, hospitals, and workplaces, as well as households. Fibre connections are provided all the way to premises, including individual units in multi-dwelling buildings |
| Fixed Line | Fixed line refers to technologies that use physical infrastructure, such as copper wires, rather than wireless infrastructure to deliver data connections. Traditional voice services, dial-up internet, xDSL, HFC cable and FTTP are all forms of fixed line services |
| Fixed Wireless Broadband | A family of wireless technologies that, as opposed to mobile wireless, delivers broadband services to a particular premises or fixed location. These services are sometimes called ‘point-to point’ or ‘point-to-multi-point’ and require an antenna that is generally permanently attached to the user’s building. Fixed wireless can be used for backhauling in certain cases but also as an access technology, particularly in rugged or remote terrain and areas with low population densities that may make a fixed line alternative impossible or uneconomic. Wireless technologies are limited by the availability of wireless spectrum, the number of concurrent users, distance from the cell antenna and physical impediments such as hills and valleys interrupting signals. |
| Gigabit per second (Gbit/s) | A measure of communications speed equal to 1 000 000 000 bits per second. Also expressed as Gbps and Gb/s. |
| Greenfield | A term used to describe a piece of undeveloped land, either currently used for agriculture or completely unused. |

| | |
|---|--|
| Internet | A worldwide, publicly accessible series of interconnected computer networks that transmit data using the standard Internet Protocol (IP). It is a 'network of networks' that consists of millions of smaller domestic, academic, business, and government networks, which together carry various information and services, such as electronic mail, online chat, file transfer, and the interlinked web pages and other resources of the World Wide Web (www). |
| Internet Service Provider (ISP) | Also known as a Retail Service Provider (RSP), an organisation that offers access to the Internet to its customers. ISPs generally also provide other services such as electronic mail accounts, data storage and web hosting to their customers. ISPs may employ a combination of their own and third party infrastructure, or simply resell services provided by a wholesale carrier. |
| Last mile infrastructure | Infrastructure used to provide the link from a customer's premises to the provider's nearest point of aggregation. For example, a provider offering a wireless broadband service to the customer would be providing last-mile infrastructure using wireless broadband technology. The "digital divide" is attributed to the lack of suitable "Last mile infrastructure" in lower population density areas. |
| Latency | The delay in data transmission caused by the time it takes for data to get from one designated point to another. |
| Megabits per second (Mbit/s) | A measure of communications speed equal to 1 000 000 bits per second. Also expressed as Mbps, mbps, Mb/s and mb/s. |
| Mobile Wireless and Mobile Broadband | Broadband services supported by mobile networks, such as '3G' and '4G' networks, offering mobility and flexibility for users of handheld and laptop devices. Wireless technologies are limited by the availability of wireless spectrum, the number of concurrent users, distance from the cell antenna and physical impediments such as hills and valleys interrupting signals. |
| Point of Interconnect (PoI) | The connection point that allows Retail Service Providers (RSPs) and Wholesale Service Providers (WSPs) to connect to NBN Co network infrastructure. |

| | |
|---|---|
| Quality of Service (QoS) | <p>The use of a range of networking technologies and techniques to provide guarantees on the ability of a network to deliver predictable results. Network performance within the scope of QoS can include availability, bandwidth, latency and error rate.</p> |
| Satellite Broadband | <p>Satellite broadband uses a radio dish to bounce a signal off a satellite and down to an earth station. It is common in rural and remote areas with low population densities, where fixed line alternatives are uneconomic. One-way satellite connections utilise a satellite link to download data to the broadband user and a standard telephone connection for uploading data back to the Internet. Two-way satellite connections use the satellite link to both upload and download information. The suitability of satellite broadband for some applications is impacted by the large physical distances between satellites and the earth's surface, which results in latency (delay) in the sending and receipt of data. Quality may also be affected by the number of simultaneous users and adverse weather conditions.</p> |
| Smart Infrastructure | <p>The application of communications technologies to infrastructure to make better, more efficient use of resources. Smart infrastructure can be used within the transport, energy, communications and water sectors.</p> |
| Wholesale Service Provider (WSP) | <p>A provider of infrastructure and services that deals only with other providers and does not have a commercial relationship with end-users or consumers. In telecommunications, a wholesale service provider allows other companies to lease access to equipment and services and avoid the expense of building their own infrastructure.</p> |
| Wireless Broadband | <p>Wireless broadband uses radio frequencies to transmit and receive data between customers and a local transmission point. Normally, this requires a number of base stations, similar to mobile phone towers, which transmit to customers who have a small transmitter/receiver connected to their computers or other digital devices. Wireless technologies are limited by the availability of wireless spectrum, the number of concurrent users, distance from the cell antenna and physical impediments such as hills and valleys interrupting signals.</p> |
| Wireless Spectrum | <p>Often referred to as the Radio-Frequency Spectrum, this is the array of electromagnetic radio frequencies used for communications, including mobile broadband, television, AM and FM radio, defence and any other service employing a wireless technology. The spectrum is divided into many frequency ranges, or bands, and usually allocated for a specific technology, device, use or service. Wireless Spectrum is a finite and regulated public asset, and in Australia is administered by the Australian Communications and Media Authority (ACMA), often through a licensing regime.</p> |

11. Appendix A – Mobile Tower Site Details

Telstra

Site 1

Site Details

| | |
|---------------------|--|
| Site ID | 9026207 |
| Name | NBN Co Site Flagstaff Rd |
| Location | BETHANGA VIC 3691 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9A |
| Lat, Long (GDA94) | -36.10698°, 147.09169° [KML] |
| Licence Fee Density | Low Density Area |

| | | | | | | |
|--------------------------|-----------|---------|------|---|---|-------------------------|
| 10371565 | 837.5 MHz | 14M9G7W | 100° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10371566 | 882.5 MHz | 14M9G7W | 100° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10371567 | 837.5 MHz | 14M9G7W | 190° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10371568 | 882.5 MHz | 14M9G7W | 190° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10371569 | 723 MHz | 20M0W7D | 100° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10371570 | 778 MHz | 20M0W7D | 100° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10371571 | 723 MHz | 20M0W7D | 190° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10371572 | 778 MHz | 20M0W7D | 190° | T | Telstra Corporation Limited (1103275) | 9469862 |

Site 2

Site Details

| | |
|---------------------|--|
| Site ID | 301477 |
| Name | Telstra CMTS Murray Valley Hwy TALLANGATTA |
| Location | TALLANGATTA VIC 3691 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9A |
| Elevation | 290 m |
| Lat, Long (GDA94) | -36.207165°, 147.127643° [KML] |
| Licence Fee Density | Low Density Area |

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|--------------------------|-------------|---------------------|---------|-----|---|----------------------------|
| 10314096 | 723 MHz | 20M0W7D | 215° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10314094 | 723 MHz | 20M0W7D | 100° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10314095 | 778 MHz | 20M0W7D | 100° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10314097 | 778 MHz | 20M0W7D | 215° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10314098 | 723 MHz | 20M0W7D | 315° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10314099 | 778 MHz | 20M0W7D | 315° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 2506211 | 8.17762 GHz | 52M5D7WET | 304.1° | T | Telstra Corporation Limited (39310) | 10215633/1 |
| 2506214 | 7.8663 GHz | 52M5D7WET | 304.1° | R | Telstra Corporation Limited (39310) | 10215633/1 |
| 9290738 | 882.5 MHz | 14M9G7W | 100° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 9290739 | 882.5 MHz | 14M9G7W | 215° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 9290740 | 882.5 MHz | 14M9G7W | 315° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 9305826 | 837.5 MHz | 14M9G7W | 100° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 9305827 | 837.5 MHz | 14M9G7W | 215° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 9305828 | 837.5 MHz | 14M9G7W | 315° | R | Telstra Corporation Limited (1103275) | 9263433 |

Site 3

Site Details

| | |
|---------------------|---|
| Site ID | 10011764 |
| Name | Telstra Exchange 23 Akuna Ave |
| Location | Tallangatta VIC |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9A |
| Lat,Long (GDA94) | -36.216777°,147.179522° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km, 10km, 20km, 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 2 of 2 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No. |
|--------------------------|-----------|---------------------|---------|-----|---|-------------------------|
| 10518765 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10518766 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |

Site 4

Site Details

| | |
|---------------------|--|
| Site ID | 11966 |
| Name | Fire Tower MT GRANYA |
| Location | MT GRANYA VIC 3700 |
| Precision | Within 100 metres |
| HCIS Level 2 | LW9B |
| Elevation | 858 m |
| Lat,Long (GDA94) | -36.135074°,147.27578° [KML] |
| Licence Fee Density | Low Density Area |

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|----------|--------------|---------------------|---------|-----|--|----------------|
| 10424116 | 723 MHz | 20M0W7D | 90° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10424117 | 778 MHz | 20M0W7D | 90° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10424118 | 723 MHz | 20M0W7D | 210° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10424119 | 778 MHz | 20M0W7D | 210° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10424120 | 723 MHz | 20M0W7D | 330° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10424121 | 778 MHz | 20M0W7D | 330° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 1011621 | 166.4125 MHz | 10K1F9W | | T | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1804244/1 |
| 740383 | 164.4125 MHz | 10K1F3E | | T | Telstra Corporation Limited (514678) | 463755/1 |
| 755513 | 160.25 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 520412/1 |
| 10424110 | 837.5 MHz | 14M9G7W | 90° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10424114 | 837.5 MHz | 14M9G7W | 330° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10424111 | 882.5 MHz | 14M9G7W | 90° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10424112 | 837.5 MHz | 14M9G7W | 210° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10424113 | 882.5 MHz | 14M9G7W | 210° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10424115 | 882.5 MHz | 14M9G7W | 330° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 876495 | 148.9125 MHz | 16K0F2D | | T | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20008374) | 1327655/1 |
| 744932 | 15.1485 GHz | 7M00G7W | 110.25° | T | Telstra Corporation Limited (514678) | 1144108/1 |
| 740389 | 164.1875 MHz | 10K1F3E | | T | Telstra Corporation Limited (514678) | 463756/1 |
| 744935 | 14.5045 GHz | 7M00G7W | 110.25° | R | Telstra Corporation Limited (514678) | 1144108/1 |
| 740397 | 159.1375 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 463757/1 |
| 740392 | 159.5875 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 463756/1 |
| 890742 | 404.25 MHz | 16K0F3E | 170.82° | T | Department of Environment Land Water and Planning (132630) | 1922479/1 |
| 740381 | 160.025 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 463754/1 |
| 740376 | 160.4625 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 463753/1 |

| | | | | | | |
|---------|--------------|-----------|---------|---|--|------------|
| 890741 | 413.7 MHz | 16K0F3E | 170.82° | R | Department of Environment Land Water and Planning (132630) | 1922479/1 |
| 740399 | 159.2875 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 463757/1 |
| 2907894 | 170.2625 MHz | 10K1F9W | | R | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800844/2 |
| 1075072 | 161.3875 MHz | 10K1F3E | | T | Department of Environment Land Water and Planning (132630) | 1932683/1 |
| 1075075 | 161.3875 MHz | 10K1F3E | | R | Department of Environment Land Water and Planning (132630) | 1932683/1 |
| 990180 | 165.8125 MHz | 10K1F9W | | T | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800684/1 |
| 2851985 | 7.8663 GHz | 52M5D7WET | 110.3° | R | Telstra Corporation Limited (39310) | 10282342/1 |
| 990171 | 170.7125 MHz | 10K1F9W | | R | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800683/1 |
| 747915 | 7.687 GHz | 7M00G7W | 251.66° | T | Telstra Corporation Limited (514678) | 1146930/1 |
| 747918 | 7.526 GHz | 7M00G7W | 251.66° | R | Telstra Corporation Limited (514678) | 1146930/1 |
| 678230 | 71.39 MHz | 16K0F3E | | R | Department of Environment Land Water and Planning (132630) | 187042/1 |
| 990164 | 166.5625 MHz | 10K1F9W | | T | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800682/1 |
| 678227 | 71.39 MHz | 16K0F3E | | T | Department of Environment Land Water and Planning (132630) | 187042/1 |
| 990163 | 171.1625 MHz | 10K1F9W | | R | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800682/1 |
| 740378 | 164.625 MHz | 10K1F3E | | T | Telstra Corporation Limited (514678) | 463754/1 |
| 755510 | 164.85 MHz | 10K1F3E | | T | Telstra Corporation Limited (514678) | 520412/1 |
| 740394 | 163.7375 MHz | 10K1F3E | | T | Telstra Corporation Limited (514678) | 463757/1 |
| 1011620 | 171.0125 MHz | 10K1F9W | | R | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1804244/1 |
| 740386 | 159.8125 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 463755/1 |
| 786923 | 169.9625 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 1182855/1 |
| 990179 | 170.4125 MHz | 10K1F9W | | R | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800684/1 |
| 990172 | 166.1125 MHz | 10K1F9W | | T | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800683/1 |
| 777561 | 163.675 MHz | 10K1F3E | | T | Telstra Corporation Limited (514678) | 1146653/1 |
| 777564 | 159.075 MHz | 10K1F3E | | R | Telstra Corporation Limited (514678) | 1146653/1 |
| 2907893 | 165.6625 MHz | 10K1F9W | | T | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20011154) | 1800844/2 |
| 2851982 | 8.17762 GHz | 52M5D7WET | 110.3° | T | Telstra Corporation Limited (39310) | 10282342/1 |

| | | | | | |
|--------|--------------|---------|---|---|-----------|
| 849615 | 161.125 MHz | 10K1F3E | T | Country Fire Authority (210019) | 1306505/1 |
| 725390 | 476.575 MHz | 16K0F3E | T | Tallangatta Repeater Service Inc (281115) | 383844/1 |
| 725389 | 477.325 MHz | 16K0F3E | R | Tallangatta Repeater Service Inc (281115) | 383844/1 |
| 740373 | 165.0625 MHz | 10K1F3E | T | Telstra Corporation Limited (514678) | 463753/1 |
| 987449 | 148.6875 MHz | 16K0F2D | T | DEPARTMENT OF JUSTICE AND COMMUNITY SAFETY (20008374) | 1800286/1 |
| 786925 | 165.3625 MHz | 10K1F3E | T | Telstra Corporation Limited (514678) | 1182855/1 |
| 849618 | 161.125 MHz | 10K1F3E | R | Country Fire Authority (210019) | 1306505/1 |

Site 6

Site Details

| | |
|---------------------|---|
| Site ID | 133107 |
| Name | Telstra Site Bullioh East Derbyshire |
| Location | BULLIOH VIC 3700 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9B |
| Lat,Long (GDA94) | -36.156639°,147.405141° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km, 10km, 20km, 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 4 of 4 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|----------|-----------|---------------------|---------|-----|---------------------------------------|----------------|
| 10666962 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10666963 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10669611 | 837.5 MHz | 14M9G7W | 360° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10669612 | 882.5 MHz | 14M9G7W | 360° | T | Telstra Corporation Limited (1103275) | 9263433 |

Site 7

Site Details

| | |
|---------------------|---|
| Site ID | 10008546 |
| Name | Tallangatta South CMTS Yabba Road |
| Location | 11km South of Tallangatta VIC |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9E |
| Lat,Long (GDA94) | -36.294167°,147.250485° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km, 10km, 20km, 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 6 of 6 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|--------------------------|-------------|---------------------|---------|-----|---------------------------------------|----------------------------|
| 10404362 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10404363 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10404364 | 837.5 MHz | 14M9G7W | 0° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10404365 | 882.5 MHz | 14M9G7W | 0° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 3305334 | 8.17762 GHz | 52M5D7WET | 160° | R | Telstra Corporation Limited (39310) | 10372296/1 |
| 3305335 | 7.8663 GHz | 52M5D7WET | 160° | T | Telstra Corporation Limited (39310) | 10372296/1 |



Site 8

Site Details

| | |
|---------------------|--|
| Site ID | 10009818 |
| Name | Telstra Site 1280 Tallangatta Creek Rd |
| Location | Tallangatta Valley Towong VIC |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9F |
| Lat,Long (GDA94) | -36.28914°,147.3771° [KML] |
| Licence Fee Density | Low Density Area |

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Assignments at this Site

Results 1 - 4 of 4 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|--------------------------|-----------|---------------------|---------|-----|---|-------------------------|
| 10426202 | 837.5 MHz | 14M9G7W | 0° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10426203 | 882.5 MHz | 14M9G7W | 0° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10426204 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10426205 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |

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Site 9

Site Details

| | |
|---------------------|---|
| Site ID | 10008545 |
| Name | Tallandoon CMTS Blind Creek Rd |
| Location | 9.5km NE of Tallandoon VIC |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9F |
| Lat,Long (GDA94) | -36.384743°,147.291241° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km, 10km, 20km, 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 6 of 6 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|--------------------------|-------------|---------------------|---------|-----|---|----------------------------|
| 3305336 | 7.8663 GHz | 52M5D7WET | 340° | R | Telstra Corporation Limited (39310) | 10372296/1 |
| 3305333 | 8.17762 GHz | 52M5D7WET | 340° | T | Telstra Corporation Limited (39310) | 10372296/1 |
| 10425124 | 837.5 MHz | 14M9G7W | 0° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10425125 | 882.5 MHz | 14M9G7W | 0° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10425127 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10425128 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |



Site 10

Site Details

| | |
|---------------------|---|
| Site ID | 9007446 |
| Name | Telstra Site 1290 Omeo Hwy |
| Location | ESKDALE VIC 3700 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9F |
| Lat, Long (GDA94) | -36.464895°, 147.26378° [KML] |
| Licence Fee Density | Low Density Area |

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Assignments at this Site

Results 1 - 30 of 30 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|-------------------------|-----------|---------------------|---------|-----|---|-------------------------|
| 9887410 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 9887411 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 9887412 | 837.5 MHz | 14M9G7W | 0° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 9887413 | 882.5 MHz | 14M9G7W | 0° | T | Telstra Corporation Limited (1103275) | 9263433 |

Site 11

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Site Details

| | |
|---------------------|---|
| Site ID | 9002640 |
| Name | The Sugarloaf Near Ormeo Highway |
| Location | MITTA MITTA VIC 3700 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9J |
| Lat,Long (GDA94) | -36.517486°,147.353021° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km. 10km. 20km. 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 4 of 4 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|-------------------------|-----------|---------------------|---------|-----|---|-------------------------|
| 9852906 | 723 MHz | 20M0W7D | 360° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 9852907 | 778 MHz | 20M0W7D | 360° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 9294089 | 882.5 MHz | 14M9G7W | 0° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 9307995 | 837.5 MHz | 14M9G7W | 0° | R | Telstra Corporation Limited (1103275) | 9263433 |

Site 12

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Site Details

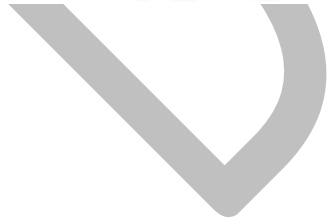
| | |
|---------------------|--|
| Site ID | 10002024 |
| Name | 1671 Dartmouth Road |
| Location | Dartmouth VIC |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9J |
| Lat, Long (GDA94) | -36.53365°, 147.49785° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km, 10km, 20km, 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 12 of 12 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No. |
|--------------------------|-----------|---------------------|---------|-----|---|-------------------------|
| 10175642 | 837.5 MHz | 14M9G7W | 155° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10175644 | 882.5 MHz | 14M9G7W | 155° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10175645 | 837.5 MHz | 14M9G7W | 273° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10175648 | 882.5 MHz | 14M9G7W | 273° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10175624 | 723 MHz | 20M0W7D | 20° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10175625 | 778 MHz | 20M0W7D | 20° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10175627 | 723 MHz | 20M0W7D | 155° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10175628 | 778 MHz | 20M0W7D | 155° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10175630 | 723 MHz | 20M0W7D | 273° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10175631 | 778 MHz | 20M0W7D | 273° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10175637 | 837.5 MHz | 14M9G7W | 20° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10175639 | 882.5 MHz | 14M9G7W | 20° | T | Telstra Corporation Limited (1103275) | 9263433 |



Site 13

Site 14

Site Details

| | |
|---------------------|--|
| Site ID | 10020797 |
| Name | Telstra Site, 3973 Murray Valley Highway |
| Location | Berrigama VIC |
| Precision | Within 100 metres |
| HCIS Level 2 | LW9C |
| Lat,Long (GDA94) | -36.22309° ,147.65153° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km, 10km, 20km, 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 4 of 4 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|--------------------------|-----------|---------------------|---------|-----|---|-------------------------|
| 10970780 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10970782 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10970747 | 837.5 MHz | 14M9G7W | 0° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10970749 | 882.5 MHz | 14M9G7W | 0° | T | Telstra Corporation Limited (1103275) | 9263433 |

Site 15

Site Details

| | |
|---------------------|--|
| Site ID | 36918 |
| Name | Telstra Site |
| Location | CUDGEWA VIC 3705 |
| Precision | Unknown |
| HCIS Level 2 | LW9D |
| Lat, Long (GDA94) | -36.184886°, 147.779613° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#)
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[\[Sites 1km, 10km, 20km, 100km \]](#)
[\[Site Location Map \]](#)
[\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 4 of 4 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|-------------------------|------------|---------------------|---------|-----|---|----------------------------|
| 2512201 | 11.665 GHz | 26M5D7WET | 21.2° | R | Telstra Corporation Limited (39310) | 10220118/1 |
| 9616215 | 1.7175 GHz | 15M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 10435053 |
| 9616216 | 1.8125 GHz | 15M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 10435053 |
| 2512202 | 11.175 GHz | 26M5D7WET | 21.2° | T | Telstra Corporation Limited (39310) | 10220118/1 |

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Site 16

Site Details

| | |
|---------------------|---|
| Site ID | 10005144 |
| Name | 297 Bluff Falls Road |
| Location | Cudgewa VIC |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9D |
| Lat,Long (GDA94) | -36.12127°,147.81002° [KML] |
| Licence Fee Density | Low Density Area |

[\[Show Nearby Sites in Map \]](#) [\[Site Location Map for this Site Only \]](#) [\[Sites 1km, 10km, 20km, 100km \]](#) [\[Site Location Map \]](#) [\[Nearby Assignments \]](#)

Assignments at this Site

Results 1 - 4 of 4 assignments.

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No. |
|--------------------------|------------|---------------------|---------|-----|---|----------------------------|
| 2512203 | 11.175 GHz | 26M5D7WET | 201.2° | R | Telstra Corporation Limited (39310) | 10220118/1 |
| 10662338 | 723 MHz | 20M0W7D | 0° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10662339 | 778 MHz | 20M0W7D | 0° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 2512200 | 11.665 GHz | 26M5D7WET | 201.2° | T | Telstra Corporation Limited (39310) | 10220118/1 |



Site 17

Site Details

| | |
|---------------------|---|
| Site ID | 131759 |
| Name | Telstra Radio Terminal |
| Location | CORRYONG VIC 3707 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9D |
| Elevation | 444 m |
| Lat,Long (GDA94) | -36.198662°,147.917336° [KML] |
| Licence Fee Density | Low Density Area |



| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|----------|-----------|---------------------|---------|-----|---------------------------------------|----------------|
| 9296354 | 882.5 MHz | 14M9G7W | 0° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10987020 | 3.6 GHz | 50M0W7D | 150° | R | Telstra Corporation Limited (1103275) | 10914942 |
| 11449944 | 1.73 GHz | 40M0W7D | 150° | R | Telstra Corporation Limited (1103275) | 10435053 |
| 11449948 | 1.825 GHz | 40M0W7D | 30° | T | Telstra Corporation Limited (1103275) | 10435053 |
| 11449918 | 837.5 MHz | 14M9G7W | 270° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 11449920 | 882.5 MHz | 14M9G7W | 270° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 11449927 | 882.5 MHz | 14M9G7W | 30° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 11449922 | 882.5 MHz | 14M9G7W | 150° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 11449923 | 837.5 MHz | 14M9G7W | 150° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 11449926 | 837.5 MHz | 14M9G7W | 30° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 11449935 | 1.73 GHz | 40M0W7D | 270° | R | Telstra Corporation Limited (1103275) | 10435053 |
| 9310246 | 837.5 MHz | 14M9G7W | 0° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 11449942 | 1.825 GHz | 40M0W7D | 150° | T | Telstra Corporation Limited (1103275) | 10435053 |
| 10987015 | 3.6 GHz | 50M0W7D | 270° | T | Telstra Corporation Limited (1103275) | 10914942 |
| 10987010 | 3.6 GHz | 50M0W7D | 270° | R | Telstra Corporation Limited (1103275) | 10914942 |
| 10987038 | 3.6 GHz | 50M0W7D | 30° | T | Telstra Corporation Limited (1103275) | 10914942 |
| 10987032 | 3.6 GHz | 50M0W7D | 30° | R | Telstra Corporation Limited (1103275) | 10914942 |
| 10987026 | 3.6 GHz | 50M0W7D | 150° | T | Telstra Corporation Limited (1103275) | 10914942 |
| 11449907 | 1.73 GHz | 40M0W7D | 30° | R | Telstra Corporation Limited (1103275) | 10435053 |
| 11449886 | 1.825 GHz | 40M0W7D | 270° | T | Telstra Corporation Limited (1103275) | 10435053 |
| 11450125 | 723 MHz | 20M0W7D | 30° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 11450129 | 778 MHz | 20M0W7D | 150° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 11450126 | 778 MHz | 20M0W7D | 270° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 11450128 | 723 MHz | 20M0W7D | 270° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 11450130 | 778 MHz | 20M0W7D | 30° | T | Telstra Corporation Limited (1103275) | 9469862 |

| | | | | | | |
|----------|----------|---------|------|---|--|----------|
| 11450131 | 723 MHz | 20M0W7D | 150° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 11449882 | 2.16 GHz | 10M0W7D | 270° | T | Telstra 3G Spectrum Holdings Pty Ltd (1104504) | 10143466 |
| 11449881 | 1.97 GHz | 10M0W7D | 270° | R | Telstra 3G Spectrum Holdings Pty Ltd (1104504) | 10143466 |
| 11449876 | 2.16 GHz | 10M0W7D | 30° | T | Telstra 3G Spectrum Holdings Pty Ltd (1104504) | 10143466 |
| 11449867 | 2.16 GHz | 10M0W7D | 150° | T | Telstra 3G Spectrum Holdings Pty Ltd (1104504) | 10143466 |
| 11449850 | 1.97 GHz | 10M0W7D | 30° | R | Telstra 3G Spectrum Holdings Pty Ltd (1104504) | 10143466 |
| 11449894 | 1.97 GHz | 10M0W7D | 150° | R | Telstra 3G Spectrum Holdings Pty Ltd (1104504) | 10143466 |

Site 18

Site Details

| | |
|---------------------|---|
| Site ID | 305525 |
| Name | Optus Site Fishers Track MT ELLIOT |
| Location | MT ELLIOT VIC 3707 |
| Precision | Within 100 metres |
| HCIS Level 2 | LW9D |
| Elevation | 927 m |
| Lat,Long (GDA94) | -36.18525°, 147.977006° [KML] |
| Licence Fee Density | Low Density Area |

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|----------|------------|---------------------|---------|-----|---------------------------------------|----------------|
| 887959 | 19.315 GHz | 25M9D7WET | 258.29° | R | Telstra Corporation Limited (39310) | 1920612/1 |
| 887960 | 18.305 GHz | 25M9D7WET | 258.29° | T | Telstra Corporation Limited (39310) | 1920612/1 |
| 9307478 | 837.5 MHz | 14M9G7W | 130° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 9307480 | 837.5 MHz | 14M9G7W | 350° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 9307479 | 837.5 MHz | 14M9G7W | 240° | R | Telstra Corporation Limited (1103275) | 9263433 |
| 10260209 | 723 MHz | 20M0W7D | 240° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 9293850 | 882.5 MHz | 14M9G7W | 130° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10260212 | 778 MHz | 20M0W7D | 350° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10260210 | 778 MHz | 20M0W7D | 240° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 10260207 | 723 MHz | 20M0W7D | 130° | R | Telstra Corporation Limited (1103275) | 9469862 |
| 10260208 | 778 MHz | 20M0W7D | 130° | T | Telstra Corporation Limited (1103275) | 9469862 |
| 9293851 | 882.5 MHz | 14M9G7W | 240° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 9293852 | 882.5 MHz | 14M9G7W | 350° | T | Telstra Corporation Limited (1103275) | 9263433 |
| 10260211 | 723 MHz | 20M0W7D | 350° | R | Telstra Corporation Limited (1103275) | 9469862 |

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Optus

Site 1

Site Details

| | |
|---------------------|---|
| Site ID | 9001506 |
| Name | Optus Monopole Lake Rd |
| Location | TALLANGATTA VIC 3691 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9A |
| Elevation | 298 m |
| Lat,Long (GDA94) | -36.20745°, 147.127765° [KML] |
| Licence Fee Density | Low Density Area |

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|----------------------------|-------------|---------------------|---------|-----|---|-----------------------------|
| 10232485 | 763 MHz | 10M0W7D | 310° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10232486 | 708 MHz | 10M0W7D | 310° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10232484 | 708 MHz | 10M0W7D | 210° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10232483 | 763 MHz | 10M0W7D | 210° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10232482 | 708 MHz | 10M0W7D | 100° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10232481 | 763 MHz | 10M0W7D | 100° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 6086939 | 7.9256 GHz | 56M0D7W | 217.06° | R | Optus Mobile Pty Limited (20017363) | 10805294/1 |
| 6086936 | 8.23692 GHz | 56M0D7W | 217.06° | T | Optus Mobile Pty Limited (20017363) | 10805294/1 |
| 8621584 | 1.9575 GHz | 4M68G7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 8621583 | 2.1475 GHz | 4M68G7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 8619343 | 2.1425 GHz | 4M68G7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 10719299/1 | 902.6 MHz | 8M40W7W | | R | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10719299/1 | 947.6 MHz | 8M40W7W | | T | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 8619344 | 1.9525 GHz | 4M68G7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |

Site 2

Site Details

| | |
|---------------------|---|
| Site ID | 9007446 |
| Name | Telstra Site 1290 Ormeo Hwy |
| Location | ESKDALE VIC 3700 |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9F |
| Lat, Long (GDA94) | -36.464895°, 147.26378° [KML] |
| Licence Fee Density | Low Density Area |

DRAFT

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No |
|------------|------------|---------------------|---------|-----|------------------------------------|----------------|
| 10217011 | 2.1525 GHz | 5M00W7W | 90° | T | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10246285 | 1.76 GHz | 20M0W7D | 90° | R | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10217014 | 2.1525 GHz | 5M00W7W | 210° | T | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10216940 | 1.9625 GHz | 5M00W7W | 290° | R | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10246348 | 1.855 GHz | 20M0W7D | 90° | T | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10246349 | 1.855 GHz | 20M0W7D | 210° | T | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10246291 | 1.76 GHz | 20M0W7D | 290° | R | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10216939 | 1.9625 GHz | 5M00W7W | 210° | R | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10216938 | 1.9625 GHz | 5M00W7W | 90° | R | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10217017 | 2.1525 GHz | 5M00W7W | 290° | T | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10246350 | 1.855 GHz | 20M0W7D | 290° | T | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10246288 | 1.76 GHz | 20M0W7D | 210° | R | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10316015 | 763 MHz | 10M0W7D | 290° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10316013 | 763 MHz | 10M0W7D | 90° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10316006 | 708 MHz | 10M0W7D | 290° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10316004 | 708 MHz | 10M0W7D | 210° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10316002 | 708 MHz | 10M0W7D | 90° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10316014 | 763 MHz | 10M0W7D | 210° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 8619386 | 1.9575 GHz | 5M00W7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 10719596/1 | 947.6 MHz | 8M40W7W | | T | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10719596/1 | 902.6 MHz | 8M40W7W | | R | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10719597/1 | 947.6 MHz | 8M40W7W | | T | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10719597/1 | 902.6 MHz | 8M40W7W | | R | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 8619385 | 2.1475 GHz | 5M00W7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 8619379 | 2.1425 GHz | 5M00W7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 8619380 | 1.9525 GHz | 5M00W7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |



Site 3

Site Details

| | |
|---------------------|--|
| Site ID | 10008758 |
| Name | Corryong Back of Thowgla Road |
| Location | CORRYONG VIC |
| Precision | Within 10 metres |
| HCIS Level 2 | LW9D |
| Lat, Long (GDA94) | -36.19902°, 147.91678° [KML] |
| Licence Fee Density | Low Density Area |

DRAFT

| ID | Frequency | Emission Designator | Azimuth | T/R | Client | BSL/Licence No. |
|------------|------------|---------------------|---------|-----|------------------------------------|-----------------|
| 8620780 | 1.9525 GHz | 5M00W7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 10385929 | 1.76 GHz | 20M0W7D | 0° | R | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10385932 | 1.76 GHz | 20M0W7D | 120° | R | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10385935 | 1.76 GHz | 20M0W7D | 240° | R | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10722227/1 | 902.6 MHz | 8M40W7W | | R | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10722227/1 | 947.6 MHz | 8M40W7W | | T | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10386575 | 763 MHz | 10M0W7D | 240° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 8620779 | 2.1425 GHz | 5M00W7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 8620783 | 2.1475 GHz | 5M00W7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 10386149 | 2.1525 GHz | 5M00W7W | 0° | T | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10386150 | 2.1525 GHz | 5M00W7W | 120° | T | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10386151 | 2.1525 GHz | 5M00W7W | 240° | T | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10386573 | 763 MHz | 10M0W7D | 0° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10386574 | 763 MHz | 10M0W7D | 120° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10386086 | 1.9625 GHz | 5M00W7W | 0° | R | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10386087 | 1.9625 GHz | 5M00W7W | 120° | R | Optus Mobile Pty Limited (1103276) | 10143562 |
| 10386089 | 1.9625 GHz | 5M00W7W | 240° | R | Optus Mobile Pty Limited (1103276) | 10143562 |
| 8620784 | 1.9575 GHz | 5M00W7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 10386484 | 708 MHz | 10M0W7D | 0° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10386487 | 708 MHz | 10M0W7D | 120° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10386489 | 708 MHz | 10M0W7D | 240° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 10385997 | 1.855 GHz | 20M0W7D | 0° | T | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10386001 | 1.855 GHz | 20M0W7D | 120° | T | Optus Mobile Pty Limited (1103276) | 10231258 |
| 10386006 | 1.855 GHz | 20M0W7D | 240° | T | Optus Mobile Pty Limited (1103276) | 10231258 |

Site 4

Site Details

| | |
|---------------------|---|
| Site ID | 305525 |
| Name | Optus Site Fishers Track MT ELLIOT |
| Location | MT ELLIOT VIC 3707 |
| Precision | Within 100 metres |
| HCIS Level 2 | LW9D |
| Elevation | 927 m |
| Lat, Long (GDA94) | -36.18525°, 147.977006° [KML] |
| Licence Fee Density | Low Density Area |

DRAFT

| | | | | | | |
|------------|--------------|---------|---------|---|-------------------------------------|-------------|
| 9528802 | 763 MHz | 10M0W7D | 260° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 9528804 | 708 MHz | 10M0W7D | 260° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 9528793 | 763 MHz | 10M0W7D | 0° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 9528795 | 708 MHz | 10M0W7D | 0° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 9528798 | 763 MHz | 10M0W7D | 120° | T | Optus Mobile Pty Limited (1149289) | 9469858 |
| 9528800 | 708 MHz | 10M0W7D | 120° | R | Optus Mobile Pty Limited (1149289) | 9469858 |
| 878180 | 7.762525 GHz | 28M0D7W | 7.21° | R | Optus Mobile Pty Limited (20007586) | 1913949/1 |
| 878177 | 8.073845 GHz | 28M0D7W | 7.21° | T | Optus Mobile Pty Limited (20007586) | 1913949/1 |
| 3147573 | 11.645 GHz | 56M0D7W | 254.16° | R | Optus Mobile Pty Limited (20017363) | 10338359/1 |
| 3147574 | 11.155 GHz | 56M0D7W | 254.16° | T | Optus Mobile Pty Limited (20017363) | 10338359/1 |
| 994662 | 8.133145 GHz | 28M0D7W | 7.21° | T | Optus Mobile Pty Limited (20017373) | 1982469/1 |
| 994665 | 7.821825 GHz | 28M0D7W | 7.21° | R | Optus Mobile Pty Limited (20017373) | 1982469/1 |
| 8621589 | 2.1425 GHz | 4M68G7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 8621592 | 1.9575 GHz | 4M68G7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 8621591 | 2.1475 GHz | 4M68G7W | | T | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 10717855/1 | 902.6 MHz | 8M40W7W | | R | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10717856/1 | 947.6 MHz | 8M40W7W | | T | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 10717856/1 | 902.6 MHz | 8M40W7W | | R | Optus Mobile Pty Limited (512112) | 1136358/1 |
| 8621590 | 1.9525 GHz | 4M68G7W | | R | Optus Mobile Pty Limited (512112) | 10094270/75 |
| 10717855/1 | 947.6 MHz | 8M40W7W | | T | Optus Mobile Pty Limited (512112) | 1136358/1 |

DRAFT